



Frequently Asked Questions (FAQs)
Disney's The Lion King Live in Concert in Kuala Lumpur

No.	Question	Answer
1	There is an announcement that Disney's The Lion King Live in Concert held in Malaysia and that UOB is one of the sponsors. Is this true?	Yes, UOB is the Official Bank Partner of this concert.
2	When and where will the concert be held?	The Disney's The Lion King Live in Concert will be held in Kuala Lumpur Convention Centre Plenary Hall, on 13 June 2026 (Saturday), 2:30PM and 8:00PM (MYT).
3	As the Official Bank Partner, will UOB be offering Presale tickets?	UOB Cardmembers will have priority access to purchase the Disney's The Lion King Live in Concert in Kuala Lumpur tickets during the UOB Presale from 25 March 2026, Wednesday, 11:00AM (MYT) onwards, conducted before the General Sale. <u>Phase 1: UOB Priority Presale</u> UOB Cardmembers with the following eligible UOB Premium Cards will be able to purchase Presale tickets during the UOB Priority Presale from 25 March 2026, from 11:00AM (MYT) to 26 March 2026 11:59PM (MYT), or whilst stocks last: ○ Malaysia : UOB Visa Infinite Metal Card, UOB Zenith Card, and UOB Privilege Banking Visa Infinite Card ○ Singapore : UOB Reserve Card, UOB Visa Infinite Metal Card, and UOB Regal Business Metal Card ○ Indonesia : UOB Zenith Card ○ Thailand : UOB Reserve Card <u>Phase 2: UOB Presale</u> All UOB Cardmembers who hold the following eligible UOB Cards will have the opportunity to purchase tickets during the UOB Presale from 27 March 2026, from 11:00AM (MYT) to 31 March 2026 11:59PM (MYT), or whilst stocks last: ○ UOB Credit Cards issued in Malaysia, Singapore, Thailand, Indonesia or Vietnam (including TMRW Credit Cards issued in Thailand or Indonesia). ○ UOB Debit Cards issued in Malaysia, Singapore or Thailand (including TMRW Debit Cards issued in Thailand)

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		UOB Credit Cards & Debit Cards issued in Vietnam with the first 6-digit Bank Identification Number ("BIN") specified in Question No. 16.																																								
4	What is the ticket pricing?	Here are the 6 categories of tickets and ticket prices: <table><tr><th>Category</th><th>Ticket Price</th></tr><tr><td>Premium</td><td>RM 638</td></tr><tr><td>VIP</td><td>RM 538</td></tr><tr><td>CAT A</td><td>RM 468</td></tr><tr><td>CAT B</td><td>RM 368</td></tr><tr><td>CAT C</td><td>RM 268</td></tr><tr><td>CAT D</td><td>RM 168</td></tr></table> Prices shown exclude RM6 Ticketing Fees & 8% SST. Limited tickets available. Please visit go.uob.com/LionKingMY for more updates and further information.	Category	Ticket Price	Premium	RM 638	VIP	RM 538	CAT A	RM 468	CAT B	RM 368	CAT C	RM 268	CAT D	RM 168																										
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5	Will there be any discount on the tickets if payment is made with an eligible UOB Card?	Yes, UOB Cardmember will get to enjoy the following discount with a minimum purchase of TWO (2) tickets during the UOB Priority Presale and UOB Presale prior to the General Sale. To enjoy the exclusive discount, enter the first six digits of your card number in the Promo Code field before checkout. Once the promo code has been successfully applied, the discounted amount will be reflected in the order details, and you may proceed with payment to complete your ticket purchase. <u>UOB Priority Presale and UOB Presale:</u> <table><tr><th></th><th>Ticket Price (RM)</th><th>Discount</th><th>Total Payable inclusive Ticket Fee & SST (RM)</th></tr><tr><td>Premium</td><td>638.00</td><td>25%</td><td>484.98</td></tr><tr><td>VIP</td><td>538.00</td><td>25%</td><td>409.98</td></tr><tr><td>CAT A</td><td>468.00</td><td>20%</td><td>380.88</td></tr><tr><td>CAT B</td><td>368.00</td><td>20%</td><td>300.88</td></tr><tr><td>CAT C</td><td>268.00</td><td>20%</td><td>220.88</td></tr><tr><td>CAT D</td><td>168.00</td><td>0%</td><td>174.48</td></tr></table> <u>General Sale (from 1 April onwards):</u> <table><tr><th></th><th>Ticket Price (RM)</th><th>Discount</th><th>Total Payable inclusive Ticket Fee & SST (RM)</th></tr><tr><td>Premium</td><td>638.00</td><td>20%</td><td>516.88</td></tr><tr><td>VIP</td><td>538.00</td><td>20%</td><td>436.88</td></tr></table>		Ticket Price (RM)	Discount	Total Payable inclusive Ticket Fee & SST (RM)	Premium	638.00	25%	484.98	VIP	538.00	25%	409.98	CAT A	468.00	20%	380.88	CAT B	368.00	20%	300.88	CAT C	268.00	20%	220.88	CAT D	168.00	0%	174.48		Ticket Price (RM)	Discount	Total Payable inclusive Ticket Fee & SST (RM)	Premium	638.00	20%	516.88	VIP	538.00	20%	436.88
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6	Will I be able to purchase the tickets with any other credit or debit cards?	To purchase tickets during the UOB Priority Presale and UOB Presale, payment must be made with an eligible UOB Premium Card for the UOB Priority Presale and an eligible UOB Card UOB Presale.																
7	Will UOB be able to reserve tickets for me?	No, there will be no ticket reservations.																
8	I have made payment with my eligible UOB Card for the concert tickets. When will I receive my tickets?	A confirmation email with e-ticket attached will be sent to your registered email from Etix.my upon successful payment. For further ticket related information, please refer to Etix.my (www.etix.my).																
9	How do I apply for an eligible UOB Card?	To apply for a UOB Card, visit www.uob.com.my/creditcards .																
10	I have applied for an eligible UOB Card to get access to purchase tickets during the UOB Presale. Will my card be arriving before the UOB Presale?	We are unable to guarantee card delivery status.																
11	How many tickets can I purchase during the UOB Presale?	You are allowed to purchase a maximum of SIX (6) tickets per transaction, subject to ticket availability.																
12	I was making payment for my tickets and received the OTP. However, the transaction was not successful. Will my UOB Card be charged?	If the transaction is not successful, your eligible UOB Premium Card or eligible UOB Card will not be charged. Once you have successfully made payment, you will receive the confirmation email sent to your email address registered with Etix.my.																
13	What to do if I can't find my ticket purchase confirmation email?	Please check your junk or spam folder. If you are still unable to locate your confirmation email, please contact Etix's customer service, or refer to Etix.my website at www.etix.my .																
14	The UOB Presale tickets are sold out. How else can I purchase the concert tickets?	Tickets will be available for purchase during the General Sale on 1 April 2026, Wednesday, 11AM (MYT) onwards, whilst stocks last.																

No.	Question	Answer
15	I have issues trying to purchase tickets on the Etix.my website. What do I do?	For any queries related to ticketing, please refer to the Etix.my website at www.etix.my .
16	What are the eligible UOB Credit Cards & Debit Cards issued in Vietnam to participate in this UOB Presale?	The UOB Credit Cards & Debit Cards which are issued in Vietnam with the following first 6-digit Bank Identification Number ("BIN"), also specified in Appendix A of the UOB Presale Terms and Conditions, are eligible to participate in this UOB Presale: • 529766 • 559929 • 437374 • 533948 • 534763 • 531922 • 544640 • 462312 • 545909 • 544811