

UOB Malaysia Travel Concierge Privileges

TERMS AND CONDITIONS

1. UOB Travel Planner (“UOB TP”) is offering Travel Concierge Privileges (“Privileges”) from UOB Travel Planners (“UOB TP”) to Privilege Banking client (“PV Client”) to United Overseas Bank (Malaysia) Bhd [Company Reg No. 199301017069 (271809-K)] (“UOB Malaysia”)’s Privilege Banking client (“PV Client”) of UOB Malaysia who maintain a minimum asset under management (“AUM”) of RM500,000 with UOB Malaysia which are valid, existing, in good standing, and conducted in a proper and satisfactory manner as determined by UOB Malaysia. Any utilisation of the Privileges shall be subject to the terms and conditions herein.
2. AUM refers to deposits, investments and bancassurance which include conventional and Islamic savings accounts, current accounts, fixed deposit accounts, unit trusts, retail bonds, long term structured investments, short term structured investments and dual currency investments (or such deposits, investments and bancassurance as UOB Malaysia may decide from time to time).

Privileges

3. The PV Client shall make their travel concierge requests through the UOB TP at (60)3-23039257 or email travel_regional_my@concierge.uobtravel.com. UOB TP shall service through its appointed third-party travel service providers to provide the Privileges fulfilment to PV Client. UOB TP shall verify the PV status of the client prior to making the Privileges booking requested by the Client.
4. The Privileges offered under Travel Concierge can be found on UOB Malaysia website (accessible via www.uob.com/my/privilegebanking/concierge/travel-concierge.page or uob.my/pvtravel).
5. Each PV Client shall make the travel arrangements (include enquiries, bookings, cancellations and modifications booking) by calling or emailing UOB TP and shall be liable to pay for all his/her own costs, charges and expenses at the point of their travel booking (including but not limited to, those incurred for transportation, accommodation etc) and that of his / her guests incurred, sustained or suffered in relation to the utilisation of the Privileges. UOB Malaysia shall not be liable or responsible to any party for the payment of the foregoing.
6. The utilisation of the Privileges is subject to the terms and conditions herein to be read together with the terms and conditions of the respective Privileges via UOB Malaysia website.
7. UOB Malaysia and UOB TP shall not be liable for any loss, injury to or expenses, claim or damages of any PV Client or his / her guests or any other person incurred in connection with this Privileges.
8. UOB TP and the participating merchant / service provider reserve the right to vary / amend the Privileges and/or these terms and conditions at their discretion with prior notice. In a case of a dispute, the decision of UOB Malaysia on all matters shall be final and no correspondence will be entertained.

9. While the information provided herein is believed to be reliable as at the date of printing, UOB Malaysia and UOB TP make no representation or warranty whether express or implied, and accepts no responsibility or liability for its completeness or accuracy.
10. Through the PV Client's act of calling UOB TP in accordance with Clause 3 above to request for the reservations/bookings/modification of bookings to be made for the purposes of this Privileges, the PV Client and/or his / her guests:-
 - (a) is deemed to have consented to the collection, use and disclosure of his / her personal data by UOB Malaysia and UOB TP, and/or the participating merchant / service provider for making the reservations and verifying the reservations made by the PV Client and contacting the PV Client regarding the foregoing, and all purposes and promotions incidental to this Privileges; and
 - (b) hereby confirms and represents to UOB Malaysia and UOB TP that with respect to any personal data disclosed to UOB Malaysia or UOB TP by the PV Client, his / her / their guest to whom the personal data relates have prior to such disclosure, agreed and consented to such disclosure, and the collection, use and disclosure of their personal data by UOB Malaysia and UOB TP for making the reservations and verifying the reservations made by the PV Client for that his / her / their guest and contacting him / her / their guest regarding the foregoing, and all purposes and promotions incidental to this Privileges.

General Terms and Conditions

11. UOB Malaysia reserves the right to add, delete, suspend or vary this terms and conditions, from time to time, wholly or in part by providing prior notice to the PV Clients via posting on UOB Malaysia's website, displaying a notice at any of UOB Malaysia's branches and/or a statement insert in the Statement of Account or any other manner as determined by UOB Malaysia from time to time. UOB Malaysia shall not be liable to or for any claims, costs, expenses, losses or damages suffered by any person as a result of the aforementioned matters. In a case of a dispute, the decision of UOB Malaysia on all matters shall be final and no correspondence will be entertained.
12. The Privileges offered herein are not transferable, exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions or vouchers unless otherwise stated.
13. UOB Malaysia assumes no liability or responsibility for the acts or defaults of UOB TP, the participating merchant, service provider or third parties; or defects in the goods and services offered under the Privileges. UOB Malaysia is not an agent of UOB TP, the participating merchant, service provider, or third parties. Any dispute about the quality or service standard must be resolved directly with the UOB TP, the relevant participating merchant, service provider, or third parties. UOB Malaysia will not be responsible for any injury, expenses, claims, loss or damage suffered by the PV Clients (or any third party) as a result of the utilization of the Privileges unless due to UOB Malaysia's gross negligence or wilful misconduct specifically related to this Privileges.
14. Utilization any of the Privileges is subject to these terms and conditions together with the terms and conditions of UOB TP. UOB TP is responsible for the services offered by them, as well as any representation made in any of the marketing materials for the products offered by UOB TP hence in the event of dissatisfaction with the quality of the Privileges, the PV Clients shall directly seek recourse with UOB TP. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and the other materials relating to or in connection with the utilizing of the Privileges, these terms and conditions shall prevail.

15. Through the PV Clients' requesting for or utilizing any of the Privileges, the PV Clients agrees to be bound by the privacy policy, rules, regulations, and decisions of UOB Malaysia, by these terms and conditions herein and by any other applicable terms and conditions. Failure to comply with any of the foregoing will result in the PV Clients not being entitled to the Privileges.
16. To the fullest extent permitted by law and unless due to UOB Malaysia's gross negligence or wilful misconduct, UOB Malaysia expressly excludes and disclaims any representations, warranties or endorsements, expressed or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose.
17. UOB Malaysia reserves the right to cancel, withdraw, suspend, extend or terminate the Privileges prior to the expiry of the Privileges Period, wholly or in part, at any time, with prior notice. For the avoidance of doubt, cancelation, withdrawal, suspension, extension or termination by UOB Malaysia of the Privileges shall not entitle the PV Clients to any claim or compensation against UOB Malaysia for any and all losses or damages suffered or incurred by the PV Clients whether as a direct or indirect result of such cancelation, withdrawal, suspension, extension or termination.
18. **DISCLAIMER:** Nothing in these terms and conditions or marketing materials shall be construed as an offer, proposal or a contract from UOB Malaysia. UOB TP is responsible for the products and/or privileges offered by them, as well as any representation made in any of the marketing materials for the products offered by UOB TP. Clients are to read and understand the products and privileges offered by the UOB TP.
19. These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore, and all PV Clients who participate in these Privileges shall be deemed to have agreed to submit to the exclusive jurisdiction of the courts of the Republic of Singapore.

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