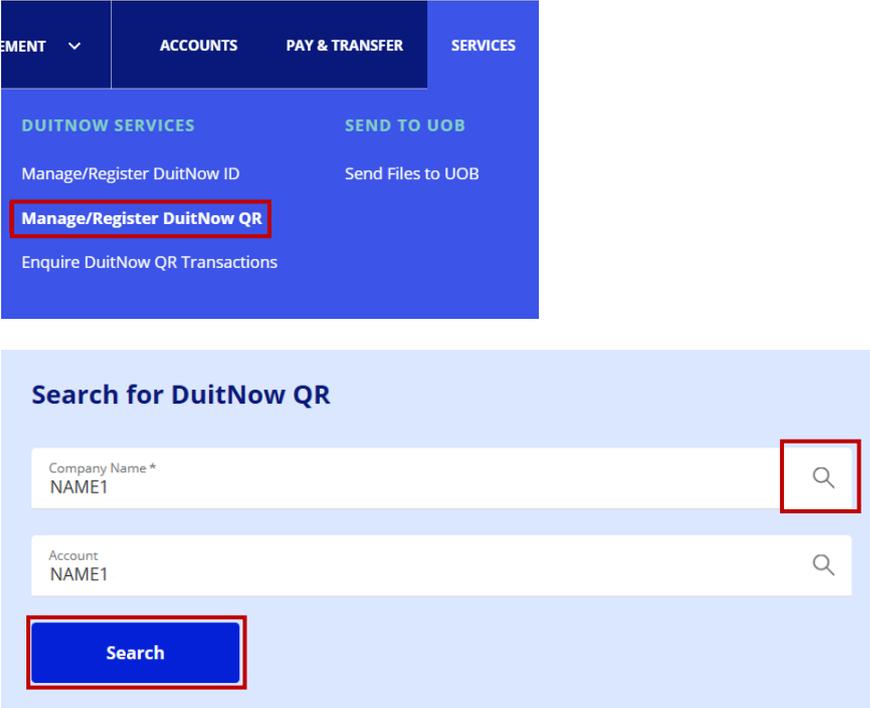


## USER GUIDE: MULTIPLE OUTLETS / DUITNOW QR CODES CREATION

### Important Note:

- User must be granted with system administrator access to access this function.
- This applies to Cross Border QR.

### Step 1

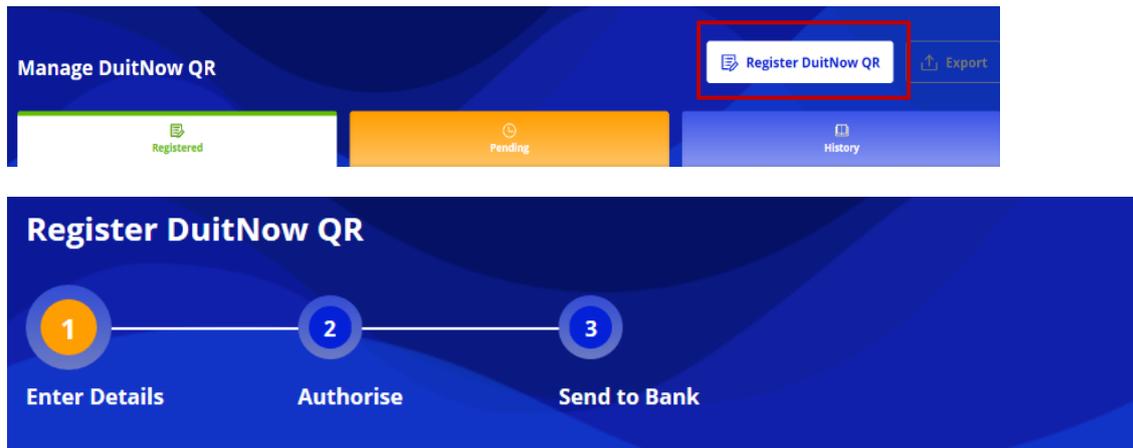


The screenshot shows the UOB system interface. At the top, there is a navigation bar with 'ACCOUNTS', 'PAY & TRANSFER', and 'SERVICES'. Under 'SERVICES', there is a sub-menu 'DUITNOW SERVICES' with options: 'Manage/Register DuitNow ID', 'Manage/Register DuitNow QR' (highlighted with a red box), and 'Enquire DuitNow QR Transactions'. Below this is a 'Search for DuitNow QR' section with two input fields: 'Company Name \*' (containing 'NAME1') and 'Account' (containing 'NAME1'). Both fields have search icons (magnifying glasses) to their right, with the first icon highlighted by a red box. A 'Search' button is located below the input fields, also highlighted with a red box.

a) At the top menu bar, go to **Services > DuitNow Services > Manage/Register DuitNow QR**.

b) Click  to select Company ID and then click **“Search”**.

## Step 2a



Manage DuitNow QR

Registered Pending History

Register DuitNow QR Export

### Register DuitNow QR

- 1 Enter Details
- 2 Authorise
- 3 Send to Bank

\* Mandatory Fields

### General Details

Company Name\*  
NAME



Bank  
UOB Malaysia

Application Date  
21/06/2022

- Click "Register DuitNow QR" to proceed.
- Click on  to select Company ID.

## Step 2b

### DuitNow QR Details

Account Name, Currency, or Account Number \*  
NAME1



Merchant Name \*  
NAME1

Select a method for funds to be credited into your account.

Credit Method \*  
Real Time



Select Acceptable Source(s):\*

Tick the acceptable sources / transfer method by the payer (Refer to **Notes** for more info).

Current or Saving Account

[Current / Savings Account Fees & Charges](#)

Credit card

[Credit Card Fees & Charges](#)

eWallet

[E-Wallet Fees & Charges](#)

Please ensure you have selected the correct information before proceeding.

#### Notes

##### **Credit Method**

Real Time – Funds immediately credit into the account.

##### **Acceptable Sources**

There are 3 options for the source of fund. Different transaction fees apply for each.

- i. Current/Savings: To receive fund transferred from current/savings account
- ii. Credit Card: To receive fund made by credit card on mobile App
- iii. eWallet: To receive fund transferred from the participating e-wallet providers (TnG, ShopeePay, Boost, etc.)

## Step 2c

— Remove RRN

RRN  
Outlet Name 2

— Remove RRN2

RRN2  
Additional Remark 2



I acknowledge that I have read, understood and agree to the [DuitNow QR Terms and Conditions](#).

Cancel

Submit

- Input Reference 1 (**RRN**) i.e. Outlet Name. This will be displayed in account statement and DuitNow QR Report.
- Reference 2 (**RRN2**) serves as Additional Remark. This will be displayed in DuitNow QR Report.
- Tick the  to indicate that you have read, understood and agree to the DuitNow Terms and Conditions.
- Click **Submit** to proceed.

## Step 3

### Authorise Transaction ✕



We have sent a notification to your UOB Infinity Secure enabled device. Do ensure that you are connected to the internet to receive it.

Confirm the request within the next 60 seconds to proceed.

[I did not receive the notification](#)

### Enter Token Response ✕

Please select token type to proceed.

**Infinity Secure**

**Physical Token**

Follow these steps on your UOB Infinity App:

1 | Open UOB Infinity App  & select Infinity Secure 



2 | Select **Transaction Key II**  & follow the instructions given



3 | Enter the following **4 digits**

1	1	0	0
Skip	Skip	Skip	Skip

on to your Infinity Secure and press **Next**

4 | Enter the following **8 digits**

1	2	3	4
5	6	7	8

on to your Infinity Secure and press **Generate Key**

5 | Enter the **6-digit transaction key** generated

Key Response

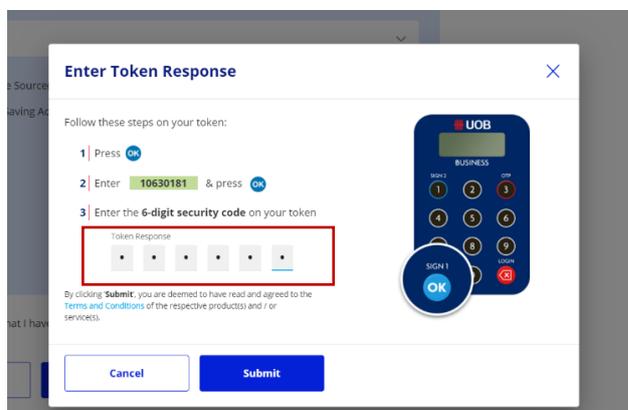
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By clicking **Submit**, you are deemed to have read and agreed to the [Terms and Conditions](#) of the respective product(s) and / or service(s).

Set as default authentication method.

**Cancel**

**Submit**



Enter "Token Response" by following the given instructions on the screen and click "Submit".

Note: Approval from Administrator checker is required for dual-control setup.

## Step 4 (For dual-control setup)

ACCOUNTS    PAY & TRANSFER    **SERVICES**

**DUITNOW SERVICES**    SEND TO UOB

Manage/Register DuitNow ID    Send Files to UOB

**Manage/Register DuitNow QR**

Enquire DuitNow QR Transactions

**Manage DuitNow QR**    Register DuitNow QR    Export

Registered    **Pending**    History

1 Record(s)    Customise View

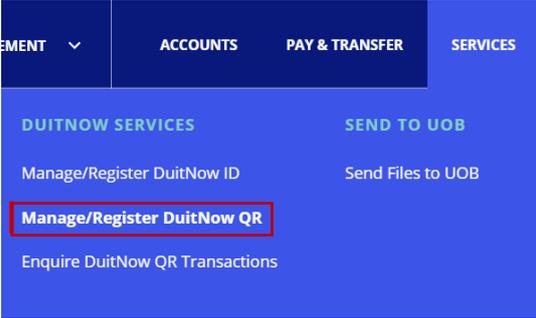
Company	Bank Reference	Account	DuitNow QR ID	Application Date	Application Type	Merchant Name	Status	Action
NAME1 200022345 NAME2 200022345	QR221200007 21130	AC NAME1 200022345 AC NAME2 200022345 1063051069 MYR	--	28/12/2022	New	AC NAME1 200022345 AC NA	Pending Authorise	⋮

1 - 1 of 1 Record(s)

- To approve, go to Services > DuitNow Services > Manage/Register DuitNow QR.
- Click **Pending** and click on **⋮** to Approve.

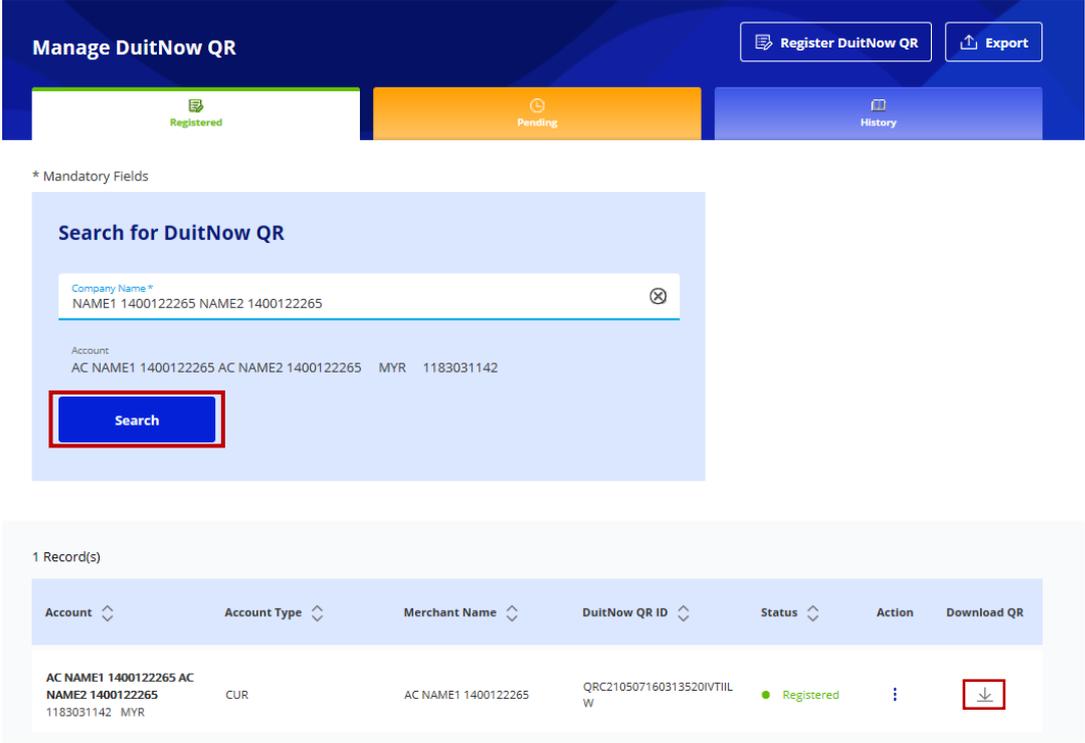
## B. DuitNow QR Image Download

**Step 1**



To manage or register DuitNow QR, go to **Services > DuitNow Services > Manage/Register DuitNow QR**.

**Step 2**



a) Click  to search company name and account number that you want to manage.

b) Click  to download your DuitNow QR image.

### Step 3

#### Download DuitNow QR ✕

##### File & Display Type

Select File Type: \*

PDF

Payload

Select Display Type: \*

Sticker

Lanyard

Tabletop

Sample:



Note: Image here is only for preview. Your company name will be displayed at "Merchant Name" after download.

Cancel

Download

a) Select "PDF" from File Type.

b) Then, select "Tabletop" as your display type.

c) Click  to download the DuitNow QR image.