

UOB PRVI Miles Elite Card Bonus UNIRM for Agoda Spent TERMS AND CONDITIONS

Effective date: 23 September 2025

United Overseas Bank (Malaysia) Bhd (Company Reg No. 199301017069 (271809-K)) ("UOB Malaysia") is organising a "Bonus UNIRM for UOB PRVI Miles Elite Cardmembers Spent at Agoda" ("Campaign") from **13 January 2025 to 30 November 2026** I(both dates inclusive), or until such date(s) as may be determined by UOB Malaysia from time to time ("Campaign Period").

Eligibility to participate

- This Campaign is open to all principal and supplementary Cardmembers of UOB PRVI Miles Elite ("Cardmember/s") who hold a valid UOB PRVI Miles Elite Card issued in Malaysia ("Eligible Card") during the Campaign Period.
- 2. The following categories of person(s) are **NOT** eligible to participate in this Campaign: -
 - (a) Cardmembers whose account(s) are terminated, suspended or cancelled within the Campaign Period;
 - (b) any accounts held with UOB Malaysia that are delinquent or unsatisfactorily conducted as determined by UOB Malaysia; and
 - (c) Persons who are or become mentally unsound, deceased, adjudicated bankrupt or have legal proceedings of any nature instituted against them.

Campaign Mechanics and Qualifying Criteria

- Subject to the terms and condition under this Campaign, Cardmembers who made Agoda Spent will be entitled to earn Regular UNIRM and Bonus UNIRM (as defined below).
- 4. "Agoda Spent" means any transaction (other than accommodation bookings made for Japan) that are made on agoda.com/myprvimiles ("Agoda Booking Site") using the Eligible Card within the Campaign Period as captured in the Bank's system commences on 13 January 2025 at 00:00 hours (12:00am Malaysia time) and ends on 30 November 2026 at 23:59 hours (11:59pm Malaysia time) settled in Ringgit Malaysia (MYR) and/or foreign currency. All Agoda Spent within the Campaign Period made in foreign currency shall be converted to MYR based on the prevailing foreign exchange rate as recorded in the Bank's system.
- 5. The booking on Agoda Booking Site is subject to Agoda terms and conditions and depending on the booking/travel period and the currency and payment gateway effected on the Agoda Spent.
- 6. Cardmember who perform Agoda Spent will be awarded with UNIRM based on the type of currency used. Below is the summary of UNIRM eligible by the Cardmember:-

Promotion Booking Period (both dates inclusive)	Promotion Travel/Stay Period (both dates inclusive)	Regular UNIRM earn rate per MYR 1 Agoda Spent (A)	Prevailing bonus earn rate per MYR 1 Agoda spent ("Bonus UNIRM") (B)	Total UNIRM per MYR 1 Agoda Spent (A) + (B)
13 January	13 January	MYR Currency		MYR Currency
2025	2025	- UNIRM 1		UNIRM 18
-	-		UNIRM17	(equivalent to 1.5 Miles per MYR
31 May	30 November			1 spent)
2026	2026			



Foreign Currency other than SGD, IDR, THB and VND - UNIRM 10	Foreign Currency other than SGD, IDR, THB and VND UNIRM 27 (equivalent to 2.25 Miles per MYR 1 spent)
SGD, IDR, THB, VND Currency - UNIRM12	SGD, IDR, THB, VND Currency UNIRM 29 (equivalent to 2.4 Miles per MYR 1 spent)

Note: UNIRM can be converted into miles at a rate of 12,000 UNIRM to 1,000 Miles

- 7. To be eligible for the Bonus UNIRM, the Cardmembers must meet the following conditions:
 - a. Cardmember must make the booking via the dedicated landing page at agoda.com/myprvimiles for hotel bookings that have the "Earn up to 2.4 Miles per 1 MYR spend" banner on the property room type results page, during the Promotion Booking Period and for the Promotion Travel/Stay Period;
 - b. Payment must be made with UOB PRVI Miles Elite Card with Agoda being the party receiving and handling the payment from the Cardmember (prepaid room types only, not valid for pay at hotel types).
 - c. Cardmember's mobile number (registered with UOB Malaysia for one-time password) must be provided at the payment page; and
 - d. The payment card provided at the time of booking must match the payment card used at the time of settlement upon completion of hotel stay.
- 8. For the avoidance of doubt: -
 - (a) Agoda Spent will only be tracked and captured in the UOB Malaysia system provided that Cardmember perform the Agoda Spent at Agoda Booking Site. Cardmember's spend using the Eligible Card on Agoda booking site other than agoda.com/myprvimiles will not be eligible for the Bonus UNIRM.
 - (b) If Cardmember elects to pay later to the hotel directly, such transaction will **NOT** be considered as a Agoda Spent.
 - (c) Accommodation bookings made for Japan will not be recognized as qualifying Agoda Spent.
- 9. The **regular UNIRM earn rate per MYR 1 Agoda Spent (A)** will be awarded within (2) two months upon Agoda Spent captured by the credit card system maintained by UOB Malaysia.
- 10. The Remaining **Bonus UNIRM** will be credited to Cardmember's credit card account within (3) three months from Cardmember's departure from hotel.
- 11. Where UNIRM are earned on the basis of the amount transacted on the UOB PRVI Miles Elite Card, unless otherwise specified, Bonus UNIRM are only earned on the accommodation component of the stay, not on ancillary charges such as meals, minibar, beverages, phone, laundry or other extra costs charged to the room account.
- 12. To enjoy **Bonus UNIRM**, the transactions made at the Agoda Booking Site must be successfully charged and posted to the Card account and captured/ posted on UOB's systems during the Promotion Booking Period.
- 13. UOB Malaysia reserves the right to forfeit the credited UNIRM with prior notice in the event where a reversal of Agoda Spent entry or termination of the Cardmember's Eligible Card, error or non-



compliance or breach of these terms and conditions or the terms and conditions in the Cardmember Agreement

14. This promotion is non-transferable and non-cumulative and cannot be used in conjunction with any other discount, promotions, discounted items and fixed price items (unless specified).

General Terms and Conditions

- 15. By participating in this Campaign, the Cardmember agree to be bound by this terms and conditions and the terms and conditions in the Cardmember Agreement where applicable, including but not limited to:
 - a. Terms and Conditions Governing UOB Personal Internet Banking and Mobile Services;
 - b. UOB VISA/MASTERCARD Cardmember Agreement.
 - c. UOB PRVI Miles Elite Card Terms and Condition
- 16. The terms and conditions listed above shall include any amendments or variations to them respectively and the decision of UOB Malaysia in connection with any matter relating to the Campaign shall be final, conclusive and binding on the Cardmember. If there is any inconsistency between this terms and conditions and the terms and conditions listed above in relation to this Campaign, this terms and conditions will prevail.
- 17. Cardmember shall seek clarification from UOB Malaysia's authorized representative if there are any terms and conditions that the Cardmember do not understand.
- 18. Unless specifically mentioned in this terms and condition, this Campaign is not valid with other UOB Malaysia's campaign and no other special, additional, preferential rates and/or reward shall be given to the Cardmember in addition to this Campaign.
- 19. The records of transactions maintained by UOB Malaysia and UOB Malaysia's decision in all matters (including but not limited to any dispute arising therefrom) relating to this Campaign shall be final, conclusive and binding on the Cardmember..
- 20. UOB Malaysia shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by Visa International Incorporated, Mastercard Worldwide, merchant establishments, postal or telecommunication authorities or any other party which may result in the Cardmembers failing to be entitled to the rewards under the Campaign.
- 21. To the fullest extent permitted by law and unless due to UOB Malaysia's gross negligence or wilful misconduct, UOB Malaysia expressly excludes and disclaims any representations, warranties or endorsements, expressed or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose.
- 22. UOB Malaysia shall not be liable for any misinterpretation or misrepresentation of facts by any unauthorized third party in respect of the Campaign offered and published in any media, marketing or advertising materials.
- 23. UOB Malaysia shall not be responsible nor shall accept any liabilities of any nature and however arising or suffered by the Cardmember or any third parties resulting directly or indirectly from this Campaign, unless due to UOB Malaysia's gross negligence or wilful misconduct specifically related to this Campaign.
- 24. To the fullest extent permitted by law, UOB Malaysia reserves the right to change (including by adding new terms or removing or substituting any existing terms) cancel, withdraw, suspend, extend





or terminate the Campaign prior to the expiry of the Campaign Period, in whole or in part, by giving the Cardmember 21 days' prior written notice by way of posting on UOB Malaysia's website, displaying a notice at any of UOB Malaysia's branches, a statement insert in the Statement of Account or any other manner as notified to you.

- 25. For the avoidance of doubt, any cancelation, withdrawal, suspension, extension or termination by UOB Malaysia of the Campaign shall not entitle the Cardmember to any claim or compensation against UOB Malaysia for any and all losses or damages suffered or incurred by the Cardmember whether as a direct or indirect result of such cancelation, withdrawal, suspension, extension or termination.
- 26. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Cardmember agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.

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