

USER GUIDE: RETRIEVING pacs.008 ACKNOWLEDGEMENT COPY VIA INFINITY

page 008 is a standardised SWIET payment message used specifically for cross horder/international

pacs.008 is a standardised SWIFT payment message used specifically for cross border/international wire transfers. This guide will assist you to retrieve your pacs.008 acknowledgement copy via Infinity.

Step 1

You are in:
CASH MANAGEMENT
ACCOUNTS

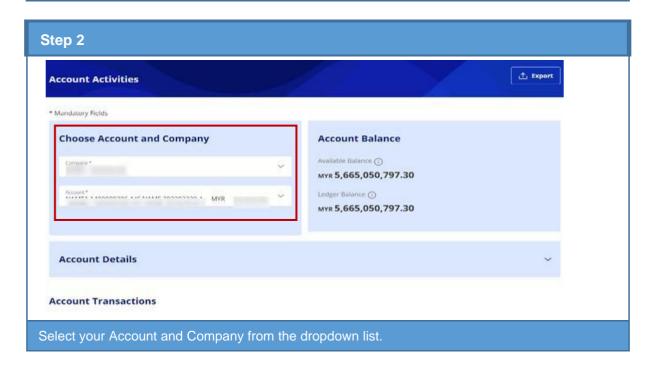
FIXED DEPOSITS

Accounts Overview
Place Fixed Deposits (FD/FD-i)
Favourite Account Lists

Account Activities

Download Reports

From the top menu bar, go to **Accounts** > **Account Activities**.





- a) Search for the account transaction and click on it.
- b) Under "Download Attachment", click to retrieve the pacs.008 acknowledgement copy.

