



Frequently Asked Questions (FAQ)

DIOR 2026 <KAMPUNG GIRL> WORLD TOUR IN KUALA LUMPUR ("Concert")

No	Question	Answer
1	There is an announcement that DIOR 2026 <KAMPUNG GIRL> WORLD TOUR IN KUALA LUMPUR that UOB is one of the sponsors. Is this true?	Yes, this is true. UOB is the Official Bank Partner of 2026 DIOR 2026 <KAMPUNG GIRL> WORLD TOUR IN KUALA LUMPUR
2	When and where will the concert be held?	DIOR 2026 <KAMPUNG GIRL> WORLD TOUR IN KUALA LUMPUR will be held at Unifi Stadium, Bukit Jalil, on: • 12 December 2026, 5:23PM (Additional concert show) • 13 December 2026, 5.:23PM (Original concert show)
3	As the Official Bank Partner, will UOB be offering Presale tickets?	Yes. UOB Cardmembers will be able to purchase tickets for DIOR 2026 <KAMPUNG GIRL> WORLD TOUR IN KUALA LUMPUR ahead of the general sales during the UOB Cards Presale. <u>Phase 1: UOB Priority Presale</u> UOB Cardmembers with the following eligible UOB Premium Cards will have Priority Presale on:

		<table><tr><th>Concert Dates</th><th>Presale Period</th></tr><tr><td>13 December 2026, (Original concert show)</td><td>24 SEPTEMBER 2026, from 10:00AM (MYT) to 12:00PM (MYT) or whilst stocks last.</td></tr><tr><td>12 December 2026, (Additional concert show)</td><td>28 SEPTEMBER 2026, from 10:00AM (MYT) to 12:00PM (MYT) or whilst stocks last.</td></tr></table> Eligible Premium Cards refers to: • Malaysia : UOB Visa Infinite Metal Card, UOB Zenith Card and UOB Privilege Banking Visa Infinite Card • Singapore : UOB Reserve Card, UOB Visa Infinite Metal Card and UOB Regal Business Metal Card • Indonesia : UOB Zenith Card • Thailand : UOB Reserve Card <u>Phase 2: UOB Presale</u> All Eligible Cardmembers (including the UOB Premium Cardmembers) will have Presale on: <table><tr><th>Concert Dates</th><th>Presale Period</th></tr><tr><td>13 December 2026, (Original concert show)</td><td>24 SEPTEMBER 2026, from 01:00PM (MYT) to 11:59PM (MYT) or whilst stocks last.</td></tr><tr><td>12 December 2026, (Additional concert show)</td><td>28 SEPTEMBER 2026, from 01:00PM (MYT) to 11:59PM (MYT) or whilst stocks last.</td></tr></table> Eligible Cardmembers refer to: • UOB Credit Cards issued in Malaysia, Singapore, Thailand, Indonesia or Vietnam (including TMRW Credit Cards issued in Thailand or Indonesia).	Concert Dates	Presale Period	13 December 2026, (Original concert show)	24 SEPTEMBER 2026, from 10:00AM (MYT) to 12:00PM (MYT) or whilst stocks last.	12 December 2026, (Additional concert show)	28 SEPTEMBER 2026, from 10:00AM (MYT) to 12:00PM (MYT) or whilst stocks last.	Concert Dates	Presale Period	13 December 2026, (Original concert show)	24 SEPTEMBER 2026, from 01:00PM (MYT) to 11:59PM (MYT) or whilst stocks last.	12 December 2026, (Additional concert show)	28 SEPTEMBER 2026, from 01:00PM (MYT) to 11:59PM (MYT) or whilst stocks last.
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		• UOB Debit Cards issued in Malaysia, Singapore or Thailand (including TMRW Debit Cards issued in Thailand). • UOB Credit Cards & Debit Cards issued in Vietnam with the first 6-digit Bank Identification Number ("BIN") specified in Question No.17																
4	What is the ticket pricing?	Below are the ticket categories and prices for DIOR 2026 <KAMPUNG GIRL> WORLD TOUR IN KUALA LUMPUR: <table><tr><th>Category</th><th>Ticket Price</th></tr><tr><td>VVIP</td><td>MYR 666</td></tr><tr><td>CAT 1</td><td>MYR 566</td></tr><tr><td>CAT 2</td><td>MYR 486</td></tr><tr><td>CAT 3</td><td>MYR 386</td></tr><tr><td>CAT 4</td><td>MYR 286</td></tr><tr><td>CAT 5</td><td>MYR 206</td></tr><tr><td>CAT 6</td><td>MYR 166</td></tr></table> <i>Ticket prices listed exclude booking fees and operation fees. Tickets are limited and available on a first-come, first-served basis.</i> For the latest updates and further information, please visit go.uob.com/myevents.	Category	Ticket Price	VVIP	MYR 666	CAT 1	MYR 566	CAT 2	MYR 486	CAT 3	MYR 386	CAT 4	MYR 286	CAT 5	MYR 206	CAT 6	MYR 166
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5	Will there be any discount on tickets if payment is made with an eligible UOB card?	No. There will be no discount on ticket purchases made using an eligible UOB card.																

6	Will I be able to purchase tickets using other banks' credit or debit cards during the UOB Cards Presale?	No. Only eligible UOB credit and debit cards will be accepted during the UOB Cards Presale.
7	What are the steps to purchase the concert ticket during UOB Cards Presale?	To purchase the concert ticket during UOB Cards Presale, please follow the steps below: 1. Visit the official ticketing website my.bookmyshow.com/e/DIORINKL 2. Look for the UOB Presales section and click on the dedicated link: a. UOB Priority Presale Eligible Cardmember is required to enter the first 8 digits of the eligible UOB Premium Card in the Promo Code field. b. UOB Presale Eligible Cardmember is required to enter the first 6 digits of the UOB Card in the Promo Code field. 3. Select ticket quantity and preferred seat sections. Selection of seats is not allowed; seat allocation is based on best availability basis. 4. Review your booking details and click "Proceed to Payment". 5. Complete the payment using the UOB Card. 6. Once payment is successful, you will receive a booking confirmation via email.
8	Will UOB be able to reserve tickets for me?	No. Ticket reservation is not allowed.

9	I have made payment with my eligible UOB card for the concert tickets. When will I receive my tickets?	Upon successful payment, a confirmation email will be sent by BookMyShow, to the email address used at the time of payment. Concert e-tickets will be issued approximately 2 weeks prior to the concert date and sent to the same email address used for purchase. For further information regarding your concert tickets, please visit https://my.bookmyshow.com/
10	How do I apply for an eligible UOB card?	To apply for an eligible UOB card, please visit www.uob.com.my/creditcards .
11	I have applied for an eligible UOB card to access ticket purchases during the UOB Cards Presale. Will my card arrive before the UOB Cards Presale?	We are unable to guarantee the delivery timeline of newly applied UOB cards. Card delivery is subject to processing and fulfilment timelines.
12	How many tickets can I purchase during the UOB Cards Presale?	You may purchase a maximum of SIX (6) tickets per transaction during the UOB Cards Presale for the original concert show and a maximum of FOUR (4) tickets per transaction for the additional concert show, subject to ticket availability.

13	I attempted to make payment for my tickets and received the OTP. However, the transaction was unsuccessful. Will my UOB card be charged?	No. If the transaction is unsuccessful, your eligible UOB card will not be charged.
14	What do I do if I can't find or didn't receive my ticket purchase confirmation email?	You may check your junk or spam folder. If you are still unable to locate the confirmation email, please contact ticketing agency customer service, or refer to https://my.bookmyshow.com/
15	If I cannot get tickets during the UOB Cards Presale, how else can I purchase the concert tickets?	If you miss out on the UOB Cards Presale, tickets will still be available during the General Sales, which begin on 25 SEP 2026 at 03:00 PM (MYT). Tickets are sold on a first-come, first-served basis, while stocks last.
16	I have issues trying to purchase the concert ticket on https://my.bookmyshow.com/ . What can I do?	For any ticketing-related issues or enquiries, please visit https://my.bookmyshow.com/ and reach out to its customer support team for assistance.
17	What are the eligible UOB Credit Cards and Debit Cards issued in Vietnam to participate in this UOB Cards Presale	The UOB Credit Cards & Debit Cards which are issued in Vietnam with the following first 6-digit Bank Identification Number ("BIN"), also specified in Appendix A of the UOB Cards Presale Terms and Conditions, are eligible to participate in this UOB Cards Presale: • 529766 • 559929



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