

PRODUCT DISCLOSURE SHEET



United Overseas Bank (Malaysia) Bhd

Dear Customer,

This Product Disclosure Sheet (PDS) provides you with key information on **Letter of Credit Advising**.

Other customers have read this PDS and found it helpful; **you should read it too.**

Date:

Know Your Letter of Credit Advising?

Letter of Credit Advising (LA) is a service offered by the Bank, facilitating the advising of a Letter of Credit issued in your favour by its correspondent banks (Letter of Credit Issuing Bank), located locally or abroad.

The Bank acts as an intermediary i.e. Advising Bank, whom primary role is to authenticate the said Letter of Credit upon receipt from their correspondent bank prior to advising the instrument to you, without any further engagement on its part.

The main features of this product are as follows:

- The Letter of Credit is subject to the Uniform Customs and Practice for Documentary Credits, Publication 600 (UCP 600).
- The Bank will ensure that the Letter of Credit received by you is a genuine instrument.
- You may also request the Bank to add its confirmation to the Letter of Credit, if so desired and authorised by the instrument. A confirmed Letter of Credit entails the Bank's undertaking (Confirming Bank), on top of the Issuing Bank, which usually arises due to concern on sovereign risk and/or Issuing Bank payment risks. Notwithstanding, the Bank is under no obligation to confirm any Letter of Credit, unless agreeable to do so and upon payment of its confirmation fees.

Know Your Obligations



You are required to examine the terms and conditions stipulated in the Letter of Credit upon receipt from the Bank, primary to ensure it is reflective of your underlying commercial contract terms with the Buyer and is able to fulfil its requirements accordingly.

It is your responsibility to:



Review the Letter of Credit and, if required, liaise with your Buyer for amendment in order to ensure that you are able to comply with the terms and conditions

You also have to pay the following fees and charges:

	Sale / Export
Advising Fee	RM 60
Confirmation Fee	Calculated at an agreed percentage p.m. or part thereof, quoted on case-to-case basis at point of confirmation, with minimum RM 200
Other Charges	Please refer to our Letter of Offer and the Bank's Corporate website at www.uob.com.my for details

Effective 1 October 2025, the above trade related charges will be subject to an 8% Service Tax (SST), or any prevailing rate by the Malaysian Government, and will be payable by you, where applicable.

Note: The Bank may revise the commission, interest rate, fee and charges from time to time, subject to the Bank giving you advance notice of 21 days.

Know Your Risks

- Although a Letter of Credit entails the payment undertaking of the Issuing Bank, such bank may not be known to you and the country in which the bank resides may also be a concern e.g. political or foreign exchange risks.
- Letter of Credit is a conditional payment undertaking, you need to ensure all its terms and conditions are duly complied with when you draw against the instrument.

What happens if you fail to fulfil your obligations?

- If you failed to comply with the Letter of Credit terms and conditions, you will lose the payment undertaking from the Letter of Credit Issuing Bank and the Confirming Bank, if any.

Other Key Terms

- You do not need to have any prior approved facility with the Bank to enjoy this service. However, you will need to advise your Buyer to request their Banker (Letter of Credit Issuing Bank) to send the Letter of Credit to UOBM.
- Please inform us of any changes in your contact details to ensure that all correspondences reach you in a timely manner.

Avenue for Redress or Assistance

- If you have difficulties in making settlement, please contact the Bank earliest possible to discuss settlement alternatives. You may contact your UOB Account Relationship Manager or send an E-mail to us at uobcustomerservice@uob.com.my or contact us at the numbers below.
- Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK). AKPK has been established by Bank Negara Malaysia to provide free services on money management, credit counselling, financial education and debt restructuring for individuals. You can contact AKPK at Level 5 & 6, Menara Bumiputra Commerce, Jalan Raja Laut, 50350 Kuala Lumpur (Tel: 03-26167766 or E-mail at enquiry@akpk.org.my).

If you have any questions or require assistance on your LA, you can:



Call us at

Kuala Lumpur +6 03-26128 121
Penang +6 04-2402 121
Johor Bahru +6 07-2881 121
Kuching +6 082-287 121
Kota Kinabalu +6 088-477 121



**Visit us at the nearest
UOB branch**



Email us at

uobcustomerservice@uob.com.my



Log on to

<https://www.uob.com.my/business/trade/index.page>

The information provided in this disclosure sheet is valid as at January 2026 and is subject to change from time to time.