

**PRODUCT DISCLOSURE SHEET**

Read this Product Disclosure Sheet before you decide to take out the UOB Balance Conversion. Seek clarification from your institution if you do not understand any part of this document or the terms and conditions.

**UOB Malaysia BERHAD**  
**UOB Balance Conversion**  
**17 July 2023**

**1. What is UOB Balance Conversion?**

UOB Balance Conversion allows selected customers to convert their outstanding credit card balance into a monthly instalment plan.

UOB Balance Conversion does not apply to cash and cash based transactions, instalment amounts payable under other UOB bank programs such as UOB Easi-Payment Plan (EPP), UOB Flexi Credit Plan, UOB Balance Transfer Instalment, annual fees, past due amount and other charges charged by UOB.

**2. What do I get from this product?**

You will be able to manage expenses by converting the outstanding statement balance of your UOB bank credit card into affordable monthly instalments.

After the approval of the UOB Balance Conversion, you will be charged with the interest rate agreed upon at the date of approval throughout the tenure regardless of any subsequent revisions to the UOB Balance Conversion interest rates offered.

<b>Flat interest rate</b>	<b>Effective interest rate (for comparison purposes only)</b>	<b>Tenure</b>
Up to 9.60% p.a.	Up to 17.47% p.a. depending on the flat interest rate & tenure applied for	12, 24, 36, 48 or 60 months

The minimum amount you can take up is RM1,000 and the maximum amount is subject to your available credit limit at UOB bank's discretion.

UOB Balance Conversion is calculated using a flat interest rate, which means your monthly instalment amount (with interest) remains unchanged throughout the repayment period. The monthly interest remains unchanged and will be reflected in your monthly billing statements.

The effective interest rate is used only as a comparison. It is not used to calculate your instalment plan. Effective interest rate is used to calculate interest on the decreasing outstanding balance each month. The monthly interest is not fixed, but the total interest across the repayment period is the same as the amount using the flat interest rate.

### 3. What are my monthly obligations?

The UOB Balance Conversion interest will be computed based on the agreed flat interest rate on a straight-line repayment method basis. The monthly instalment is calculated as such:-

Principal loan amount (P)

Tenor in Years (Y)

Tenor in Months (M)

Interest Rate per annum (R)

$$\frac{P + (P \times R \times Y)}{M}$$

The UOB Balance Conversion monthly instalment amount is fixed. Any pre-payment or excess payment will not reduce the Outstanding Principal or the subsequent UOB Balance Conversion monthly instalment and will only be treated by the Bank as advance payment.

You will not be entitled to any reward points and/or cash rebates from the UOB Balance Conversion.

#### ***Illustration of the monthly repayment calculation:***

Customer chooses UOB Balance Conversion amount of RM20,000 for a 12-month tenure with a corresponding flat interest rate of 9.60% per annum on 17<sup>th</sup> July 2023. Under this instalment plan, the UOB Balance Conversion monthly instalment payable over 12 months will be RM1,826.67 and the total repayment amount at the end of 12 months will be RM21,920.00.

A simple illustration on the monthly principal deduction as well as interest charged is as follows:

MONTH	Outstanding Principal	Principal Deduction	Interest Deduction	Monthly Instalment
1	20,000.00	1,666.67	160.00	1,826.67
2	18,333.33	1,666.67	160.00	1,826.67
3	16,666.67	1,666.67	160.00	1,826.67
4	15,000.00	1,666.67	160.00	1,826.67
5	13,333.33	1,666.67	160.00	1,826.67
6	11,666.67	1,666.67	160.00	1,826.67
7	10,000.00	1,666.67	160.00	1,826.67
8	8,333.33	1,666.67	160.00	1,826.67
9	6,666.67	1,666.67	160.00	1,826.67
10	5,000.00	1,666.67	160.00	1,826.67
11	3,333.33	1,666.67	160.00	1,826.67
12	1,666.67	1,666.67	160.00	1,826.67
Total		20,000.00	1,920.00	21,920.00

**4. What are the fees and charges I have to pay?**

No fees and charges will be incurred unless you fail to fulfill the payment obligations or early settle before maturity. Please see Notes 5 & 6 for further details.

**5. What if I fail to fulfill my payment obligations?**

UOB Balance Conversion monthly instalments form part of the Minimum Payment Due which must be settled by you on or before Payment Due Date. The UOB Balance Conversion monthly instalments are billed to the credit card account monthly similar to a normal retail transaction and are subject to usual Finance Charges if you pay or had paid less than the outstanding balance appearing on your current or previous monthly statements by the Payment Due Date.

If you fail to pay your UOB Balance Conversion monthly instalment(s) due in full for 4 consecutive months or more, all monies due and owing under the UOB Balance Conversion, comprising of the total outstanding UOB Balance Conversion monthly instalment and the total unbilled principal of the UOB Balance Conversion will be due and payable, which we will be entitled to demand from you in full.

**6. What if I fully settle the UOB Balance Conversion before its maturity?**

Subject to UOB bank's approval, you may at any time cancel your UOB Balance Conversion or elect for early settlement of the UOB Balance Conversion Amount. Upon such cancellation or early termination, you are required to pay an early termination penalty of **up to 5% of the total outstanding principal under UOB Balance Conversion** (as at the date of early termination or cancellation) together with the total outstanding principal under UOB Balance Conversion for such early termination or cancellation.

**7. What are the major risks involved?**

- Please refer to no. 5 for failure to fulfill payment obligations
- If you have any problems paying your UOB Balance Conversion, contact us early to discuss repayment alternatives.

**8. What do I need to do if there are changes to my contact details?**

It is important that you inform us of any change in your contact details to ensure that all correspondences reach you in a timely manner.

Please call UOB Contact Centre at 03-26128 121 (Kuala Lumpur), 04-2401 121 (Penang), 07-2881 121 (Johor Bahru), 082-287 121 (Kuching), or 088-477 121 (Kota Kinabalu).

**9. Where can I get further information**

Should you require additional information on UOB Balance Conversion, visit our UOB homepage at <https://www.uob.com.my>

**OR**

Call UOB Contact Centre at 03-26128 121 (Kuala Lumpur), 04-2401 121 (Penang), 07-2881 121 (Johor Bahru), 082-287 121 (Kuching), or 088-477 121 (Kota Kinabalu).

**10. Where can I get assistance and redress?**

Call UOB Contact Centre at 03-26128 121 (Kuala Lumpur), 04-2401 121 (Penang), 07-2881 121 (Johor Bahru), 082-287 121 (Kuching), or 088-477 121 (Kota Kinabalu).

<b>E-mail:</b>	<a href="mailto:uobcustomerservice@uob.com.my">uobcustomerservice@uob.com.my</a>
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Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services on money management, credit counseling and debt restructuring for individuals.

In addition, Bank Negara Malaysia (BNM) has introduced POWER! Pengurusan Wang Ringgit Anda program. This program provides useful information to encourage prudent money management and financial discipline. For more information or to register for the program, log on to [www.akpk.org.my](http://www.akpk.org.my) or call 03-2616 7766.

If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara Malaysia LINK or TELELINK at:

<b>Address:</b>	Block D, Bank Negara Malaysia Jalan Dato' Onn 50480 Kuala Lumpur.
<b>Tel:</b>	1-300-88-5465
<b>Fax:</b>	03-21741515
<b>E-mail:</b>	<a href="mailto:bnmtelelink@bnm.gov.my">bnmtelelink@bnm.gov.my</a>

**IMPORTANT NOTE: LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU DO NOT KEEP UP REPAYMENTS ON YOUR QUICK CASH OUTSTANDING BALANCES.**

The information provided in this Product Disclosure Sheet is valid as at 17 July 2023.