

Credit Card Application Form/Borang Permohonan Kad Kredit

* YES! I wish to apply for (please tick '✓')/YA! Saya ingin memohon (sila tandakan '✓')

☐ Visa Infinite Metal Card	☐ ONE Visa Card
☐ Privilege Banking Visa Infinite Card	☐ Platinum Business Visa Card
☐ Visa Infinite Card	☐ Platinum Business Mastercard
☐ Zenith Mastercard	☐ World Mastercard
☐ PRVI Miles Elite Mastercard	☐ Preferred Mastercard
☐ PRVI Miles Visa Card	☐ Lazada UOB Mastercard
☐ Lady's Solitaire Mastercard	☐ EVOL Visa Card
☐ Lady's Platinum Mastercard	☐ Simple Visa Card
☐ ONE Platinum Visa Card	

* Document requirement/Dokumen yang diperlukan:

Please submit a photocopy of NRIC (both sides) together with any one and/or more of the following documents/Sila kemukakan salinan kad pengenalan (kedua-dua bahagian) beserta satu dan/atau lebih daripada dokumen-dokumen berikut:

Employed/Bekerja

- ☐ Latest salary slip/Penyata gaji terkini;
☐ Latest EPF statement/Penyata KWSP terkini;
☐ Latest tax return with LHDN receipt/Pulangan cukai terkini dengan resit LHDN;
☐ Personal bank statement (showing salary credited)/Penyata bank terkini (menunjukkan gaji dikreditkan)

Self-employed/Bekerja Sendiri

- ☐ Latest 6 months bank statement (showing business turnover)/Penyata bank 6 bulan terkini (menunjukkan perolehan perniagaan);
☐ Form 9 & 24/Company and/or Business Registration/Borang 9 & 24/Pendaftaran Syarikat dan/atau Perniagaan;
☐ Latest tax return with LHDN receipt/Pulangan cukai terkini dengan resit LHDN

ONE Account with Credit Card Application/ONE Account Bersama dengan Permohonan Kad Kredit

☐ I/we wish to have my/our ONE Account to be linked with the following above UOB Credit Card./Saya/Kami ingin ONE Account saya/kami untuk dihubungkan dengan Kad Kredit UOB yang dipilih seperti diatas.***

☐ I/we do not wish to apply for ONE Account in the event my/our credit card application was not successful./Saya/kami tidak mahu memohon ONE Account sekiranya permohonan kad kredit saya/kami tidak diluluskan.

For Bank's Use/Untuk Kegunaan Bank

ONE Account Number/Nombor ONE Account : - - - Account Type : D

Credit Card Application only (Pls indicate your ONE Account number)/Permohonan Kad Kredit sahaja (Sila nyatakan nombor ONE Account anda)

☐ I/we wish to have my/our ONE Account to be linked with the following selected UOB Credit Card./Saya/kami ingin ONE Account saya/kami untuk dihubungkan dengan Kad Kredit UOB yang dipilih seperti diatas.***

ONE Account Number/Nombor ONE Account : - - - Account Type : D (For Bank Use Only)

*** Terms & Conditions of One Account applies/Terma dan syarat ONE Account dikenakan.

* My Personal Details/Butir-butir Peribadi Saya

☐ Mr/Encik ☐ Ms/Cik ☐ Mdm/Puan ☐ Others/Lain-lain (Please specify/Sila nyatakan) _____ Sex/Jantina ☐ Male/Lelaki ☐ Female/Perempuan

Name (The name should be identical to NRIC/Passport)/Nama (Seperti di KP/Pasport) _____

Date of Birth/Tarikh Lahir
 / /
 Day/Hari Mth/Bulan Yr/Tahun

Name To Appear On Card (The name should be similar to NRIC/Passport) (Not more than 19 characters)

Nama Tertera Pada Kad (Seperti di KP/Pasport) (Tidak melebihi 19 huruf)

Passport Issuing Date/Tarikh Pasport Dikeluarkan

- -
 Day/Hari Mth/Bulan Year/Tahun

Company Name to be embossed on Card (applicable for Platinum Business Card only)

Nama Syarikat/Perniagaan Tertera pada Kad (Untuk Kad Platinum Bisnes UOB sahaja)

Passport Expiry Date/Tarikh Luput Pasport

- -
 Day/Hari Mth/Bulan Year/Tahun

NRIC/Passport No./No. Kad Pengenalan/Pasport

Old/Lama New/Baru

Citizenship/Warganegara ☐ Malaysian/Malaysia ☐ Others/Lain-lain _____ Resident/Residen ☐ Yes/Ya ☐ No/Tidak

Residence Country/Negara Tempat Tinggal ☐ Malaysia/Malaysia ☐ Others/Lain-lain _____ Permanent Resident/Penduduk Tetap ☐ Yes/Ya ☐ No/Tidak

Marital Status/Taraf Perkahwinan ☐ Single/Bujang ☐ Married/Berkahwin ☐ Divorced/Berceraai ☐ Widowed/Balu/Duda

Race/Bangsa ☐ Malay/Melayu ☐ Chinese/Cina ☐ Indian/India ☐ Others/Lain-lain _____

Bumiputera/Bumiputera ☐ Yes/Ya ☐ No/Tidak ☐ Others/Lain-lain (Applies to Foreigners only/Sah untuk Warganegara Asing sahaja)

Highest Educational Qualification/Taraf Pendidikan ☐ Primary/Sekolah Rendah ☐ Secondary/Sekolah Menengah ☐ College/Kolej ☐ Tertiary (Please specify)/Universiti (Sila nyatakan) _____

Residential Address/Alamat Rumah

L1
 L2
 L3

Postcode/Poskod City Town/Bandar

State/Negeri

Country/Negara

Home Country Address/Alamat Negara Asal (Applicable for all non-Malaysian and non-Malaysian PR applicants only/

Berkenaan kepada semua warga asing dan pemastautin warga asing)

L1
 L2
 L3

Postcode/Poskod City Town/Bandar

State/Negeri

Country/Negara

Please provide justification if home country does not match with country of citizenship (otherwise, may be left as blank)/ Sila nyatakan penjelasan jika negara asal tidak sama dengan negara kewarganegaraan (jika tidak, tinggal kosong): _____

Home Tel No./No. Tel Rumah

Handphone/Telefon Bimbit

E-mail Address/Alamat E-mel (* Mandatory field)

Statement Delivery Mode/Mod Penghantaran Penyata

☐ e-Statement via Personal Internet Banking/
e-Penyataan melalui Perbankan Internet Peribadi

☐ Hardcopy Statement/Penyata Kertas

A fee of RM2 will be charged per statement per month/Yuran sebanyak RM2 akan dikenakan untuk setiap penyata bagi setiap bulan

Note: You must register for UOB Personal Internet Banking (PIB) to view/download your e-Statements./

Nota: Anda mesti mendaftar untuk Perbankan Internet Peribadi (PIB) UOB untuk melihat/muat turun e-Penyata anda.

Residence is/Kediaman ialah ☐ Owned/Milik Sendiri ☐ Parents'/Ibubapa ☐ Employer's/Majikan ☐ Rented/Sewa ☐ Mortgaged/Gadaian

Years There/Tahun Diduduki ☐ 5 Years/5 Tahun ☐ 10 Years/10 Tahun ☐ Years/Tahun

*** My Work Place/Butir-butir Pekerjaan Saya**

Name of Company/
Nama Syarikat ☐ Self-Employed/Majikan Sendiri

Office Address/Alamat Pejabat

L1

L2

L3

Postcode/Poskod City Town/Bandar

State/Negeri

Country/
Negara

Tel No./
No. Tel Nature of Business/
Jenis Perniagaan Occupation/
Pekerjaan

Position Held/
Jawatan Dipegang ☐ Employment type/
Jenis pekerjaan ☐ Employer/
Majikan ☐ Govt Employee/
Kakitangan Kerajaan ☐ Private Employee/
Pekerja Swasta ☐ Self-Employed/
Majikan Sendiri ☐ Outside Labour Force/
Di Luar Angkatan Buruh

Years of Service/
Tempoh Perkhidmatan Years of Service for Previous Employment/
Tempoh Perkhidmatan untuk Majikan Sebelum Ini

*** My Security Code/Kod Sekuriti Saya**

Mother's Maiden Name(For verification purposes)/
Nama Penuh Ibu (Untuk tujuan pengesahan)

*** My Income Details/Butir-butir Pendapatan Saya**

Annual Income (RM)/
Pendapatan Tahunan (RM)

*** My Correspondence/Alamat Surat-menyurat Saya**

☐ Residential Address/Alamat Rumah ☐ Office/Pejabat

*** My Emergency Contact/Rujukan Semasa Kecemasan Saya**

Name of Relative Not Staying With Me/
Nama Saudara Yang Tidak Tinggal Bersama Saya

Tel No./No. Tel Relationship/Hubungan E-mail Address/Alamat E-mel

My Financial Commitments (Inclusive Of Non-Financial Institutions)/Komitmen Kewangan Lain Saya (Termasuk Institusi Bukan Kewangan)

Name of Lender/
Nama Peminjam Type of Facility/Account/
Jenis Kemudahan/Akaun Amount of Finance (RM)/
Amaun Pembiayaan (RM) Monthly Instalment (RM)/
Ansuran Bulanan (RM) Present Outstanding Balance (RM)/
Baki Tunggakan Semasa (RM)

1

2

Principal Cardmember's Details/Butir-butir Ahli Kad Utama

Name of Principal Cardmember Authorizing Supplementary Card(s)(The name should be identical to NRIC/Passport)/
Nama Ahli Kad Utama yang Memberi Kebenaran Untuk Kad Tambahan (Seperti di KP/Pasport)

NRIC/Passport No./
No. Kad Pengenalan/Pasport Old/Lama New/Baru

Principal Credit Card Number/No. Kad Kredit Utama

☐ Yes, I wish to nominate a monthly spend limit for Supplementary Applicant(s) of/Ya, saya ingin menetapkan had perbelanjaan bulanan untuk Pemohon Kad Tambahan sebanyak RM (minimum of RM1,000, in multiples of RM500 only/minimum RM1,000, dalam gandaan RM500 sahaja)

☐ No, I do not wish to nominate a monthly spend limit. Supplementary Applicant(s) will share my current credit line./Tidak, saya tidak ingin menetapkan had perbelanjaan bulanan. Pemohon Kad Tambahan akan berkongsi had kredit saya.

Fields for supplementary card application

**** Supplementary Card Application/Permohonan Kad Tambahan**

☐ Visa Infinite Metal Card	☐ PRVI Miles Visa Card	☐ Platinum Business Visa Card	☐ EVOL Visa Card
☐ Privilege Banking Visa Infinite Card	☐ Lady's Solitaire Mastercard	☐ Platinum Business Mastercard	☐ Simple Visa Card
☐ Visa Infinite Card	☐ Lady's Platinum Mastercard	☐ World Mastercard	
☐ Zenith Mastercard	☐ ONE Platinum Visa Card	☐ Preferred Mastercard	
☐ PRVI Miles Elite Mastercard	☐ ONE Visa Card	☐ Lazada UOB Mastercard	

☐ Mr/Encik ☐ Ms/Cik ☐ Mdm/Puan ☐ Others/Lain-lain (Please specify/Sila nyatakan) Sex/
Jantina ☐ Male/
Lelaki ☐ Female/
Perempuan

Name (The name should be identical to NRIC/Passport)/Nama (Seperti di KP/Pasport) Date of Birth/Tarikh Lahir

Name To Appear On Card (The name should be similar to NRIC/Passport) (Not more than 19 characters)

Nama Tertera Pada Kad (Seperti di KP/Pasport) (Tidak melebihi 19 huruf)

NRIC/Passport No./No. Kad Pengenalan/Pasport

Old/Lama New/Baru

(i) The acceptance of this form does not impose any obligation on the Bank to issue a UOB Visa/MasterCard to me/us. I/We understand that the approval of my/our application(s) is/are at the Bank's decision and the Bank reserves the right to reject any application(s) without assigning any reasons./Penerimaan borang ini tidak mengenakan sebarang tanggungjawab kepada Bank untuk mengeluarkan/memberikan Kad Visa/MasterCard UOB kepada saya/kami. Saya/Kami faham bahawa kelulusan permohonan saya/kami adalah mengikut keputusan Bank dan Bank berhak untuk menolak sebarang permohonan tanpa sebarang alasan.

- (ii) As the Bank's customer, I/we am/are aware that I/we may receive calls, sms and marketing collateral/information on products and services of other UOB Group companies not distributed by the Bank. In the event that I/we choose not to receive such calls or marketing collateral/information, I/we am/are aware that I/we will have to take steps to contact UOB Contact Centre 03-26128121./Sebagai pelanggan Bank, saya/kami mungkin menerima panggilan, sms dan maklumat/kolateral pemasaran tentang produk dan perkhidmatan bagi syarikat-syarikat lain Kumpulan UOB yang tidak diedarkan oleh Bank. Sekiranya saya/kami memilih untuk tidak menerima panggilan atau maklumat/kolateral pemasaran, saya/kami akan mempunyai langkah-langkah untuk menghubungi Pusat Hubungan UOB 03-26128121.
- (iii) I/We shall be liable to pay for any service tax (SST) or other taxes or levies which as at the date of the issuance of the credit card(s) as specified in this form or the provision of services by the Bank to me/us or at any date subsequent to the above, is required by law to be paid to any body or authority having jurisdiction over the Bank, in respect of any monies charged or incurred by the Bank, in addition to all other monies payable to the Bank./Saya/Kami akan bertanggungjawab untuk membayar apa-apa cukai perkhidmatan (SST) atau cukai lain atau levi iaitu pada tarikh pengeluaran kad kredit sebagaimana yang dinyatakan dalam borang ini atau penyediaan perkhidmatan oleh bank kepada saya/kami pada sebarang tarikh selepas di atas, dikehendaki oleh undang-undang hendaklah dibayar kepada mana-mana badan atau pihak berkuasa yang mempunyai bidang kuasa ke atas bank, berkenaan dengan apa-apa wang yang dikenakan atau ditanggung oleh pihak bank, sebagai tambahan kepada semua wang lain yang harus dibayar kepada pihak bank.
- (iv) I/We consent and agree that any service tax (SST) or other taxes or levies incurred by the Bank in relation to the credit card(s) as specified above by me/us or the provision of services by the Bank to me/us, shall be borne by and charged to me/us and in the event that the Bank shall effect payment on my/our behalf, I/we shall be liable to reimburse the Bank for such amounts paid./Saya/Kami membenarkan dan bersetuju bahawa apa-apa cukai perkhidmatan (SST) atau cukai lain atau levi yang dikenakan oleh bank berhubung dengan kad kredit seperti yang ditentukan di atas oleh saya/kami atau penyediaan atau perkhidmatan oleh bank kepada saya/kami yang lain, hendaklah ditanggung oleh dan dikenakan kepada saya/kami dan sekiranya bank itu membuat bayaran bagi pihak saya/kami sendiri, saya/kami akan bertanggungjawab untuk membayar balik kepada bank untuk amaun yang telah dibayar.
- (v) I/We shall not dispute the authenticity and contents of the fax copy of this application form received by the Bank which shall be regarded as original, for all purposes including for purposes of any legal proceedings, and the said faxed copy shall be inclusive, valid and binding. Without prejudice to the foregoing, I/we shall retain the original signed application form at all times and produce to the Bank upon request./Saya/Kami tidak akan mempertikaikan kesahihan dan kandungan salinan faks borang permohonan ini yang diterima oleh Bank hendaklah dianggap sebagai yang asal, untuk semua tujuan termasuk untuk mana-mana tujuhan prosiding undang-undang, dan salinan faks tersebut hendaklah inklusif, sah dan mengikat. Tanpa menjejaskan kenyataan sebelumnya, saya/kami hendaklah

menyimpan borang permohonan asal yang ditandatangani setiap masa dan mengemukakan kepada Bank sekiranya diminta.

- (vi) I/We hereby confirm that I/we have access to and have read the latest version of UOB's Privacy Notice (accessible at UOB branches and website [www.uob.com.my]). I/We understand that the Privacy Notice (as may be amended from time to time) form a part of the terms and conditions governing our relationship with UOB Malaysia and agree to be bound by the same. I/We further understood and agreed to provide a copy of the Privacy Notice issued by the Bank as may relate to the processing of any Personal Data, to individuals whose Personal Data I/We provide to the Bank./Saya/kami dengan ini mengesahkan bahawa saya/kami mempunyai akses kepada dan telah membaca versi terkini Notis Privasi UOB (yang boleh didapati di cawangan dan laman web UOB (www.uob.com.my)). Saya/Kami memahami bahawa Notis Privasi (sepertimana yang dipinda dari semasa ke semasa) merupakan sebahagian daripada terma dan syarat yang mentadbir hubungan kami dengan UOB Malaysia dan bersetuju untuk terikat dengannya. Saya/Kami selanjutnya memahami dan bersetuju untuk memberikan salinan Notis Privasi yang dikeluarkan oleh Bank yang mungkin berkaitan dengan pemrosesan mana-mana Data Peribadi, kepada individu yang Data Peribadinya saya/kami berikan kepada Bank;
- (vii) I/We agree and confirm that any records and information including but not limited to my/our signature in this application may be used for the opening of any other personal account(s) with the Bank and the application of the debit card via Personal Internet Banking and the operation of such personal account(s) and use of such debit card./Saya/Kami bersetuju dan mengesahkan bahawa apa-apa rekod dan maklumat termasuk tetapi tidak terhad kepada tandatangan saya/kami dalam permohonan ini boleh digunakan untuk pembukaan mana-mana akaun peribadi lain dengan Bank dan permohonan kad debit melalui Internet Peribadi Perbankan dan pengendalian akaun peribadi sedemikian dan penggunaan kad debit sedemikian.
- * I/We hereby consent to the Bank to disclose any information (not including my banking details/banking affairs) that I/we have provided, to the Bank's authorized third party merchants, other entities within UOB Group or business strategic partners for marketing, promotional and/or cross-selling purposes; Saya/Kami dengan ini memberi kebenaran kepada Bank untuk mendedahkan sebarang maklumat (tidak termasuk butiran perbankan/hal ehwal perbankan saya) yang saya/kami telah berikan, kepada peniaga pihak ketiga yang diberi kuasa oleh Bank, entiti lain dalam Kumpulan UOB atau rakan kongsi strategik perniagaan untuk pemasaran, tujuan promosi dan/atau jualan silang.

☐ Yes/Ya ☐ No/Tidak

- ☐ I/We hereby understand that at any time in the future, should I/we intend to withdraw my/our consent, I/we can submit a request at any UOB branch or via email to uobcustomerservice@uob.com.my (or such other address notified by the Bank); Saya/Kami faham bahawa pada bila-bila masa pada masa hadapan, sekiranya saya/kami berhasrat untuk menarik balik persetujuan saya/kami, saya/kami boleh mengemukakan permintaan di mana-mana cawangan UOB atau melalui e-mel kepada uobcustomerservice@uob.com.my (atau lain-lain alamat yang dimaklumkan oleh Bank).

* Principal Applicant's Signature/ Date/Tarikh:
Tandatangan Ahli Kad Utama

** Supplementary Applicant's Signature/ Date/Tarikh:
Tandatangan Pemohon Kad Tambahan

Before you acknowledge receipt and/or use the Visa/MasterCard Card issued by the Bank, please read carefully the Terms and Conditions under the Cardmember Agreement, that will be sent with the Visa/MasterCard Card. For a full and detailed list of our charges, kindly log on to our website www.uob.com.my/Sebelum anda mengakui menerima dan/atau menggunakan Kad Visa/MasterCard yang dikeluarkan oleh United Overseas Bank (Malaysia) Bhd, sila baca dengan teliti Terma dan Syarat yang terkandung di bawah Perjanjian Ahli Kad Visa/MasterCard UOB, yang akan dihantar dengan Kad Visa/MasterCard. Sila layari laman web kami www.uob.com.my untuk senarai penuh dan terperinci semua caj kami.

For Bank Use Only/Untuk Kegunaan Bank Sahaja

For Branch/MST/TMK Use/Untuk Kegunaan Cawangan/MST/TMK				For BPA Use/Untuk Kegunaan BPA			
Introduced and/or Completed By/ Diperkenalkan dan/atau Dilengkapkan Oleh	Comments/Komen			Source of Wealth/Sumber Kekayaan :			
	Name>Nama			Anticipated Account Activity/ Aktiviti Akaun Yang Dijangkakan :			
	Signature/Tandatangan		Date/Tarikh				
	Designation/Jawatan		Tel/Ext/Tel/Talian				
	Staff ID/No. Pekerja						
	DIV/Dept/Br/Bhg/Jab/Cawangan						
Reviewed By/ Disemak Oleh	Source Code/Kod Sumber						
	Supplementary Card Source Code/ Kod Sumber Kad Tambahan						
	Comments/Komen			Designation/Jawatan			
	Name>Nama			Signature/Tandatangan Date/Tarikh			
MNC/GLC/PLC ☐ Yes ☐ No ☐ Not Applicable (NA) CV ☐ Yes ☐ No ☐ Not Applicable (NA)							

Source of Application/Sumber Permohonan ☐ Face-to-Face/Bersemuka ☐ Non Face-to-Face/Tidak Bersemuka

(For Face-to-Face applications, you must select one of the below/Untuk aplikasi bersemuka, anda mesti memilih salah satu di bawah)

- ☐ Roadshow/Tapak Pameran: Location/Lokasi: _____ Month/Bulan: _____
- ☐ Field Visits to Office/Company/Lawatan ke Pejabat/Syarikat ☐ Referral/Rujukan: Name>Nama: _____
- Site Visit Date/Tarikh Lawatan: _____ ☐ Others/Lain-lain: _____

(Please specify: e.g. walk-in, relative, friend, etc./Sila nyatakan: contohnya walk-in, saudara, kawan, dll.)

Commercial Card (Corporate Liability and/ or Joint & Several Liability)

Platinum Business Card Corporate Card Purchasing Card	Annual Fee is RM150 per card and is waived for first (1st) two (2) years.* For subsequent years, Annual Fee is fully waived upon annual spending of RM24,000 and above.
World Business MasterCard	Annual Fee is RM388 per card and is waived for first (1st) year.* For subsequent years, Annual Fee is fully waived upon annual spending of RM50,000 and above.

* Effective 1st September 2018, SST of RM25 will be charged for each credit card on a yearly basis.

2. Cash advance fee	5% or RM20.00, (whichever is higher) for each Cash Advance Withdrawal + 18% p.a. daily interest.
3. Card replacement fee	RM50.00 per Credit Card (RM500.00 per Visa Infinite Metal Card) replacement for a lost or stolen Credit Card.
4. Sales draft retrieval fee	RM5.00 per photocopy and RM15.00 per original.
5. Hardcopy statement fee (Effective 20 August 2021)	RM2 per hardcopy statement per month
6. Additional statement request fee	RM5.00 for walk-in or facsimile request & RM6.00 for normal mail request.
7. Overseas transaction conversion fee	If you use the Credit Card for a transaction in a currency other than Ringgit Malaysia, it will be converted through Visa/MasterCard International at the conversion rate as determined by Visa/MasterCard International as at the time the transaction is posted. In addition, an administration cost of 1% or such other rate as determined by us for the conversion of the transactions made in a currency other than Ringgit Malaysia will be chargeable to you.
8. Dynamic Currency Conversion (DCC) Service (Effective 1 July 2021)	If you use the Credit Card for a transaction at an overseas merchant and choose to pay in Ringgit Malaysia (including online purchases quoted in foreign currency), you are using the Dynamic Currency Conversion (DCC) service. When using the DCC service, the exchange rate used by the overseas merchant may be higher than the exchange rates determined by Visa/ MasterCard International when you pay in foreign currency. In addition, a fee of 1% on the converted Ringgit Malaysia amount will be charged.
9. Over limit fee	N/A
10. Service Tax	RM25 (imposed on each principal and supplementary credit card).
11. Refund of Credit Balance	RM2.00 for Commission & RM0.15 for Stamp Duty & RM0.50 for Cheque Processing Fee.

5. What if I fail to fulfil my obligations?

- Late payment charge: A minimum of RM10.00 or 1% of total outstanding balance excluding Finance Charges and fees as at Statement Date (whichever is higher), up to a maximum of RM100.00.
- Right to set-off: We have the right to set-off any credit balance in your account maintained with us against any outstanding balance in this credit card account.
- You will be liable for PIN-based unauthorised transactions if you have:
 - acted fraudulently, or
 - delayed in notifying us as soon as reasonably practicable after having discovered the loss or unauthorised use of your credit card, or
 - voluntarily disclosed your PIN to another person, or
 - recorded your PIN on the credit card, or on anything kept in close proximity with your credit card.
- You will be liable for unauthorised transactions which require signature verification or with a contactless card, if you have:
 - acted fraudulently, or
 - delayed in notifying us as soon as reasonably practicable after having discovered the loss or unauthorised use of your credit card, or
 - left your credit card or item containing your credit card unattended in places visible and accessible to others; or
 - voluntarily allowed another person to use your credit card.
- If you fail to abide by the terms and conditions of the credit card, we have the right to terminate your card.

6. What if I fully settle the balance before its maturity? (For Credit Card Instalment Plans or Balance Transfer)

Credit Card / Commercial Card (applicable ONLY to personal liability Commercial Card)

- Lock-in period: No lock-in period
- Early settlement penalty:
 - Flexi Credit Plan - up to 5% of outstanding principal amount
 - Easi-Payment Plan - up to 5% of outstanding principal amount
 - Balance Conversion - up to 5% of outstanding principal amount
 - Balance Transfer - No Early Termination Penalty

7. What are the major risks?

- If you pay only the minimum amount due, it will take you longer and cost you more to settle the outstanding balance. Think about your repayment capacity when charging the credit card.
- If you use your credit card to make repayment for other financing, it may cost you more.
- If you have problems paying for your credit card balances, contact us early to discuss repayment alternatives.
- You should notify us immediately after having discovered the loss or unauthorised use of your credit card.

8. What do I need to do if there are changes to my contact details?

It is important that you inform us of any change in your contact details to ensure that all transaction alerts and correspondences reach you in a timely manner.

9. Where can I get further information?

Should you require additional information on cards, please refer to the bankinginfo booklet on 'Credit Cards', available at all our branches and www.bankinginfo.com.my website.

If you have any enquiries, please contact us at: **United Overseas Bank (Malaysia) Bhd**

Tel : Kuala Lumpur: 03-26128121 Penang: 04-2401121 Johor Bahru: 07-2881121 Kuching: 082-287121 Kota Kinabalu: 088-477121

Fax : 03-26900121 Email : uobcustomerservice@uob.com.my

10. Where can I get assistance and redress?

If you have difficulties in making repayments, you should contact us at the earliest possible time to discuss repayment alternatives. Alternatively, you may seek the services of Agensi Kaunseling dan Pengurusan Kredit (AKPK), an agency established by Bank Negara Malaysia to provide free services on money management, credit counseling and debt restructuring for individuals. You can contact AKPK at Tingkat 8, Maju Junction Mall, 1001, Jalan Sultan Ismail, 50250 Kuala Lumpur.

Hotline: 03-2616 7766 **E-mail:** enquiry@akpk.org.my

If you wish to complain about the product or services provided by us, you may contact us at 03-26128 121 (Kuala Lumpur), 04-2401 121 (Penang), 07-2881 121 (Johor Bahru), 082-287 121 (Kuching), 088-477 121 (Kota Kinabalu) or visit any UOB branches.

If your query or complaint is not satisfactorily resolved by us, you may contact Bank Negara LINK or TELELINK at Block D, Bank Negara Malaysia, Jalan Dato' Onn, 50480 Kuala Lumpur.

Tel: 1-300-88-5465 **Fax:** 03-2174 1515

11. Other credit card products available

- Auto Balance Conversion
- Balance Transfer
- Flexi Credit Plan
- Cash Advance
- Easi-Payment Plan
- Instalment Payment Plan
- Credit Shield Plus

IMPORTANT NOTE: LEGAL ACTION MAY BE TAKEN AGAINST YOU IF YOU DO NOT KEEP UP WITH REPAYMENTS ON YOUR CREDIT CARD BALANCES.

The information provided in this disclosure sheet is valid as at October 2024.

