

PRODUCT DISCLOSURE SHEET



United Overseas Bank (Malaysia) Bhd

Dear Customer,

This Product Disclosure Sheet (PDS) provides you with key information on **Bank Guarantee**.

Other customers have read this PDS and found it helpful; **you should read it too.**

Date:

Know Your Bank Guarantee

A Bank Guarantee (BG) is a written undertaking by the Bank, issued at the request and for the account of the Applicant (Customer) whereby the Bank guarantees payment to the named Beneficiary up to the guaranteed sum as stipulated in the Guarantee in the event a valid written demand is received by the Bank.

The Bank offers 2 types of Guarantees, briefly summarised below:

- (a) Performance Guarantee - Issued in support of the Customer's fulfillment of a contract obligation in accordance with the terms and conditions of an underlying contract or agreement.
- (b) Financial Guarantee - Issued in support of the Customer's undertaking to secure the repayment of a debt or liability.

The main features of this product are as follows:

- The Bank acts as a Guarantor for the Customer. Guarantees are generally issued in the Bank's standard format, in favour of a named Beneficiary, for a specific duration and amount and stipulating its undertaking to honour upon receipt of a valid written demand, without requiring or imposing any prior conditions or terms to be met.
- Guarantees are generally issued subject to Malaysian Law or if requested upon, the Uniform Rules for Demand Guarantees, Publication 758 (URDG 758).

Know Your Obligations



You are required to **pay immediately upon notification** by the Bank, following the presentation of a valid written demand against the said Guarantee by the named Beneficiary.

It is your responsibility to:



Read and understand the **key terms** in the **Bank's standard Application Form/Indemnity** before you sign it



Ensure you have **available funds** in your account to settle any demand on the BG

You also have to pay the following fees and charges:

	Rate of Charge
Issuance Fee	From 0.1% p.m. or part thereof, including any claim period with minimum RM 100
Amendment Fee involving increased amount and/or extended validity	From 0.1% p.m. or part thereof, on the extended validity and/or increased amount with minimum RM100.00
Reissuance and Other Amendment Fee	RM 100
Non-Cancellation Fee (3 months after expiry date or claim end date)	From 0.1% p.m. or part thereof
Stamp Duty	As per Stamp Duty Act 1949 (Revised 1989)
Other Charges	Please refer to our Letter of Offer and the Bank's Corporate website at www.uob.com.my for details

Effective 1 October 2025, the above trade related charges will be subject to an 8% Service Tax (SST), or any prevailing rate by the Malaysian Government, and will be payable by you, where applicable.

Note: The Bank may revise the commission, interest rate, fee and charges from time to time, subject to the Bank giving you advance notice of 21 days.

Know Your Risks

- Guarantee issued with no specific expiry date and/or determinable amount will entail a written discharge letter from the Beneficiary plus return of the original Guarantee, prior to its cancellation.
- Payment to the BG Beneficiary is upon presentation of a valid written demand against the said Guarantee. Bank has no obligation to verify and/or validate whether an event of default has occurred on the underlying purpose of the said Guarantee.

What happens if you fail to fulfil your obligations?

- Default interest at 3.5% p.a. above the Bank's Base Lending Rate* will be imposed on such sum paid by the Bank pursuant to the Guarantee issued by the Bank.
- The Bank has the right to set-off any credit balances in your account(s) against any outstanding balances following prior notification to you.
- The Bank may exercise its rights and start its recovery process / legal action against you.
- Your BG Facility along with any other facilities with the Bank may be recalled.
- The Bank have the right to cancel the BG Facility and to require you to fully settle the BG if you, your partner or your co-borrower dies (for sole proprietorship and partnership).

Other Key Terms

- You will need to have an approved BG Facility with the Bank and application must be made in the Bank's standard Application Form and Letter of Indemnity, duly completed and signed by your authorised signatory/ies.
- Each application to be accompanied by copy Guarantee format and/or contract/ agreement, if any.
- Please inform us of any changes in your contact details to ensure that all correspondences reach you in a timely manner.

Avenue for Redress or Assistance

- If you have difficulties in making settlement, please contact the Bank earliest possible to discuss settlement alternatives. You may contact your UOBM Account Relationship Manager or send an E-mail to us at uobcustomerservice@uob.com.my or contact us at the numbers below.
- Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK). AKPK has been established by Bank Negara Malaysia to provide free services on money management, credit counselling, financial education and debt restructuring for individuals. You can contact AKPK at Level 5 & 6, Menara Bumiputra Commerce, Jalan Raja Laut, 50350 Kuala Lumpur (Tel: 03-26167766 or E-mail at enquiry@akpk.org.my)

*Note: BLR is a variable financing rate published by the Bank and may change from time to time. Any increase in the BLR will result in higher repayment amount.

If you have any questions or require assistance on your BG facility, you can:



Call us at

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Kuching +6 082-287 121
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Visit us at the nearest UOB branch



Email us at

uobcustomerservice@uob.com.my



Log on to

<https://www.uob.com.my/business/trade/index.page>

The information provided in this disclosure sheet is valid as at January 2026 and is subject to change from time to time.