

Terms and Conditions

Room Offer

1. Advanced reservation is required and is subject to room availability. Blackout dates during festive seasons may apply. For reservations and enquiries, please call +603 2782 8388 or email reserve.prckul@parkroyalcollection.com and mention the offer when making a reservation or upon arrival.
2. Credit card details are required to secure the booking. The booking will be held until 4pm on the day of arrival. In the event of non-arrival, a one-night penalty will be imposed unless cancellation is advised before 4pm on the day of arrival. Foreign passport holders will be charged a Tourism Tax of MYR10 per room per night, which will be collected during check-in.
3. All prices will be subject to service charge and prevailing government taxes. Offer cannot be exchanged for cash or used in conjunction with other promotions, discounts, offer coupons, vouchers, loyalty programs and member privilege cards.

Spa Offer

1. Prior reservation is required and is subject to availability. No walk-in is allowed. For reservations, please call +603 2782 8492 or WhatsApp +6010 722 9047.
2. To enjoy the offer, customers are required to mention the offer upon making a reservation or prior to payment.
3. All prices will be subject to service charge and prevailing government taxes.
4. Offer cannot be exchanged for cash or used in conjunction with other promotions, discounts, offer coupons, vouchers, loyalty programs and member privilege cards.

Dining Offer

1. Offer is valid for dine-in only. Not applicable for in-room dining, takeaway and delivery. Offer is limited to one redemption per card per table, with maximum of 6 pax per bill. Split bills are strictly not allowed.
2. Prior reservation is required and is subject to availability. No walk-in is allowed. For reservations, please call +603 2782 8388 or WhatsApp +6010 229 7156.
3. Offer is not applicable on the eve and actual day of public holidays. Kindly call +603 2782 8388 for further details.
4. Offer is not valid for cigar, tobacco, beverages and alcoholic drinks.
5. All prices will be subject to service charge and prevailing government taxes. Please note that the restaurant(s) featured in this promotional material may serve alcohol (or allow alcohol to be brought into their premises). Cardmembers should contact the respective restaurants to enquire about their halal status prior to their visit.
6. Offer cannot be exchanged for cash or used in conjunction with other promotions, discounts, offer coupons, vouchers, loyalty programs and member privilege cards.