



UOB Presale Terms and Conditions

Sally Yeh & George Lam "WE ARE ONE" Concert in Kuala Lumpur

1. These UOB Presale are valid for cardmembers ("Eligible Cardmembers") of the following UOB Cards (each, an "Eligible Card"), unless otherwise stated:
 - UOB Credit Cards issued in Malaysia, Singapore, Thailand or Indonesia (including TMRW Credit Cards issued in Thailand or Indonesia)
 - UOB Debit Cards issued in Malaysia, Singapore or Thailand (including TMRW Debit Cards issued in Thailand)
 - UOB Credit Cards & Debit Cards issued in Vietnam with the first 6-digit Bank Identification Number ("BIN") specified in Appendix A as an integral part of this Terms and Conditions.

Eligible Cardmembers will have the opportunity to purchase UOB Cards Presale tickets to Sally Yeh & George Lam "WE ARE ONE" Concert in Kuala Lumpur ahead of the general sale. Presale tickets will be offered in two (2) phases:

- Phase 1: UOB Priority Presale

UOB Cardmembers with the following eligible UOB Premium Cards will have Priority Presale access on 8 January 2026, Thursday, 12:00PM (MYT) to 11:59PM (MYT), or whilst stocks last ("UOB Priority Presale"):

- Malaysia : UOB Visa Infinite Metal Card, UOB Zenith Card and UOB Privilege Banking Visa Infinite Card
- Singapore : UOB Reserve Card, UOB Visa Infinite Metal Card and UOB Regal Business Metal Card
- Indonesia : UOB Zenith Card
- Thailand : UOB Reserve Card

- Phase 2: UOB Presale

All other Eligible Cardmembers will have Presale access from 9 January 2026, Friday, 12:00PM (MYT) to 11:59PM (MYT), or whilst stocks last ("UOB Presale").

2. Limited tickets are available for Eligible Cardmembers during the UOB Priority Presale and the UOB Presale. UOB does not control the ticket inventory and does not guarantee ticket availability. Ticket availability is limited and subject to available inventory.
3. Tickets must be purchased at <https://www.ticket2u.com.my>. The purchase of tickets is subject to Organiser and Ticket2U ("Ticketing Agency") terms and conditions. Eligible Cardmembers are advised to review Organiser and Ticketing Agency's terms and conditions prior to purchase. Subject to ticket availability.
4. Payment for tickets must be made with an eligible UOB Premium Card (for the UOB Priority Presale) or an Eligible Card (for the UOB Presale). Completion of tickets purchase is subject to Ticketing Agency's acceptance of Visa and Mastercard, unless otherwise stated.



5. This UOB Cardmembers Presale are not valid in conjunction with other offers, discounts, promotions, e-vouchers, e-coupons, privileges or purchase of gift certificates, unless otherwise stated.
6. Information is correct at the time of publication. UOB makes no representation or warranty whether express or implied and accepts no responsibility or liability for the completeness or accuracy of the information.
7. UOB assumes no responsibility for any loss or damage or expenses arising in connection with the offers, howsoever arising, including without limitation, from any late or non-notification, any error in computing, technical hardware or software breakdown, malfunctions or defects, failed, delayed or incorrect transactions, or lost or unavailable network connections, or any notice that is lost or misdirected, which may affect a Cardmember's eligibility in the offers.
8. Admission to this event is at all times subject to the terms and conditions of the Organiser, Ticketing Agency and venue operator. Failure to comply with any Organiser, Ticketing Agency or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
9. UOB is not an agent of the third-party merchants (including but not limited to, the event Organiser, Ticketing Agency, promoter and the venue operator). Accordingly, UOB makes no representation as to the quality or performance of the goods and services provided by the third-party merchants and UOB assumes no liability or responsibility for the acts or omissions of the third party merchants or any non-performance or defects in the tickets and/or the event. Any dispute about the quality or service standard must be resolved directly with the third-party merchants. UOB shall not be required to assist or act on your behalf in communicating with the third-party merchants.
10. UOB reserves the right to vary or amend the terms and conditions governing this UOB Cardmembers presale with notice or withdraw or discontinue this UOB Cardmembers presale at any time with notice. For the avoidance of doubt, UOB shall not be responsible or liable for any loss, damage, cost, or expense that may arise as a result of UOB exercising its rights under this clause.



Appendix A

UOB Credit Cards & Debit Cards which issued in Vietnam with the following first 6-digit Bank Identification Number ("BIN") are eligible to participate in the UOB Presale:

- 529766
- 559929
- 437374
- 533948
- 534763
- 531922
- 544640
- 462312
- 545909
- 544811