# UOB INFINITY User Guide







## For Company Administrators User Management



UOB Group I UOB Infinity User Manual



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## 1. For <u>New</u> User:

### Creation of User Profile & Setup of Roles/Functions



To create"Create

described under steps 1

To create a new User, please proceed to complete the

"Create New User – Profile" and "User Account Access" setups







To create a new User, the Company Administrator is required to complete the **"Create New User – Profile"** and **"User Account Access"** setups (from Steps 1 to 7 below).

### Create New User Profile

(a) Login to UOB Infinity as the Company Administrator. At the top navigation menu, select "**ADMIN > Manage User Profiles**".

(b) Click "Create New User".

Note: You will only be able to create the User Profiles for the following:

- Enquirer
- Maker
- Payroll Maker

The User Profile below is created by the Bank. However, you can setup the roles/functions for the User – refer to the "Setup Table for User Profile - Role & Account Access Assignments" (Page 13) for more information.

Payroll Authoriser



UOB	You are in: CASH MANAGEMENT 🛛 🗸	ACCOUNTS	PAY & TRANSFER	SERVICES	ADMIN	MY TASKS	
S MANAGEMENT	AUTHORIS	ATION SETUP	DATA MA	NAGEMENT		AUDIT QUERIES	
age User Profiles	View Author	risation Setup	Manage Pa	iyers / Payees		Audit Queries	
age User Password			Manage Ph	irases			
age User Account Ac	cess		Manage Ac	count Display N	lames		

UOB	You are in: CASH MANAGEMENT V	ACCOUNTS	PAY & TRANSFER	SERVICES	ADMIN		MY TASKS
nage User P	Profile				b	+ Create Ne	ew User
8 All	(Q) Active		@ Inactive		(Q) Locked		(Q) Suspended
Company	Jser ID Application Type	Clear Filter(s)	5				









#### Create New User Profile

- (a) The "Organisation ID" will be auto populated. Enter the "User ID", "First Name" and "Last Name".
- (b) Select the "Country of Identification Document" from the dropdown list.
- (c) Select the **"Type of Identification Document**" and key in the document number.
- (d) **"Profile Status**" will be under status **"Inactive**" by default. The new User can self-activate his/her own User ID once he/she logins to UOB Infinity for the first time.
- (e) Enter the "Contact Email" and "Contact Number". This information is important as it will be used for the registration and activation of Infinity Secure (Digital Token) for the new User.
- (f) Select the default company/entity from the dropdown list (Multiple companies/entities will be available for Primary/Affiliate company/entity access. Select the default company/entity that the new User belongs to).
- (g) Select the "Location", "Time Zone", "Base Currency" and "Language".
- (h) If your company/entity has extra physical tokens, you will be able to search and assign a token to the newly created User.



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~	English		4			







(d) Click "Next" button to proceed.





### Submission of Setup (Review)

Upon clicking the "**Next**" button, you will be allowed to check the New User Profile Details once again before proceeding.

In the review page, you will see three buttons located at the bottom of the page, namely:

- (a) **"Cancel"**: If you proceed with this, the new User being created will be cancelled and will not be saved as a draft.
- (b) **"Edit"**: If you proceed with this, you will be directed back to the previous creation page.
- (c) "Submit": Please refer to the next page for the detailed explanation.



Settings

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Address

Default Company Default Location Singapore

Base Currents SGD

#### **Token Details**

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### Submission of Setup (Authorisation)

Upon clicking the **"Submit**" button, you will be directed to authorize the request for the creation and setup of the roles/functions for the new User.

(a) Please follow the on-screen instructions to authorise the request (which may include entering an e-Sign challenge code to obtain an e-Sign token response code (6-digit security code).

Note: The value "8765" shown below is just an example of an e-Sign challenge code that is to be entered into the Physical Token to get an e-sign token response code (6-digit security code).

Infinity Secure	Physical Token
Follow these steps on your token:	UOB
1 Press OK	BUSINESS
2 Enter 8765 & press	
3 Enter the 6-digit security code on your token.	
Token Response	
• • • • •	SIGN 1
By clicking 'Submit', you are deemed to have read and agreed to the Terms & Conditions of the respective product(s) and/or service(s).	

Note: If the Administrative setup requires another Company Administrator to approve, the request will be submitted for his/her approval once the "Submit" button is clicked. The other Company Administrator can approve this pending authorisation request from "My Tasks" under the "Admin(s)" tab.

(b) A confirmation message will be displayed if the new User Profile has been successfully approved.

Please inform the newly created User to refer to this guide on how to activate the User ID and setup the password: <u>https://www.uob.com.my/infinity/pdf/guides/infinity-getting-started.pdf</u>





### Manage User Account Access

- (a) At the top navigation menu, select "ADMIN > Manage User Account Access".
- (b) The New User Profile that was approved in the previous setup will be listed with "..." under "Application Type". Hover over the "Action" icon, select "Edit" to setup the User Account Access (*the details will be displayed on the next page*).

**USERS MA** 

Manage Use

Manage Us

Manage Us



Company 个

User ID

Application Type ) Clear Filter(s)

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ser Account A	ccess		Manage Account Display Names		lames		

er Account Access		

First Name 🖒	Last Name 🖒	User ID 🖒	Application Type	Action	
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1 Maker	2 Maker	BEBEKDAI	MODIFIED		





Access	Current Account - Corporate 1013450132 - SGD
	Current Account - Corporate 3513001469 - SGD
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o Access	WANG WANG PTE LTD
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	Current Account - Corporate 1013450124 - SGD
1463051688 - SGD	
approved Payee? *	Cancel Next f
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### Manage User Account Access

(g) Follow the on-screen instructions to authorise the User Account Access setup request.

What products can use	Enter Token Response	×
NANG WANG PTE LTD		
Current Account - Cor	Follow these steps on your token:	UOB
Pre-Approved Payee	2 Enter the 6-digit security code on your token. Token Response	
What g s) views	• • • • • •	0 0 0
What products can use	By clicking "Submit", you are deemed to have read and agreed to the Terms & Conditions of the respective product(s) and / or service(s).	
Cancel	Cancel Submit	

Note: If the Administrative setup requires another Company Administrator to approve, the request will be submitted for his/her approval once the "Submit" button is clicked.

The other Company Administrator can approve this pending authorisation request from the top navigation menu by selecting "ADMIN > Manage User Account Access".

(h) The confirmation message will be displayed as the User Account Access is successfully saved.











Note: Please refer to the Appendix under the table "Summary of Role Descriptions" for more details of the Roles under "Functions to Access" above.

S		





Note: Please refer to the Appendix under the table "Summary of Role Descriptions" for more details of the Roles under "Functions to Access" above.





## Type of User

#### Payroll Employee Access Payroll

Maker

- Create payroll transactions
- Upload payroll files
- View payroll details

4

Payroll Employee Access Payroll 5 Authoriser <sup>a</sup>

#### **Access Payroll Details & Amount**

 Create and approve payroll transactions with both payroll amount and details access

User - Admin

User - Portlets

#### Note:

- <sup>a</sup> Payroll Signatory Group & Authorisation limits can only be setup by the Bank.
- <sup>b</sup> Please refer to the table "Summary of Role Descriptions" in the Appendix for more details of the Roles under "Functions to Access" above.
- <sup>c</sup> "Bulk Payroll EMPL" Roles include the additional payment method IBG. Please refer to the table "Summary of Role Descriptions" in the Appendix for the list of Products in each Role.

<sup>d</sup> Payroll Employee and Payroll Executive are two separate Payroll access options. Payroll Users are assigned Payroll Employee access by default. Refer to Page 17 on the Setup for Payroll Executive access.

- 01 Bulk Payroll EMPL Approve c AND
- (33 Payroll Amount Access)
- + 33 Payroll Details Access)

**Only Payroll Employee Products** 









Type of User

#### **Description of Access**

**Payroll Employee Access** 

Payroll 6 Authoriser<sup>a</sup>

Payroll Details ONLY

Access

**Access Payroll Details ONLY** 

- View beneficiary details and total amount
- Cannot view individual record's amount
- Cannot view highest amount

#### Payroll Employee Access Payroll Authoriser<sup>a</sup>

Access Payroll Amount ONLY

#### Access Payroll Amount ONLY

- View total amount and highest amount
- Cannot view individual record's amount
- Cannot view beneficiary details.

User - Admin User - Portlets

#### Note:

<sup>a</sup> Payroll Signatory Group & Authorisation limits can only be setup by the Bank.

<sup>b</sup> Please refer to the table "Summary of Role Descriptions" in the Appendix for more details of the Roles under "Functions to Access" above.

<sup>c</sup> "Bulk Payroll EMPL" Roles include the additional payment method IBG. Please refer to the table "Summary of Role Descriptions" in the Appendix for the list of Products in each Role.

<sup>d</sup> Payroll Employee and Payroll Executive are two separate Payroll access options. Payroll Users are assigned Payroll Employee access by default. Refer to Page 17 on the Setup for Payroll Executive access.

• 01 Bulk Payroll EMPL - Approve ° AND

**Only Payroll Employee Products** 

33 Payroll Amount Access













#### Payroll Executive Access



#### **Access Payroll Details & Amount**

 Create and approve payroll transactions with both payroll amount and details access

User - Admin User - Portlets

#### Note:

- <sup>a</sup> Payroll Signatory Group & Authorisation limits can only be setup by the Bank.
- <sup>b</sup> Please refer to the table "Summary of Role Descriptions" in the Appendix for more details of the Roles under "Functions to Access" above.
- <sup>c</sup> "Bulk Payroll EXEC" Roles include the additional payment method IBG. Please refer to the table "Summary of Role Descriptions" in the Appendix for the list of Products in each Role.
- <sup>d</sup> Payroll Employee and Payroll Executive are two separate Payroll access options. Payroll Users are assigned Payroll Employee access by default. Refer to Page 15 on the Setup for Payroll Employee access.

01 Bulk Payroll EXEC – Approve <sup>c</sup>

**Only Payroll Executive Products** 

- 33 Payroll Amount Access
- 33 Payroll Details Access







Type of User

#### **Description of Access**

Payroll Executive Access

Payroll 10 Authoriser<sup>a</sup>

Access

Access

#### **Access Payroll Details ONLY**

- View beneficiary details and total amount
- Cannot view individual record's amount
- Cannot view highest amount

#### Payroll Executive Access Payroll

Authoriser<sup>a</sup>

Payroll Amount ONLY

Payroll Details ONLY

#### **Access Payroll Amount ONLY**

- View total amount and highest amount
- Cannot view individual record's amount
- Cannot view beneficiary details.

- User Admin
- User Portlets

- Note:
- <sup>a</sup> Payroll Signatory Group & Authorisation limits can only be setup by the Bank.
- <sup>b</sup> Please refer to the table "Summary of Role Descriptions" in the Appendix for more details of the Roles under "Functions to Access" above.
- <sup>c</sup> "Bulk Payroll EXEC" Roles include the additional payment method IBG. Please refer to the table "Summary of Role Descriptions" in the Appendix for the list of Products in each Role.
- <sup>d</sup> Payroll Employee and Payroll Executive are two separate Payroll access options. Payroll Users are assigned Payroll Employee access by default. Refer to Page 15 on the Setup for Payroll Employee access.

01 Bulk Payroll EXEC – Approve <sup>c</sup>

**Only Payroll Executive Products** 

33 Payroll Amount Access









Note:

<sup>1</sup>Administrative setup control - Dual/Single control can only be setup by the Bank. Maker/Checker process for Pre-Approved Payee maintenance is only applicable if Dual control is setup.

<sup>2</sup> Transaction approval setting can only be setup by the Bank.



## 2. For <u>Existing</u> User:

### Editing of User Information



- - Profile Status
  - Contact Details
  - Settings

To edit the user information of an existing User, please

follow the steps as described under



Under User Profile, the user Information is displayed in the sub-sections below:

• User Details





### Manage User Profile

(a) Login to UOB Infinity as the Company Administrator. At the top navigation menu, select "**ADMIN > Manage User Profiles**".

(b) Click on the tabs to toggle between "All", "Active", "Inactive" and "Locked" for user profiles. The segregation of tabs are based on user status.

You can use the filter options to further narrow down the search results for existing user profiles.

(c) You will be able to perform the below for the selected user profile:

- Delete user
- Edit user profile
- View user profile



OB	You are in: CASH MANAGEMENT 🛛 🌱	ACCOUNTS	PAY & TRANSFER	SERVICES	ADMIN	MY TASKS	8
NAGEMENT	AUTHORIS	ATION SETUP	DATA MA	NAGEMENT		AUDIT QUERIES	
er Profiles	View Author	risation Setup	Manage Pa	yers / Payees		Audit Queries	
er Password			Manage Ph	rases			
er Account Ac	cess		Manage Ac	count Display N	lames		

OB	You are in: CASH MANAGEMENT V	ACCOUNTS PAY	& TRANSFER	eFX SERVICES AI	DMIN MY TA	asks 🙁	
ge User F	Profile				+ Crea	ate New User	
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	Jessie	LACUNA GEBJ081302	LACUNA		<ul> <li>Active</li> </ul>	:	Delete ● Edit
	Gerald	Thomson	TBUAT11		<ul> <li>Active</li> </ul>	1	View Approv

KLIONM

- -

Inactive

IUKL







### Edit User Profile

(a) If "Edit User - Profile" is selected, you will be able to amend the user information under the sub-sections which includes:

- User Details
- Profile Status
- Contact Details
- Settings

(b) Click "Next" button to proceed.







а



Cancel

Next





### Submission of Request (Review)

Upon clicking the "**Next**" button, you will be allowed to check the changes made to the user information once again before proceeding.

In the review page, you will see three buttons located at the bottom of the page, namely:

- (a) **"Cancel"**: If you proceed with this, the existing user information being edited will be cancelled and will not be saved as draft.
- (b) **"Edit"**: If you proceed with this, you will be directed back to the previous edit page.
- (c) **"Submit**": Please refer to the next page for the detailed explanation.



#### Please rev

User D

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Profile

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Default Local Singapore Base Commo SGD



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ted Overse	as Bank Limited Co.   Reg. No. 193500	026Z All Rights Reserved.		FAQ   Terms and Condition	is   Privacy and Security   Legal Notices





### Submission of Request (Authorisation)

Upon clicking the "Submit" button, you will be directed to authorize the request for the changes made to the existing user information.

(a) Please follow the on-screen instructions to authorise the request (which may include entering an e-Sign challenge code to obtain an e-Sign token response code (6-digit security code).

Note: The value "8765" shown below is just an example of an e-Sign challenge code that is to be entered into the Physical Token to get an e-sign token response code (6-digit security code).

Infinity Secure	Physical Token
<ul> <li>Ilow these steps on your token:</li> <li>Press of</li> <li>Enter 8765 &amp; press of</li> <li>Inter the 6-digit security code on your token.</li> <li>Token Response</li> <li>Image: Inter the security is the security i</li></ul>	BUSINESS SGN 2 0 0 0 0 0 0 0 0 0 0 0 0 0

Note: If the Administrative request requires another Company Administrator to approve, the request will be submitted for his/her approval once the "Submit" button is clicked. The other Company Administrator can approve this pending authorise request from "My Tasks" under the "Admin(s)" tab.

(b) A confirmation message will be displayed if the user information changes have been successfully approved.

<b>#</b> UOB	You are in: CASH MANAGEMENT 🛛 🗡	ACCOUNTS	PAY & TRANSFER	eFX	SERVICES	ADMIN	MY TASKS	8
Edit User - Prof	file							
• User profile ha	s been successfully	approved.						
Done								
	Edit User - Prof	CASH MANAGEMENT  CASH M	•••• UOB CASH MANAGEMENT ~ ACCOUNTS   Edit User - Profile User profile has been successfully approved.	Image: Work with the work with th	CASH MANAGEMENT ACCOUNTS PAY & TRANSFER eFX   Edit User - Profile User profile has been successfully approved.	How UOB CASH MANAGEMENT *   ACCOUNTS PAY & TRANSFER eFX SERVICES Edit User - Profile User profile has been successfully approved.	HOOB       CASH MANAGEMENT       ACCOUNTS       PAY & TRANSFER       eFX       SERVICES       ADMIN         Edit User - Profile       -	CASH MANAGEMENT ACCOUNTS PAY & TRANSFER eFX SERVICES ADMIN MY TASKS   Edit User - Profile User profile has been successfully approved.



## 3. For Existing User:

### Editing of Roles/Functions Assignments



To edit the follow the

To edit the Roles/Functions assignments for an existing User, please

follow the steps as described under





### Manage User Profile

(a) Login to UOB Infinity as the Company Administrator. At the top navigation menu, select "ADMIN > Manage User Profiles".

(b) Click on the tabs to toggle between "All", "Active", "Inactive" and "Locked" for user profiles. The segregation of tabs are based on user status.

You can use the filter options to further narrow down the search results for existing user profiles.

(c) Select "Edit" for the selected user profile.



OB	You are in: CASH MANAGEMENT 🛛 🌱	ACCOUNTS	PAY & TRANSFER	SERVICES	ADMIN	MY TASKS	8
NAGEMENT	AUTHORIS	ATION SETUP	DATA MA	NAGEMENT		AUDIT QUERIES	
er Profiles	View Author	risation Setup	Manage Pa	yers / Payees		Audit Queries	
er Password			Manage Ph	rases			
er Account Ac	cess		Manage Ac	count Display N	lames		

<b>#UOB</b>	You are in: CASH MANAGEMENT V	ACCOUNTS PAY	& TRANSFER eFX	SERVICES ADI	MIN MY TAS	i <b>ks</b> (2)	
Manage User P	rofile				+ Crea	te New User	
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	Gerald	Thomson	TBUAT11		<ul> <li>Active</li> </ul>	:	View Approv
	JJК	IUKL	KLIONM		Inactive	1	



d Details





Note: You will not be able to assign an Authorisation Level and Limit to this existing User because "Authoriser" can only be created by the Bank.

(d) Click "Next" button to proceed.

## Company & Administration Tasks Company & Administration Tasks\*

#### **Company & Functions to Access**

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0	WX	Role(t)	Q,	Authorization Level	×.	CCY ~	Amount
	w	Role(x)	Q,	Authorisation Level	~	CCY ~	Amount





### Submission of Request (Review)

Upon clicking the "**Next**" button, you will be allowed to check the changes made to the User's Roles/Functions assignment once again before proceeding.

On the review page, you will see three buttons located at the bottom of the page, namely:

- (a) **"Cancel"**: If you proceed with this, the existing User's Roles/Functions assignments being edited will be cancelled and will not be saved as draft.
- (b) "Edit": If you proceed with this, you will be directed back to the previous edit page.
- (c) **"Submit**": Please refer to the next page for the detailed explanation.

Company & Administration Tasks         Company & Administration Tasks         Company & Administration Tasks         5 Task(s) Selected         Task(s) Selected         20 User Admin       User - Admin         User - Portlets       User - Customer Admin         20 User Portlets       Bole(s) assigned by Bank         30 Customer Admin       User - CA - User Account				PAY & TRANSFER	SERVICES AD	MIN	MY TASKS @
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Role(s) assigned by Bank       User - CA - User Account         User - CA - User Profile       User - CA - User Account         User - CA - User Profile       User - CA - User Account         Company & Functions to Access       Iser - CA - User Authentication         Authorization Level          Authorization Limit (Per Day)          Must functions can users] access?       0 functions selected         What functions can users] access?       0 functions selected				User - Custo	mer Aamin		
30 Customer Admin User - CA - User Profile User - CA - User Authentication Company & Functions to Access Authorisation Level							
User - CA - User Profile User - CA - User Authentication							
Company & Functions to Access         Authorisation Level         Authorisation Limit (Per Day)         Write functions can user(s) access?         Offunctions selected         Authorisation Limit (Per Day)         Authorisation Limit (Per Day)         Authorisation Limit (Per Day)         Mine functions can user(s) access?         Offunctions selected         With functions can user(s) access?         Offunctions selected							
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### Submission of Request (Authorisation)

Upon clicking the "Submit" button, you will be directed to authorize the request for the changes made to the User's Roles/Functions assignments.

(a) Please follow the on-screen instructions to authorise the request (which may include entering an e-Sign challenge code to obtain an e-Sign token response code (6-digit security code).

Note: The value "8765" shown below is just an example of an e-Sign challenge code that is to be entered into the Physical Token to get an e-sign token response code (6-digit security code).

Infinity Secure	Physical Token
Follow these steps on your token:	- ИОВ
1 Press OK	BUSINESS
2 Enter 8765 & press 👀	
3 Enter the 6-digit security code on you	
Token Response	
• • • • •	· SIGN 1 SIGN 1
By clicking 'Submit', you are deemed to have read and agre Terms & Conditions of the respective product(s) and/or ser	

Note: If the Administrative request requires another Company Administrator to approve, the request will be submitted for his/her approval once the "Submit" button is clicked. The other Company Administrator can approve this pending authorise request from "My Tasks" under the "Admin(s)" tab.

(b) A confirmation message will be displayed if the changes to the User's Roles/Functions assignments have been successfully approved.

ł	UOB	You are in: CASH MANAGEMENT 🛛 🌱	ACCOUNTS	PAY & TRANSFER	eFX	SERVICES	ADMIN	MY TASKS	8
E	dit User - Prof	file							
- U	lser profile ha	s been successfully	approved.						
	Done								



## 4. For Existing User:

### Editing of User Account Access Assignments



To edit the User Account Access of an existing User, please

follow the steps as described under



Under User Account Access (at the sub-section "Product and Account to Access"), you can assign the transaction types which the User can use the account number(s) for.





## Editing of User Account Access for Existing User



- (a) At the top navigation menu, select "ADMIN > Manage User Account Access".
- (b) All existing user profiles will be listed by default. You can use the filter options to further narrow down the search results for existing Users.
- (c) Hover over the Action icon, select "Edit" to edit the User Account Access (the details will be displayed on the next page).



а

<b>#</b> UOB	You are in: CASH MANAGEMENT 🛛 🗸	ACCOUNTS	PAY & TRANSFER	SERVICES	ADMIN	MY TASKS	8
USERS MANAGEMEN	T AUTHORIS	ATION SETUP	DATA MA	NAGEMENT		AUDIT QUERIES	
Manage User Profiles	View Author	risation Setup	Manage Pa	yers / Payees		Audit Queries	
Manage User Password			Manage Ph	rases			
Manage User Account Access			Manage Ac	count Display N	lames		

ccount Access			

Application Type ) Clear Filter(s)

First Name 关	Last Name 关	User ID 关	Application Type	Action
Mark	LOPEZ GEBJ101002	GEBJ101002		
Auth-A	USER-2651292629	USERA		:
1 Maker	2 Maker	BEBEKDAI	MODIFIED	:



## Editing of User Account Access for Existing User



Access				
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luik Online Collectio	n FAST/GRO n Inter Bank Giro (IBG)			
	n Inter Bank Giro (IBG) D	press		
	AST/GIRO Employee			
	AST/GIRO Executive	Oyee		
Cancel	Clear	Apply		

	Current Account - Corporate 1013450132 - SGD
	Current Account - Corporate 3513001469 - SGD
	Limit transactions to only Pre-approved Payee? *
	Yes
	O N0
	What can the user view?
	Account Overview
	Account Activities
	What transactions can the user access?
	Transactions * O,
WAN	IG WANG PTE LTD
	Select All Accounts
	Current Account - Corporate 1013450124 - SGD

Cancel	Next 👝	f





## Editing of User Account Access for Existing User

### Edit User Account Access

(g) Follow the on-screen instructions to authorise the User Account Access setup request.

	Account Overv Account Activit	
What products can use	Enter Token Response	×
WANG WANG PTE LTD	Follow these steps on your token:	
Current Account - Cor	1 Press	UOB OTP
Pre-Approved Payee	2 Enter the 6-digit security code on your token. Token Response	
what g sy wew	• • • • • •	0 0 0
What products can use	By clicking "Submit", you are deemed to have read and agreed to the Terms & Conditions of the respective product(s) and / or service(s).	<ul> <li>(a) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c</li></ul>
Cancel	Cancel Submit	

Note: If the Administrative setup requires another Company Administrator to approve, the request will be submitted for his/her approval once the "Submit" button is clicked.

The other Company Administrator can approve this pending authorisation request from the top navigation menu by selecting "ADMIN > Manage User Account Access".

3

(h) The confirmation message will be displayed as the User Account Access is successfully saved.











### Summary of Role Descriptions

Role Type	Role Name	Description
Administration Task	User - Admin	Allow User to manage own profile and maintain data maintenance (e.g. counterparty/Beneficiary/bank/phases etc)
Administration Task	User - Portlets	Allow User to access landing page dashboard and portlets
Administration Task	Audit Queries	Allow User to access audit queries
Administration Task	User – Alert Maintenance	Allow User to manage notifications
Administration Task	User - Customer Admin <sup>1</sup>	Allow Company Administrator to create and maintain user profile/accounts and reset password
Administration Task	User - CA - User Profile <sup>1</sup>	Allow Company Administrator to create and maintain user profile only
Administration Task	User - CA - User Account <sup>1</sup>	Allow Company Administrator to create and maintain user account only
Administration Task	User - CA -User Authentication <sup>1</sup>	Allow Company Administrator to reset user password only
Administration Task	User – GV participant Access <sup>1</sup>	Allow User to access Global View as a participating country
Administration Task	User – GV Primary Access <sup>1</sup>	Allow User to access Global View as a primary country
Functions to Access	00 All Account Services	<ul> <li>Allow User to access</li> <li>Account Overview and Activities (Further control by user account access)</li> <li>Advices and Notifications</li> <li>Download Reports &amp; Advices</li> <li>Enquire Cheque Status</li> <li>Trade Bill Summary</li> </ul>
Functions to Access	01 All Cash - Transact	<ul> <li>Allow User to view and transact the following product</li> <li>Transfer to UOB account</li> <li>Transfer to another Bank (IBG/DuitNow)</li> <li>Telegraphic Transfer/RENTAS</li> <li>JomPAY/Place Fixed Deposit</li> <li>Send Files to UOB</li> </ul>
Functions to Access	01 All Trade - Transact	<ul> <li>Allow User to view and transact the following product</li> <li>Banker Guarantee/Shipping Guarantee</li> <li>Import Letter of Credit/Import Collection</li> <li>Export Collection</li> <li>Trade Financing</li> </ul>

#### Note : <sup>1</sup> Roles are assignable by Bank Only

			•	,	
	_	_	 	_	



### Summary of Role Descriptions (cont.)

Role Type	Role Name	
Functions to Access	01 All Bulk Paymt - Create OR 01 All Bulk Paymt NG - Create	<ul> <li>Allow User to create the follow</li> <li>Transfer to Local Account</li> <li>Telegraphic Transfer/REN<sup>-</sup></li> </ul>
Functions to Access	01 All Bulk Paymt - Upload OR 01 All Bulk Paymt NG - Upload	<ul> <li>Allow User to upload the follow</li> <li>Transfer to Local Account</li> <li>Telegraphic Transfer/REN</li> </ul>
Functions to Access	01 Bulk Collection - Create	Allow User to create the follov <ul> <li>Collect from Local Account</li> </ul>
Functions to Access	01 Bulk Collection - Upload	<ul><li>Allow User to upload the follow</li><li>Collect from Local Account</li></ul>
Functions to Access	DuitNow Request	Allow User to submit and/ or a <ul> <li>Transfer to Merchant</li> </ul>
Functions to Access	DuitNow Request Bundled	<ul><li>Allow User to submit and/ or a</li><li>Transfer to Merchant</li><li>Provide One Time Consen</li></ul>
Functions to Access	DuitNow Autodebit Registration	<ul><li>Allow User to submit and/ or a</li><li>Provide One Time Consen</li></ul>
		<ul><li>Allow User to create and/ or a</li><li>Request of One Time Const</li></ul>

Description					
ng bulk payment manually 3G/DuitNow) AS					
ng bulk payment file BG/DuitNow) AS NOTE : For files with "Upload Failed" status without account being mapped, they can be accessed by any users with upload bulk file access. Please delete these "Upload Failed" files to avoid users from downloading files that they are not authorised to access under their User Account Access.					
ng bulk collection manually Direct Debit)					
ng bulk collection file Direct Debit)					
prove Incoming DuitNow Request transaction initiated by Merchants					
prove Incoming DuitNow Request and AutoDebit Registrations transaction initiated by Merchants					
or periodic DuitNow AutoDebit					
prove Incoming DuitNow AutoDebit Registrations transaction initiated by merchants for periodic DuitNow AutoDebit					
pprove Outgoing DuitNow AutoDebit Registrations transaction to merchants sent to Merchant for periodic DuitNow AutoDebit					



Note :

### Summary of Role Descriptions (cont.)

Role Type	Role Name	Description
Functions to Access	01 Bulk Payroll EMPL - Approve	<ul> <li>Allow User to create and approve the following bulk payroll (Employee) transaction</li> <li>Transfer to Local Account (IAFT/IBG/DuitNow)</li> <li>Allow EPF/SOCSO payment</li> </ul>
Functions to Access	01 Bulk Payroll EMPL - Create	<ul> <li>Allow User to create the following bulk payroll (Employee) transaction manually</li> <li>Transfer to Local Account (IAFT/IBG/DuitNow)</li> <li>Allow EPF/SOCSO payment</li> </ul>
Functions to Access	01 Bulk Payroll EMPL - Upload	<ul> <li>Allow User to upload the following bulk payroll (Employee) file</li> <li>Transfer to Local Account (IAFT/IBG/DuitNow)</li> <li>Allow EPF/SOCSO payment</li> </ul>
Functions to Access	01 Bulk Payroll EXEC - Approve	<ul> <li>Allow User to create and approve the following bulk payroll (Executive) transaction</li> <li>Transfer to Local Account (IAFT/IBG/DuitNow)</li> <li>Allow EPF/SOCSO payment</li> </ul>
Functions to Access	01 Bulk Payroll EXEC - Create	<ul> <li>Allow User to create the following bulk payroll (Executive) transaction manually</li> <li>Transfer to Local Account (IAFT/IBG/DuitNow)</li> <li>Allow EPF/SOCSO payment</li> </ul>
Functions to Access	01 Bulk Payroll EXEC - Upload	<ul> <li>Allow User to upload the following bulk payroll (Executive) file</li> <li>Transfer to Local Account (IAFT/IBG/DuitNow)</li> <li>Allow EPF/SOCSO payment</li> </ul>
Functions to Access	33 Payroll Amount Access	Allow User to view payroll transaction amount
Functions to Access	33 Payroll Details Access	Allow User to view payroll transaction details

#### For controlling specific product access, please assign Roles with specific product name with either "View" or "Transact" access




Note :

### Summary of Role Descriptions (cont.)

Role Type	Role Name	
Functions to Access	02 All Cash - View	<ul> <li>Allow User to View the followin</li> <li>Transfer to UOB account</li> <li>Transfer to another Bank (I</li> <li>Telegraphic Transfer/RENT</li> <li>JomPAY/ Place Fixed Dependent</li> </ul>
Functions to Access	02 All Trade - View	<ul> <li>Allow User to View the following</li> <li>Banker Guarantee/Shipping</li> <li>Import Letter of Credit/Import</li> <li>Export Collection</li> <li>Trade Financing</li> </ul>

#### For controlling specific product access, please assign Roles with specific product name with either "View" or "Transact" access

	Description
ving product	
(IBG/DuitNow) ITAS posit	
ving product ng Guarantee port Collection	





#### Note :

### Summary of Role Descriptions (cont.)

Role Name	
50 Beneficiary Advice	Allow User to access beneficia
50 External Account	Allow User to access external
50 PAB - Approve	Allow User to approve Pre-Ap
50 PAB - Create	Allow User to create Pre-App
50 Send <sup>2</sup>	Allow User to release transac
50 Verify <sup>2</sup>	Allow User to verify transaction
	<ul> <li>50 Beneficiary Advice</li> <li>50 External Account</li> <li>50 PAB - Approve</li> <li>50 PAB - Create</li> <li>50 Send <sup>2</sup></li> </ul>

Note:

<sup>1</sup> Assignable only by Bank.

#### For controlling specific product access, please assign Roles with specific product name with either "View" or "Transact" access

Description	
ary advice online	
account summary and statement	
proved Beneficiary setup	
roved Beneficiary setup	
tion to bank for processing	
n before submitting to Signatory for approval	

<sup>2</sup> Applicable only if Company had selected Send/Verify option in their approval setup.




## Appendix - Payroll <u>Executive</u> Access

### Company Administrator can assign Payroll Executive Access # to Payroll Maker or Payroll Authoriser

For companies that would like to segregate Employee and You are in: Executive Payroll, the Company Administrator is able to setup UOB CASH MANA the control via Manage User Profile and User Account Access JSERS MANAGEMEN Manage User Profile Under "Setup Table for User Profile - Role & Account Access Assignments" (Page 17), refer to the columns **Functions to Access** to assign the respective UOB Payroll Executive access to the User. **Manage User Profile** (a) Login to UOB Infinity as the Company Administrator. At the top navigation menu, select "ADMIN > Manage User Profiles". LS SEAFOOD PTE LTDXXXXXXUAT (b) Use the search filter to locate the specific User. 53 Record(s) (c) Select "Edit" under the Action icon. Company 4 (d) Under "Company & Functions to Access", select the Company and refer to "Setup Table for User Profile - Role & Account Access Assignments" (Page 17), under column [Functions to Access] to assign the Roles to Payroll Makers or Authorisers who can access payroll transactions for Executives. Note: You will not be able to assign an Authorisation Level and Limit to this

(e) Under the different Companies, click on the "Role(s)" lookup icon to

(f) Click "**Next**" button to proceed to submit the changes for approval.

User because "Authoriser" can only be created by the Bank.

select and assign the respective function accesses to the User.

Note:

## RESTRICTED ##

\* Payroll Employee and Payroll Executive are two separate Payroll access options. Payroll Users are assigned Payroll Employee access by default.





#### **IMPORTANT** :

- 1. Ensure Users who can access payroll transactions for <u>Executive</u> only are assigned with Bulk Payroll EXEC Roles ONLY.
- 2. Similarly, ensure Users who can access payroll transactions for <u>Employee</u> only are assigned with Bulk Payroll EMPL Roles ONLY.



## Appendix - Payroll <u>Executive</u> Access

### Company Administrator can assign Payroll Executive Access # to Payroll Maker or Payroll Authoriser



(e) Click "Next" button to proceed to submit the changes for approval.

Note:

## RESTRICTED ##

\* Payroll Employee and Payroll Executive are two separate Payroll access options. Payroll Users are assigned Payroll Employee access by default.

~	ACCOUNT	'S PAY & TRANSFER	SERVICES	ADMIN		Account and Product to Access
	SATION SETUP		NAGEMENT	AUDIT QUER		AIRELATED SERVICES PTE LTD (Default Company)
Autho	risation Setup		ayers / Payees	Audit Queries		Select All Accounts
		Manage Pł	hrases			
		Manage Ad	ccount Display N	lames		Current Account - Corporate 1463051688 - SGD
					_	Limit transactions to only Pre-approved Payee? *
						Yes
						O NO
						What can the user view?
						Account Overview
						Account Activities
/pe	Clear Filter(s)					What transactions can the user access?
						Transactions * Q
						Current Account - Corporate 1013450132 - SGD
Name	\$	Last Name 🖒	User ID 关	Application Type	Action	Current Account - Corporate 3513001469 - SGD
						Limit transactions to only Pre-approved Payee? *
			GEBJ101002			Yes
		LOPEZ GEBJ101002		Edit	← <b></b> •	O N0
			С		_	What can the user view?
-A		USER-2651292629	USERA	View Approved Details		Account Overview
						Account Activities
						What transactions can the user access?
ker		2 Maker	BEBEKDAI	MODIFIED	: c	Transactions* Q
					_	
						WANG WANG PTE LTD
						Select All Accounts
						Current Account - Corporate 1013450124 - SGD
						Cancel Next e



## Appendix - Pre-Approved Payee Management

### Company Administrator can assign Pre-Approved Payee (PAP) Access

#### To create a PAP, below two function accesses are required



"50 PAB – Approve" – Assign to User who is able to create/approve PAP.

(e) Click "Next" button to proceed to submit the changes for approval.

nre in: I MANAGEMENT →	ACCOUNTS PA	AY & TRANSFER	SERVICES ADMIN	M	(TASKS <sup>©</sup> ©
AUTHORISATI View Authorisat		DATA MANA Manage Payer		AUDIT QUERIES Audit Queries	
		Manage Phras Manage Accou	es Int Display Names		
ou are in: ASH MANAGEMENT V	ACCOUNTS P/	AY & TRANSFER e	FX SERVICES AD	MIN MY TA	sks Ø
ile				+ Crea	ite New User
	(Q) Active		(2) nactive	(Q) Locked	
XXXXXUAT1 User ID	Application Type	e Clear Filter(s)			
First Name 🔷	Last Name 🔷	User ID 🔷	Application Type	Profile Status 🔷	Action
Jessie	LACUNA GEBJ081302	2 LACUNA		<ul> <li>Active</li> </ul>	1
Gerald	Thomson	TBUAT11	c	Delete Edit	

1. Ensure your company/entity opt for "Dual Control" under Company Administrator Approval Control setup.

2. If Single Control is being setup, Users who are assigned with either "50 PAB - Create" or " 50 PAB - Approve" will be able to create PAP successfully without Approval.

#### **Token Details** If you do not have an available token you can save as draft and contact us 2651292742 Torian Status Activated Ricate Talant No UOB Remarks

### **Company & Administration Tasks**

Company & Administration Tasks \*

**Company & Functions to Access** 

#### uthorisation Limit (Per Day Authorisation Level CCY w Amount Authorisation Level 🗸 🗸 CCY V Amount Role(s) Q Authoritation Level V CCY V Amount Authorisation Level 🗸 🗸 COY 🗸 Amount Rale(s) Q Automation Level V CCY V Amount Q Authoritation Lavel V CCT V Amount Role(s)





## Appendix - Pre-Approved Payee Management (cont.)

b

### Company Administrator can restrict User to only create/make payment to Pre-Approved Payee (PAP)

To restrict User to make payment to PAP, the User Account has to be setup with "Limit transactions to only Pre-approved payee?" = "Yes".

### Manage User Account Access

- (a) At the top navigation menu, select "ADMIN > Manage User Account Access".
- (b) Use the search filter to locate the specific User.
- (c) Select "Edit" under the Action icon.

(d) Under each of the account link to user, select "Yes" under "Limit transactions to only Pre-approved payee?". The User will only be able to select payee from PAP lists under the payment transaction initiation screens.

#### When limit transactions to PAP is setup as "YES"

- User can select payee/beneficiary from list of PAPs.
- User cannot input/modify payee/beneficiary details on payment transaction creation screen.
- User cannot select normal payee/beneficiary from payee list.

(e) Click "Next" button to proceed to submit the changes for approval.

			e Phrases e Account Display Name	5			Select All Accounts Current Account - Corporate 1463051688 - SGD
nage User Account Acco	CCESS	lter(s)				d	Limit transactions to only Pre-approved Payee? *         • Ves         • No         What can the user view?         • Account Overview         • Account Activities         What transactions can the user access?
Record(s)							Transactions * Q
ipany 个	First Name 🖕	Last Name 🖕	User ID 🖒	Application Type	Action		Current Account - Corporate 1013450132 - SGD
	Mark Auth-A	LOPEZ GEBJ101002 USER-2651292629	GEBJ101002 C USERA	it 🗲 w Approved Details		d	Current Account - Corporate 3513001469 - SGD Limit transactions to only Pre-approved Payee? * ves No
	1 Maker	2 Maker	BEBEKDAI	MODIFIED			What can the user view?  Account Overview  Account Activities  What transactions can the user access?  Transactions * Q
						v	WANG WANG PTE LTD



## Appendix - Pre-Approved Payee Management (cont.)

### How to Create Pre-Approved Payee (PAP)

To create a PAP, Pre-approved Payee checkbox has to be selected upon payee creation



ACCOU	NTS PAY & T	RANSFER	SERVICES	ADMIN	мү	tasks ®		Other Details You may also include t	the following	details				Lastron and
							d –		Yee	National States				Adding to Pre-A
								Currency. USD	×.	Threshold Amount 0.00				Pre-Approved Payee.
								Intermediary Ban	ik Details					
								Bank Country* Singapore					~	
								Bank Name *			×	SWIFT BIC Code	~	
								Bank Address						
						•		Payee Advice Det	tails					
~ ACCO	UNTS PAY&T	RANSFER	eFX SERV	ices admin	MY TASKS	<mark>5</mark> 8		Payee ID						
		7						Email 1						
				+	Create New Payer	/ Payee		Email 2						
								Fax						
tion Category	PayNow ID	Pre-Appro	oved Payer / Pa	yee Currency	)			Contact Number						
Application Type	Pending Au	thorise	Clear Filter(s)											
					표는 Customise	View 🗸		Cancel	Su	ıbmit e				
		Pre-												
saction Category	PayNow ID 🗘	Approved Payer / Payee	Application	n Type Statu	S	Action								
nsfer to Other al Bank / Now		Yes	New	View Details		1								
		C		<ul> <li>View Approv</li> </ul>	ed Details									
nsfer to Other				Edit										
al Bank / Now		No	New	• Pe	nding Authorise									







## RESTRICTED ##