# UOB INFINITY - CUSTOM MAINTENANCE



1. This application allows access to business internet banking via all platforms (desktop, tablet and mobile app).

2. It is mandatory for Approved Person and Authoriser to present themselves at Home / nearest Branch to perform biometric authentication together with Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.

#### Security Alert: Be aware of threats in the cyberspace.

For more information about the threats and how you can be protected, please visit http://www1.uob.com.my/security\_alert.html

1. App	licant's ("My") business details					
	Registered Business Name					
	Business Registration No.					
	Existing Organisation ID					
2 Upd	ate my contact person's details					
<b>1</b>	Name					
	Contact No. (For clarifications on	Infinity application and setup)	Email Address (This is required to recei	ive Infinity Email notifications)		
		(Canturat Na.)				
2	(Country Code) (City/Area Code)					
	accounts to be linked to Infinity					
Ø		ld as at the Bank's processing date of	OR — OR			
	Link only the accounts liste Account No.	Link only the accounts listed below				
	Account No.		Account No.			
	Account No.		Account No.			
R	Delink the accounts listed below					
	Account No.		Account No.			
	Account No.	Account No.				
	Designated account for physic	al Account No.	Currency			
	token and Infinity services charges (where applicable)		- M Y R			
4. Addi	tional Infinity Services (Fees ma	y apply. Please refer to the Infinity Pricing Gu	uide at UOB.my/Infinity-Guides for details)	(Please tick where applicable)		
¢	Add	Cash Transactions (For customers upgr	rading from Enquiry Only services)			
Add OR Remove Trade Transactions (For customers upgrading from Enquiry and Cash only services)						
	Add       OR       Remove       FSCM Services         Add       OR       Remove       MT103 Copy (To download a copy of the SWIFT MT103 message for remittances)					
	Add OR Remove	SWIFT gpi Credit Confirmation Repor (Select one report type only)	rt CSV type (open in Excel)	Text type (open in NotePad)		
	Add OR Remove	DuitNow QR Merchant Registration	DuitNow QR Crediting Account No. 1	DuitNow QR Crediting Account No. 2 (if applicable)		
				I		

### 4. Additional Infinity Services (Continued)

Add OR Remove DuitNow QR Profile Registration and Image De	ownload (Applicable to Static QR only).	
I would like to update the following channel w	hen I received funds via DuitNow QR (leav	ve blank if no notification required).
Add OR Remove SMS Mobile No. 1	Email Email Address 1	
Mobile No. 2*	Email Address 2*	
	cipient to be notified for the same account	
Add new users / Update existing users		
L <sup>*</sup> <u>For Company Administrator Approval Control</u> (tick one) NO - DUAL Can Administrator approve own transactions? Administra	CONTROL tive setup by an administrator requires ar	other administrator to approve
	LE CONTROL	
La Administra	tor <u>can</u> create and approve the same adn	ninistrative setup.
(This is the d	efault option if this section is left blank)	
Please read the notes below before filling this section.		
	Administrator:	
Maker: Create all types of transactions (except payroll) and view account details.	Create/maintain all us er and access p	
Authoriser: Create/approve transactions (except payroll), and	<ul> <li>Maintain user passwords and assign t Administrators and Authorisers.</li> </ul>	okens to all users except
	Verifier: Create/amend/verify transaction	ons inputted by Maker
Payroll Maker: Create payroll transactions, upload payroll files and view payroll details.	before approval.  Sender: Create/amend/release fully auti	horised transactions to
Payroll Authoriser: Create/approve payroll transactions and view	the Bank after authoriser approval.	
payroll details.		
<ul> <li>It is mandatory for Approved Person and Authoriser to present themselves at Infinity Application Form. Additional proof of residential address (e.g. recent</li> <li>Optional roles will not be applicable to FSCM.</li> </ul>		
User 1 Details		
Please select one option. Default to Add user if left blank.		
New User	Update User (User details and select	ed roles will supersede existing setup.)
Assign existing token from Company		
(Applicable to new users only.) Token Serial Number (Optional)		
Name	All Cash Trade	FSCM
Underline surname)	Roles (By selecting Payroll roles with combi	
	Authoriser, the User will be able to perform   Services fees will apply)	
Designation This is mandatory for all authorisers)		Payroll Maker
	Maker	Payroll Authoriser (Select one on
NRIC/Passport/FIN Country of Issuance Default NRIC) (Default MY)		Full Access
	Authoriser	Viou Employer Details Ord
Nobile No. (Please indicate both mobile number and email address to self-register for		
		View Employee Details Onl View Payroll Amount Only
	Optional Roles Note: Verifier and Sender roles may only be	View Payroll Amount Only
ree digital token.)	Note: Verifier and Sender roles may only be [payroll/ non payroll].	added if user is maker and/or authoriser
country Code) (City/Area Code) (Mobile No.)	Note: Verifier and Sender roles may only be	View Payroll Amount Only
(Country Code) (City/Area Code) (Mobile No.)	Note: Verifier and Sender roles may only be [payroll/ non payroll]. Verifier Sender Authoriser Group:	added if user is maker and/or authoriser
rree digital token.)	Note: Verifier and Sender roles may only be [payroll/ non payroll]. Verifier Sender	added if user is maker and/or authoriser
free digital token.)	Note: Verifier and Sender roles may only be [payroll/ non payroll]. Verifier Sender Authoriser Group: (Please tick where applicable. Default Group = A) Daily Approval Currency & Limit:	View Payroll Amount Only     Only     added if user is maker and/or authoriser     Administrator     A B C D
rree digital token.) (Country Code) (City/Area Code) (Mobile No.) Email Address Preferred User ID (Minimum 8 characters with no spacing or special	Note: Verifier and Sender roles may only be [payroll/ non payroll]. Verifier Sender Authoriser Group: (Please tick where applicable. Default	View Payroll Amount Only     Only     added if user is maker and/or authoriser     Administrator     A B C D

#### User 2 Details

Please select one option. Default to Add u	ser if left blank.		
New User		Update User (User details and selected	roles will supersede existing setup.)
Assign existing token from Company			
(Applicable to new users only.)	Token Serial Number (Optional)		
Name (Underline surname)		All Cash Trade	FSCM
		Roles (By selecting Payroll roles with combine Authoriser, the User will be able to perform pa	
Designation		Services fees will apply)	
(This is mandatory for all authorisers)		Enquirer	Payroll Maker
		Maker	Payroll Authoris er (Select one only)
	ountry of Issuance efault MY)		
		Authoriser	View Employee Details Only
Mobile No. (Please indicate both mobile numbe	and email address to self-register for		
free digital token.)		Optional Roles Note: Verifier and Sender roles may only be ac [payroll/ non payroll].	dded if user is maker and/or authoriser
(Country Code) (City/Area Code) (A	Nobile No.)	Verifier Sender	Administrator
Email Address		Authoriser Group:	
L		(Please tick where applicable. Default Group = A)	A B C D E
Preferred User ID (Minimum 8 characters with For existing users, User ID cannot be changed.)	no spacing or special characters.	Daily Approval Currency & CCY	LIMIT
		Limit:(Default MYR and unlimited if left blank)	
		For FSCM, only MYR is permitted.	
Please select one option. Default to Add u New User Assign existing token from Company (Applicable to new users only.)	iser if left blank.	Update User (User details and selected	roles will supersede existing setup.)
Name		All Cash Trade	FSCM
(Underline surname)		All     Cash     Trade       Roles (By selecting Payroll roles with combined	
		Authoriser, the User will be able to perform pa Services fees will apply)	
Designation (This is mandatory for all authorisers)		Enquirer	Payroll Maker
L			Payroll Authoris er (Select one only)
NRIC/Passport/FIN C	ountry of Issuance	Maker	Full Access
	efault MY)	Authoriser	View Employee Details Only
Mobile No. (Please indicate both mobile numbe	and email address to self-register for		View Payroll Amount Only
free digital token.)		Optional Roles Note: Verifier and Sender roles may only be ac [payroll/ non payroll].	dded if user is maker and/or authoriser
(Country Code) (City/Area Code) (A	Nobile No.)	Verifier Sender	Administrator
Email Address		Authoriser Group:	
Preferred User ID (Minimum 8 characters with	an spacing or spacial characters	(Please tick where applicable. Default Group = A)	A B C D E
For existing users, User ID cannot be changed.)	is spacing of special characters.	Daily Approval Currency & C C Y Limit:(Default MYR and unlimited if left blank)	LIMIT
		For FSCM, only MYR is permitted.	

Note: if you have more than 3 users, you can add more users in Appendix 1 - Add/Update Infinity Users

#### 6. Authoriser approval controls

7a.

Note: 1. Authoriser Group refers to authorisation level of the respective Company Authoriser (please reference to selection in Section 5.)

		e sequence of Authoriser Group approval (e.g. 1A > 1B denotes that the wed by one Group B Authoriser) in Section 7a.	
For Company Authoriser - Can au (Select one only)	thoriser approve own transactions?	Sequential Approval: (Select one only)	
	er <u>can</u> create a transaction BUT <u>canne</u> ion which must be approved by anothe		
transaction. (The Applicant's account(s) may be	er <u>can</u> create AND approve the same e more susceptible to account fraud as another person can verify and confirm the e for Bulk Services only)	YES - Requires the authorisation process to be performed sequentially. E.g. A followed by B as opposed to A or B in any order.	
Bulk Authorisation Limit: (Select of	-		
Total Bulk Amount - Bulk auth the Total Value of <u>ALL</u> the tra (This is the default option if this se		Highest Transaction Amount - Bulk authoris ation limit validation using Highest Transaction Value within the Bulk .	
My transaction approval settings Authorisation Profile Note:	(The details provided below will super cede yo	our current approval settings)	
<ol> <li>If Section 7a is left blank, th if any.</li> </ol>	e default Approval Settings for the newl	ly linked account(s) in Section 3 will follow your default Approval Settings in Infinity,	
<ol> <li>Foreign currency transactio determined by the Bank.</li> <li>Trade approval settings ap settings, please select 'All T</li> </ol>	ply to all accounts and cannot be set at	equivalent of the Approval Limit indicated below according to the exchange rate as account level. To indicate Trade approval settings separately from Cash approval o in MYR.	
Apply to the following account me	andates: (Please tick where applicable)	Applicable Accounts:	
All transactions (includes Payme Trade Services and FSCM Services)	(Default)	Applicable to All Accounts	
All Cash transactions (includes	Payment, Collection and Payroll)	All Accounts Specific Account(s):	
All Trade transactions (include:	s Trade Services and FSCM Services)	Not Applicable	
Trade transactions only:	de Services FSCM Services	Not Applicable	
Cash transactions only: Payr	nent Payroll Collection	All Accounts Specific Account(s):	
Additional options: (Please tick if re	quired) Verify Send Note	<ul> <li>e: 1. If Verify/ Send option(s) is not selected in Section 7a, but Verifier/ Sender roles are selected in Section 5, the transaction approval setup with Verify/ Send option(s) will not be enforced.</li> <li>2. Verify/send option(s) applies to all Authoris ation Profiles indicated in Section 7a and Appendix 2</li> <li>3. Transactions will be released in the following sequence based on roles selected: Maker &gt; Verifier &gt; Authoriser (based on mandate) &gt; Sender &gt; Bank.</li> <li>4. These options will not be applicable to FSCM.</li> </ul>	
Transaction Approval Limit Currency (Default MYR if left blank)	C C Y		
Transaction Approval LimitNumber of Authoriser(s) from GroupAmount (Based on Approval Limit Currency above)(Please define A/B /C/D gr ouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)			
Up to:	(and/or)	(and/or) (and/or)	
Transaction Approval Limit Amount (Based on Approval Limit Currency above) Up to:	Number of Authoriser(s) from Group (Please define A/B/C/D gr ouping eg	g 1A or 1B, 1A and 1B, 2B and 1D , etc.)	
	(and/or)	(and/or)	
Transaction Approval Limit Amount (Based on Approval Limit Currency above) Up to:	Number of Authoriser(s) from Group (Please define A/B /C/D gr ouping eg	g 1A or 1B, 1A and 1B, 2B and 1D , etc.)	
	(and/or)	(and/or) (and/or)	

Note: To add more Authorisation Profile, please use Appendix 2 - Add Authorisation Profile

United Overseas Bank (Malaysia) Bhd. 199301017069 (271809-K) (CYB-66/F Full) (MY05.24)

#### 7b. Remove Verify/Send options for all existing authorisation profile

(Please tick where applicable)

Remove Verify option Remove Send option

Note: It is advisable to remove Verifier/Sender roles for designated users under Section 5.

#### 8. Delete users

Note: Deleted User(s) will be removed from all his/her other roles and all linked entities.

Name	User ID
Name	User ID

#### 9. Other instruction

(Please tick where applicable)

X I would like to terminate my Infinity service.

I would like to de-register Infinity Secure (digital token) for the following users:

Name	User ID
Name	User ID
Name	User ID
I would like to enable suspended login access for the following users:	
Name	User ID
	L
Name	User ID
	L
Name	User ID

#### 10. Declaration by Applicant

We, the Applicant, hereby:

- a) make the above request(s) as regards the Applicant's UOB Business Internet Banking Service ("BIB Service");
- b) confirm that the Applicant has obtained and agrees to be bound by the Bank's prevailing UOB Business Inter net Banking Service Agreement ("BIB Agreement") (available at uob.com.my), and any amendment or variation thereof;
- c) confirm that if we have applied for FSCM Services, we have obtained and agreed to be bound by the Bank's prevailing FSCM Internet Banking Services Agreement (available at uob.com.my);
- authorise the Bank to issue password(s) and token(s) to the Company User(s), Company Administrator(s) and Company Signatory(ies), where applicable. Company User refers to Enquirer, Maker, Verifier, Sender and Payroll Maker. Company Administrator refers to Administrator. Company Signatory refers to Authoriser and Payroll Authoriser;
- e) confirm that each of the Company Signatories named herein is authorised to operate and use any of the services granted and provided to the Applicant through the BIB Service, based on the Approval Mandate and Transaction Approval Limit set out in this form and to apply for, agree to the terms of, operate and use any services made available through the BIB Service from time to time. We confirm that if we do not indicate the Approval Mandate or Transaction Approval Limit, each Company Signatory is deemed to be authorised to approve transactions of any amount. If the Approval Mandate is indicated but not the Transaction Approval Limit, the Company Signatories are deemed to be authorised to approve transactions of any amount according to the Approval Mandate;
- f) confirm and agree that any existing mandate or instructions which we may have with the UOB Group Bank(s) will not apply in relation to our use of the BIB Service;
- g) confirm that all the information provided here is complete, true and accurate to the best of our knowledge as at the date of this application;
- confirm that, in the event of any change of Company Administrators and/or Company Signatories, the Applicant shall immediately revoke the relevant User IDs through the submission of request, instruction or relevant form to the Bank;
- authorise the Bank to debit all fees and charges relating to this application and/or use of the BIB Service from the designated account or any other account of the Applicant;
- acknowledge that, if the Applicant have opted for Single Control instead of Dual Control, the Applicant's account(s) for which the Applicant uses the BIB Service may be more susceptible to account fraud. By opting for Single Control, the Applicant agrees to assume responsibility for all the risks associated with Single Control;
- agree to indemnify and hold the Bank harmless from and against all costs, claims, losses, damages, charges and/or expenses which the Bank may sustain, incur or be liable for in connection with, or resulting from or any earlier application for, the BIB Service, including (where applicable) as a result of the Applicant op ting for Single Control and/or the Applicant not providing all email addresses and mobile numbers;
- I) enclose a certified true copy of our board (or equivalent) resolution (where required by the Bank); and
- m) agree that the Bank may amend the BIB Agreement at any time and/or may terminate the provision of the Single Control option at any time with notice to the Applicant.

Authorised Person(s)/Approved Person(s)				
Name	Signature	Name	Signature	
	-		-	
L]		L		
Date		Date		

#### Please send the completed form to a UOB Branch near you.

- The Bank will process your application within 5 business days upon receipt of this form.
- User ID letter and/or token(s) will be sent to the mailing address registered as the designated account for physical token and Infinity services charges.
- Do call the Bank at 603-26128 121 (Kuala Lumpur), 604-2401 121 (Penang), 607-2881 121 (Johor Bahru), 6082-287 121 (Kuching), 6088-477 121
- (Kota Kinabalu) if the user IDs/ passwords/ tokens are not received after 5 business days.

## For Bank's Use Only Image: \*Please delete or tick where applicable Customer Segment : Image: \*Please delete or tick where applicable

Business Banking	Enterprise Banking	Commercial Banking	Corporate Banking	🗌 Financial Institutions Group
Business Banking - SME	Enterprise Banking - SME	Commercial Banking - SME		

Attended by:	EWF Maker:	EWF Checker:	
Name and Signature	Name and Signature	Name and Signature	
Contact No.	Contact No.	Contact No.	
Date	Date	Date	
	Job Batch No.	Total No. of Pages	

#### Remarks

#### Add new users/Update existing users

#### Appendix 1 - Add/Update Infinity Users

#### Important:

• New users will be required to register for digital tokens, it is mandatory to provide mobile number and email address.

- The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated. • By selecting Payroll role, you will be subscribed to Bulk Services for which fees may apply. Please refer to the Infinity Form Guide for details.
- It is mandatory for Approved Person and Authoriser to present themselves at Home/nearest Branch to perform biometric authentication together with
- Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.
- Optional roles will not be applicable to FSCM.

<b>User 1 Details</b> Please select one option. Default to Add	l user if left blank.		
New User		Update User (User details and selected	ed roles will supersede existing setup.)
Assign existing token from Company	1		
(Applicable to new users only.)	Token Serial Number (Optional)		
Name (Underline surname)		All Cash Trade	
Designation (This is mandatory for all authorisers)		Authoriser, the User will be able to perform p Services fees will apply) Enquirer	Payroll Maker
NRIC/Passport/FIN (Default NRIC)	Country of Issuance (Default MY)	Maker Authoriser	Payroll Authoris er (Select one only) Full Access View Employee Details Only View Payroll Amount Only
Mobile No. (Please indicate both mobile numb free digital token.)	ber and email address to self-register for	Optional Roles Note: Verifier and Sender roles may only be [payroll/ non payroll].	added if user is maker and/or authoriser
· , · · · , · · ·	(Mobile No.)	Verifier Sender	Administrator
Email Address Preferred User ID (Minimum 8 characters wit For existing users, User ID cannot be changed.)	n no spacing or special characters.	Authoriser Group: (Please tick where applicable. Default Group = A) Daily Approval Currency & Limit: C C (Default MYR and unlimited if left blank)	A B C D E
Assign existing token from Company (Applicable to new users only.)	L Token Serial Number (Optional)		
Name (Underline surname)		All Cash Trade	
Designation (This is mandatory for all authorisers)		Authoriser, the User will be able to perform p Services fees will apply) Enquirer	Payroll Maker
NRIC/Passport/FIN (Default NRIC)	Country of Issuance (Default MY)	Maker	Payroll Authoris er (Select one only) Full Access View Employee Details Only
Mobile No. (Please indicate both mobile numb free digital token.)	er and email address to self-register for	Authoriser Optional Roles Note: Verifier and Sender roles may only be	View Payroll Amount Only
(Country Code) (City/Area Code)	(Mobile No.)	_ [payroll/ non payroll].	Administrator
Email Address		Authoriser Group:	
Preferred User ID (Minimum 8 characters wit For existing users, User ID cannot be changed.)	h no spacing or special characters.	Group = A) Daily Approval Currency & Limit: C C (Default MYR and unlimited if left blank) For FSCM, only MYR is permitted.	Y LIMIT
uthorised Person(s)/Approved Person(s)			
ame	Signature	Name	Signature

Date

United Overseas Bank (Malaysia) Bhd. 199301017069 (271809-K) (CYB-66/F Full) (MY05.24)

Α Ν

Date

#### Add Authorisation Profile

#### Appendix 2 - Add Authorisation Profile

- 1. Foreign currency transactions will be calculated based on the MYR-equivalent of the Approval Limit indicated below according to the exchange rate as determined by the Bank.2. Trade approval settings apply to all accounts and cannot be set at account level. To indicate Trade approval settings separately from Cash approval
- settings, please select 'All Trade Transactions'.
- 3. For FSCM Services, Transactional Approval Limits can only be set up in MYR.

Apply to the following account mandates: (Please tick where applicable)		Applicable Accounts:	
All transactions (includes Paymer Trade Services and FSCM Services)	(Default)	Applicable to All Accounts	
All Cash transactions (includes F	Payment, Collection and Payroll)	All Accounts Specific Accou	unt(s):
All Trade transactions (includes	Trade Services and FSCM Services)	Not Applicable	
Trade transactions only:	de Services FSCM Services	Not Applicable	
Cash transactions only: Paym	nent Payroll Collection	All Accounts Specific Accou	unt(s):
Transaction Approval Limit Currency (Default MYR if left blank)	C C Y		
Transaction Approval Limit Amount (Based on Approval Limit Currency above)	Number of Authoriser(s) from Grou (Please define A/B /C/D grouping	p eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)	
Up to:			
	(and/or)	(and/or)	(and/or)
Transaction Approval Limit Amount (Based on Approval Limit Currency above)	Number of Authoriser(s) from Grou (Please define A/B /C/D grouping	p eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)	
Up to:	(and/or)	(and/or)	(and/or)
Transaction Approval Limit Amount (Based on Approval Limit Currency above)	Number of Authoriser(s) from Grou (Please define A/B /C/D grouping	p eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)	
Up to:			
	(and/or)	(and/or)	(and/or)
Authorised Person(s)/Approved Per	rson(s)		
Name	Signature	Name	Signature
Date		Date	