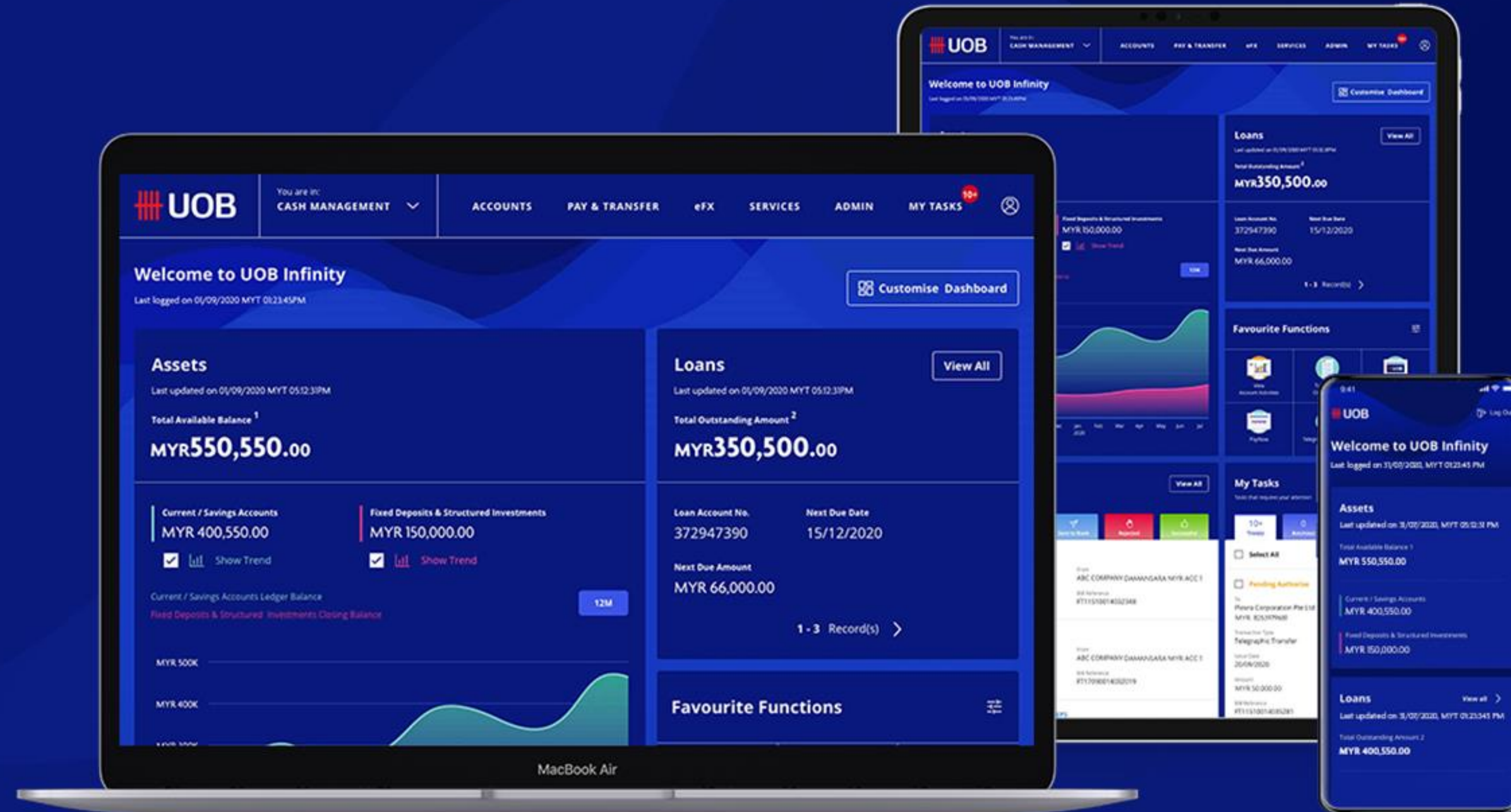


INFINITY User Guide



Digital Token (Infinity Secure)

Infinity Secure


Overview

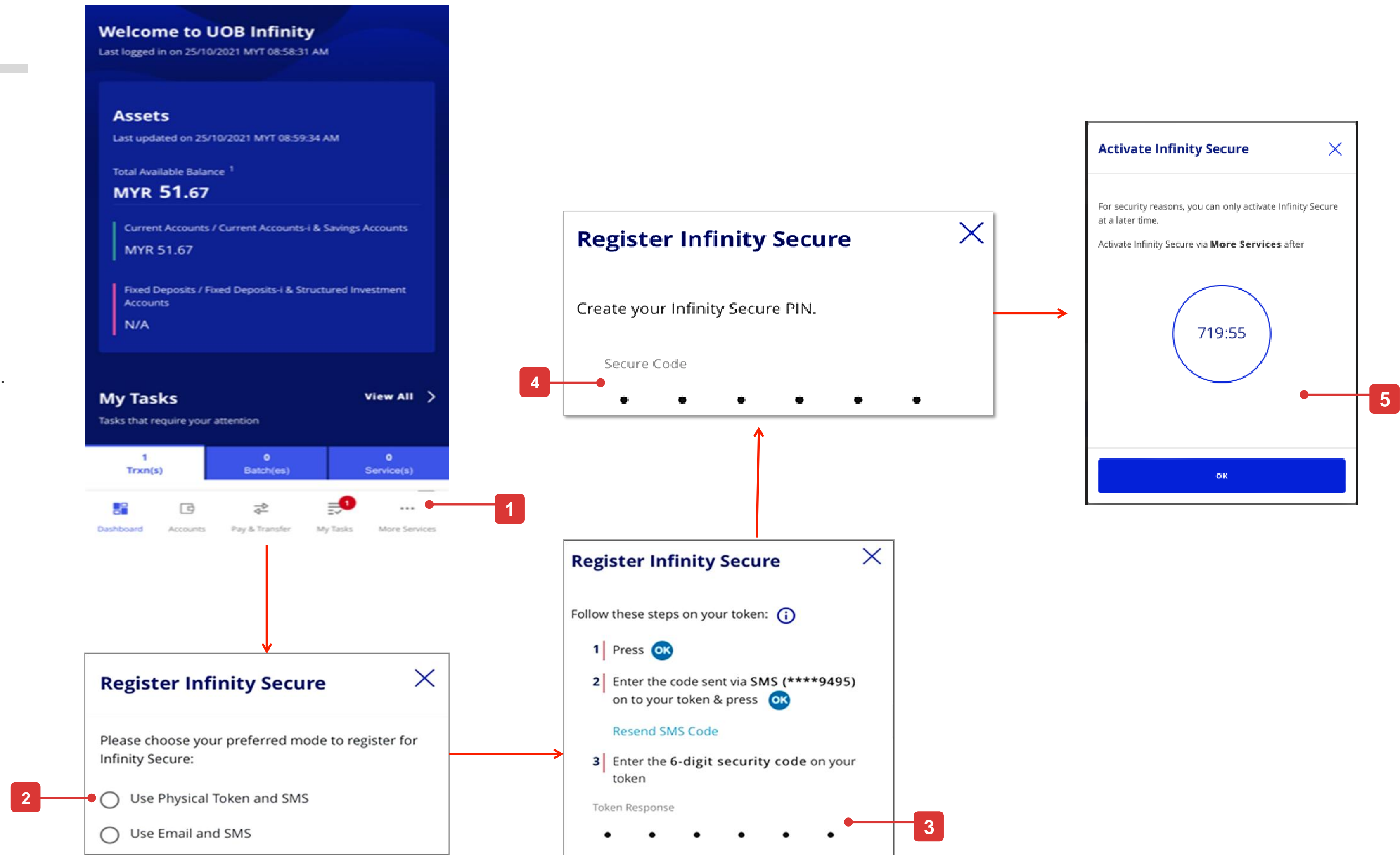
- 1** How to Register Infinity Secure
- 2** How to Activate Infinity Secure
- 3** How to Change Infinity Secure PIN
- 4** How to Use Infinity Secure
- 5** How to Deregister Infinity Secure
- 6** How to Manage Infinity Secure's Linked Profiles
- 7** How to Remove Infinity Secure's Linked Profiles

1. How to Register Infinity Secure

How to Register Infinity Secure

Using Physical Token and SMS

1. After logging into Infinity app, go to “More Services” and select “Register Infinity Secure for this device”.
2. Choose “Use Physical Token and SMS”
3. Key in the code into the token to generate the OTP
4. Setup a 6-digit PIN
5. You must wait 12 hours/ 720 minutes (Cooling-Off period) before the Infinity Secure can be activated. User can click  and continue with other activity (including logout).

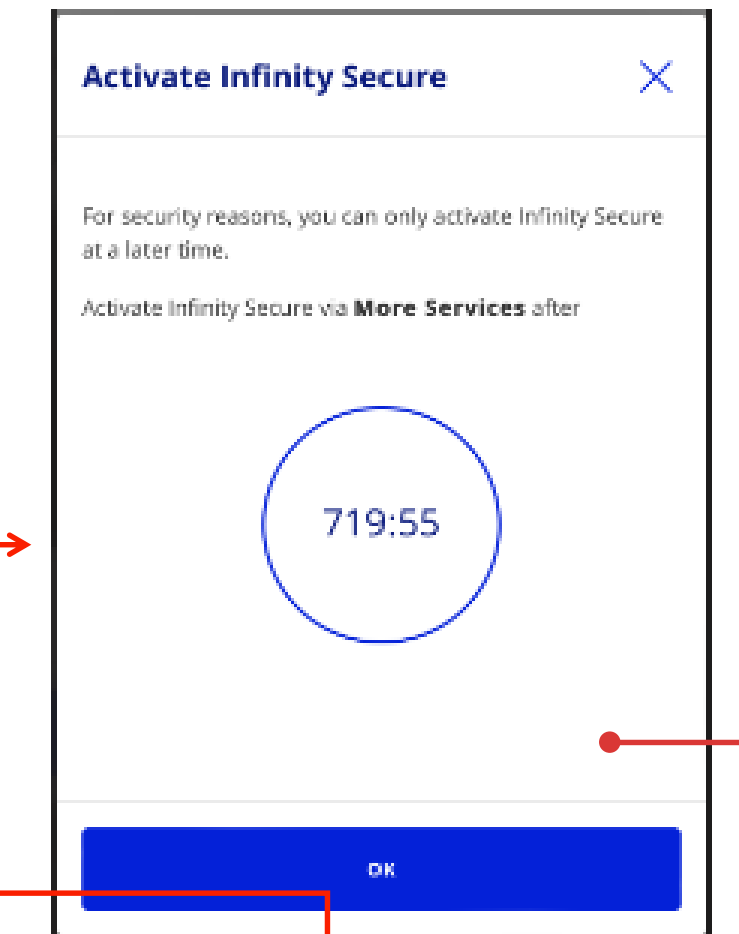
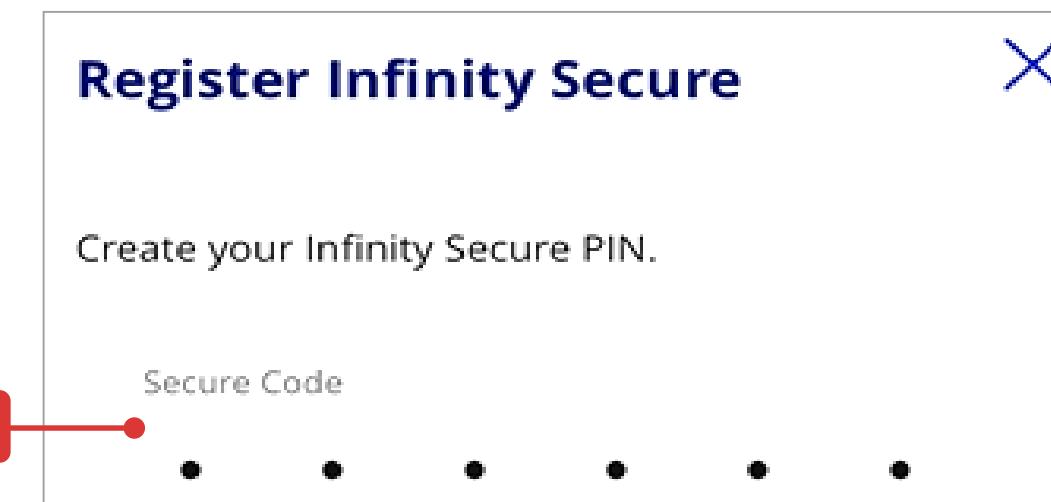
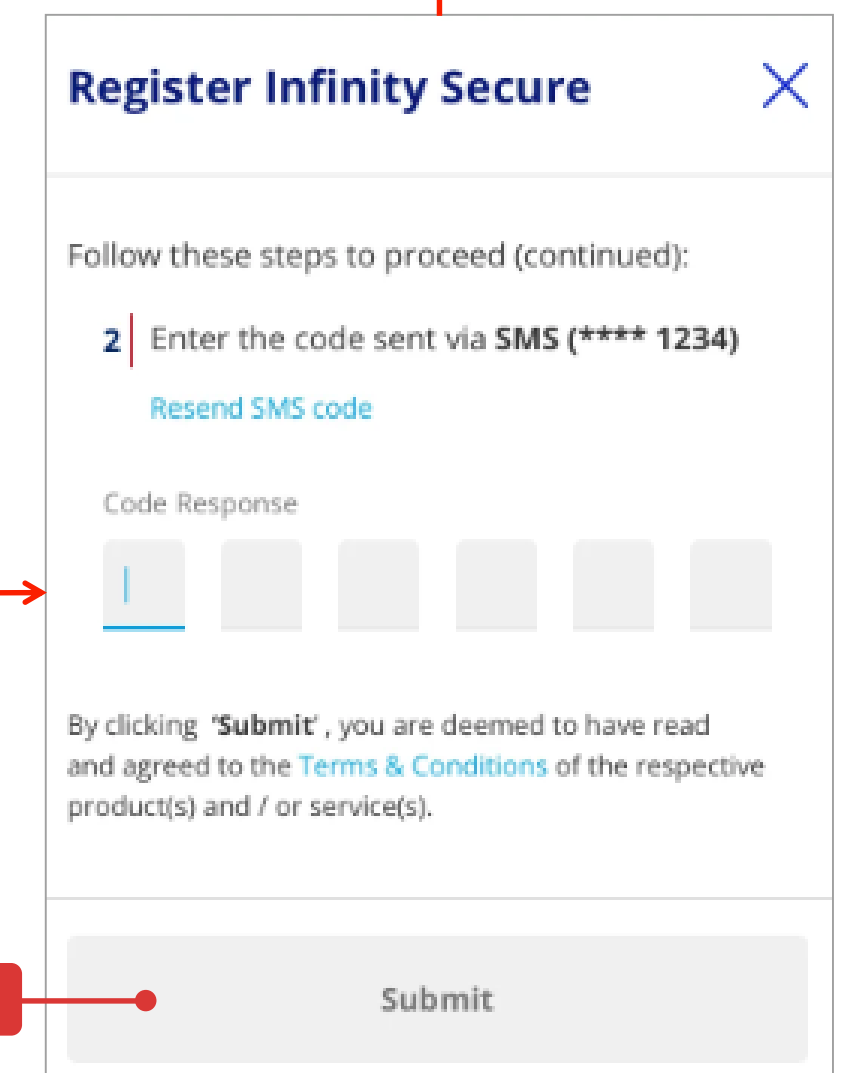
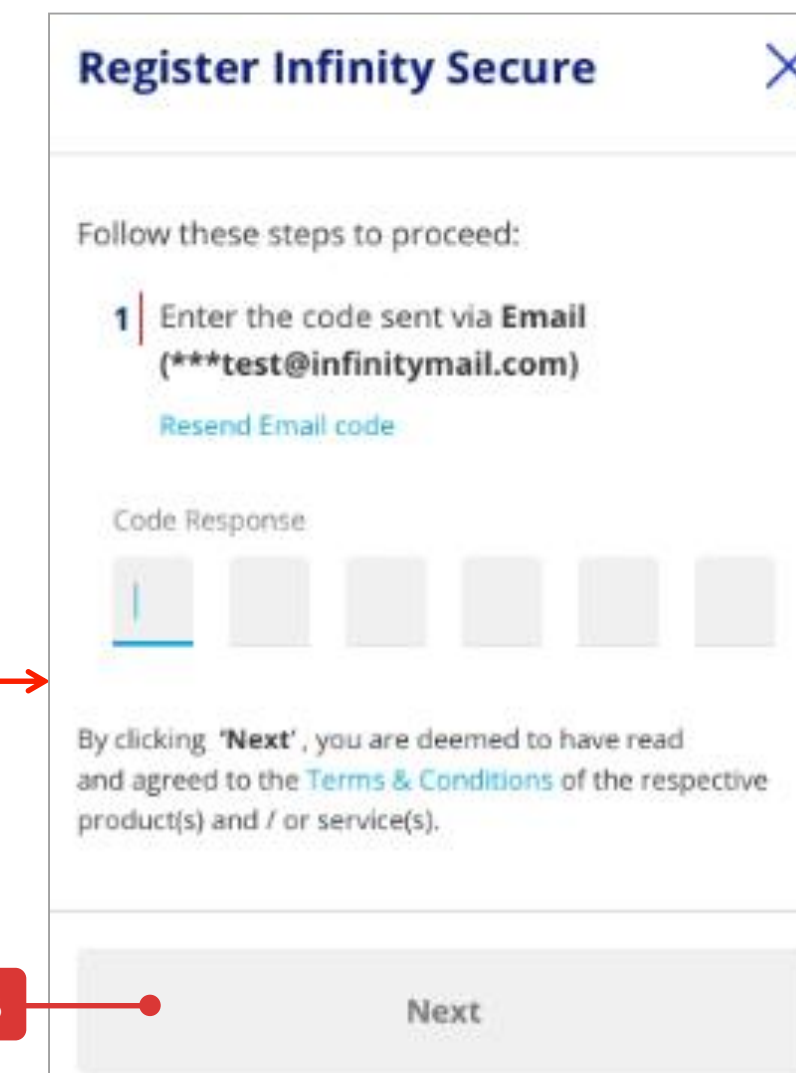
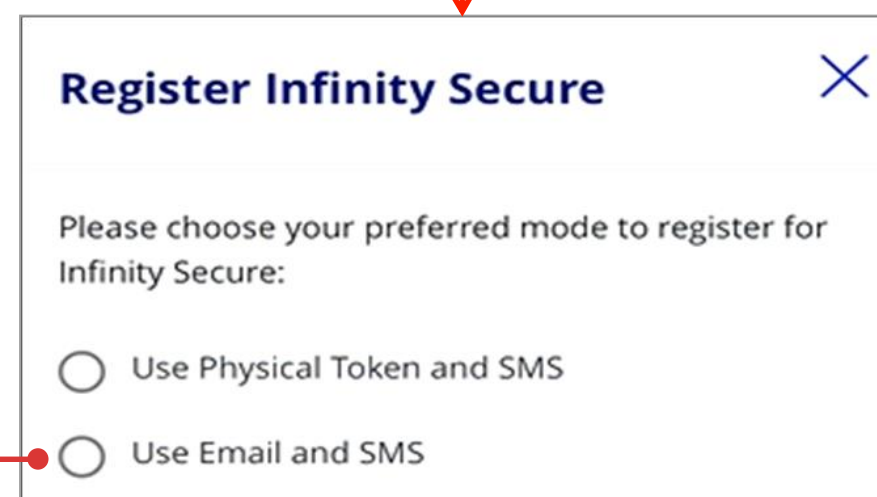
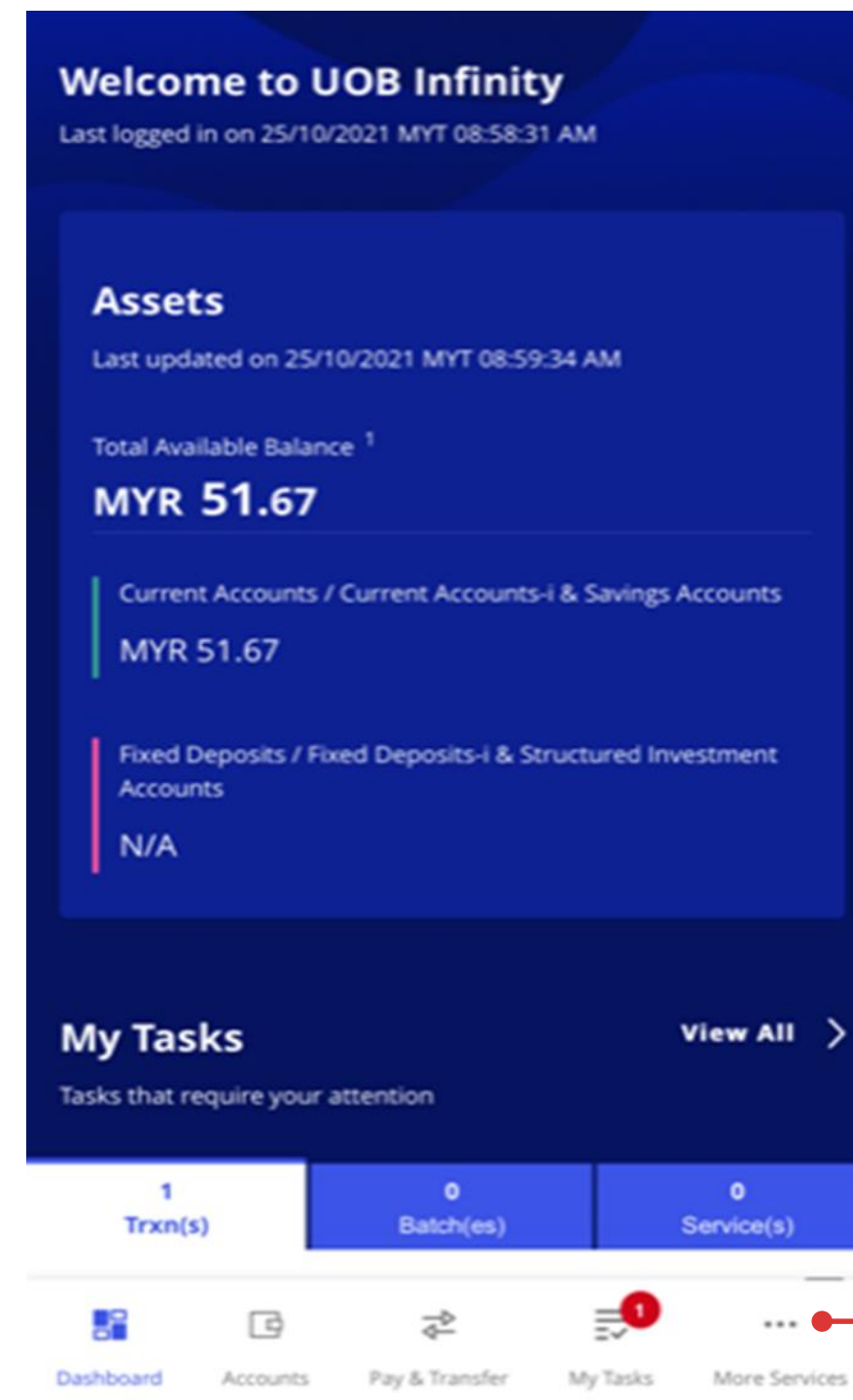


How to Register Infinity Secure

Using Email and SMS

1. After logging into Infinity app,
 - a) If you do not have a physical token, the app will display the “Register Infinity Secure” popup (refer to step 2 below).
 - b) If you have a physical token, go to “More Services” and select “Register Infinity Secure for this device”.
2. Choose “Use Email and SMS”
3. Key in the code sent to your email address* registered in Infinity and click **Next**.
4. Key in the code sent via SMS to your mobile phone* and click **Submit**.
5. Setup a 6-digit PIN
6. You must wait 12 hours/ 720 minutes (Cooling-Off period) before the Infinity Secure can be activated. User can click **OK** and continue with other activity (including logout).

*If you want to update your email address and mobile number, go to Manage My Profile screen (click the user icon at the top right corner after you log in to Infinity).

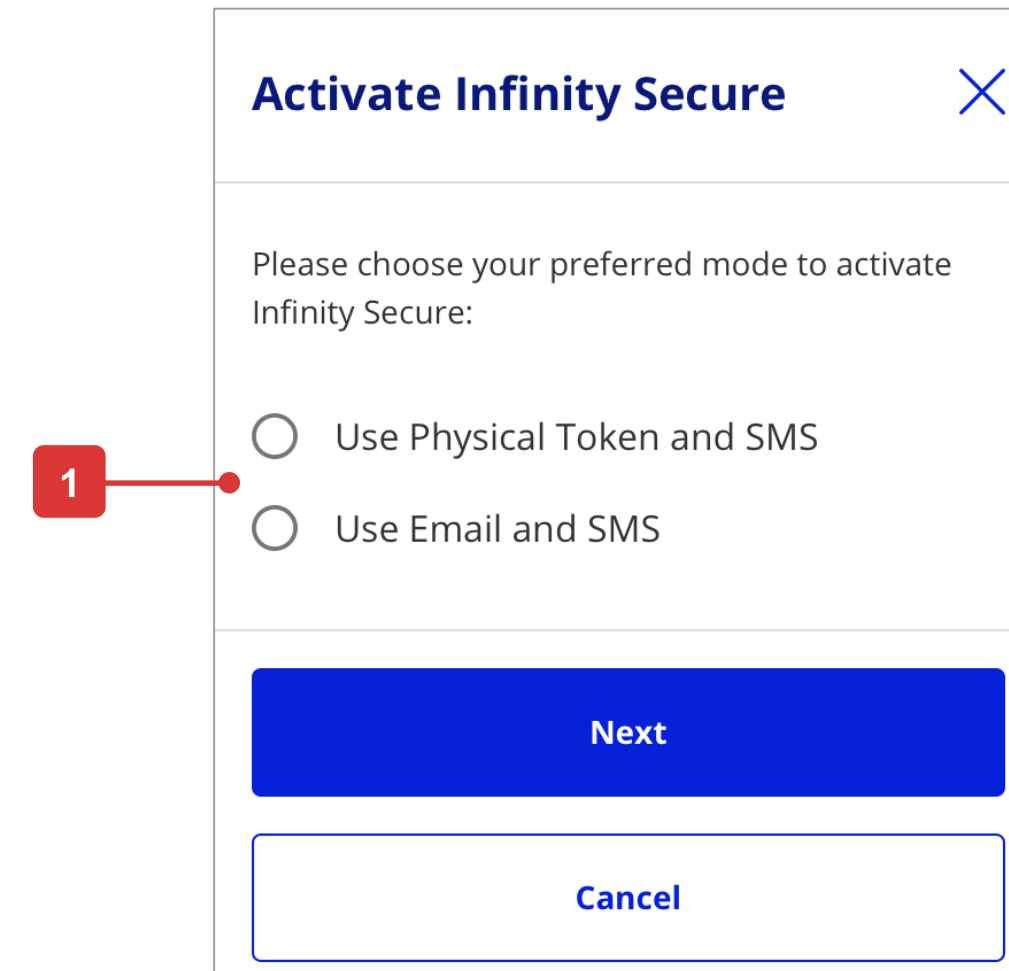


2. How to Activate Infinity Secure

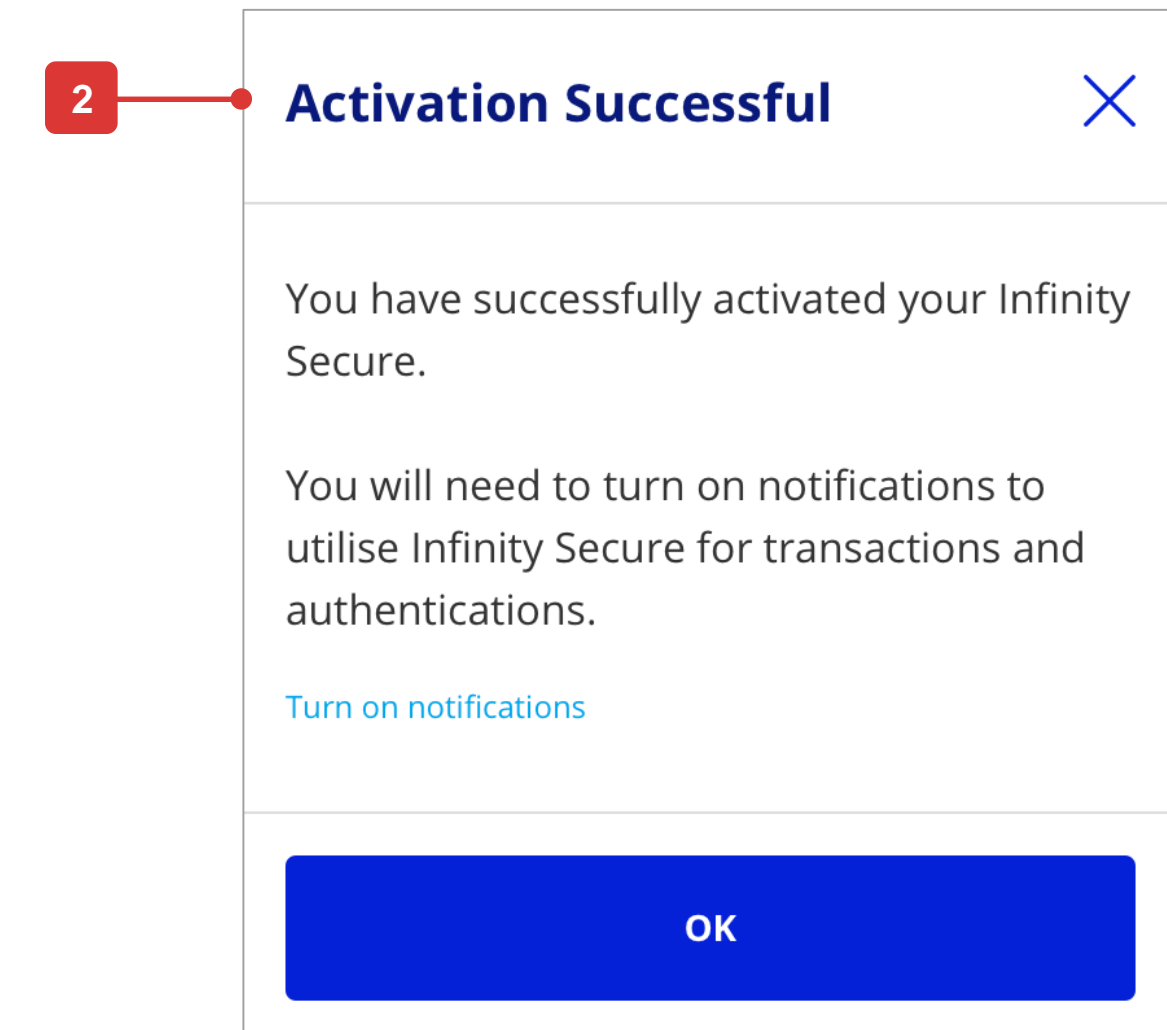
How to Activate Infinity Secure

You can only activate your Infinity Secure 12 hours/ 720 minutes after you have successfully registered the Infinity Secure.

1. Once you log in to Infinity (12 hours/ 720 minutes after you register), you will see an “Activate Infinity Secure” popup. The flow is similar to registration process. elect “Activate Account” at the login page of UOB Infinity.
2. A confirmation message will be displayed once your Infinity Secure activation is successful.



The screenshot shows a modal window titled "Activate Infinity Secure" with a close button (X) in the top right corner. Below the title, there is a text prompt: "Please choose your preferred mode to activate Infinity Secure:". There are two radio button options: "Use Physical Token and SMS" and "Use Email and SMS". A red square with the number "1" and a line pointing to the radio buttons is positioned to the left of the options. At the bottom of the modal, there are two buttons: a blue "Next" button and a white "Cancel" button with a blue border.



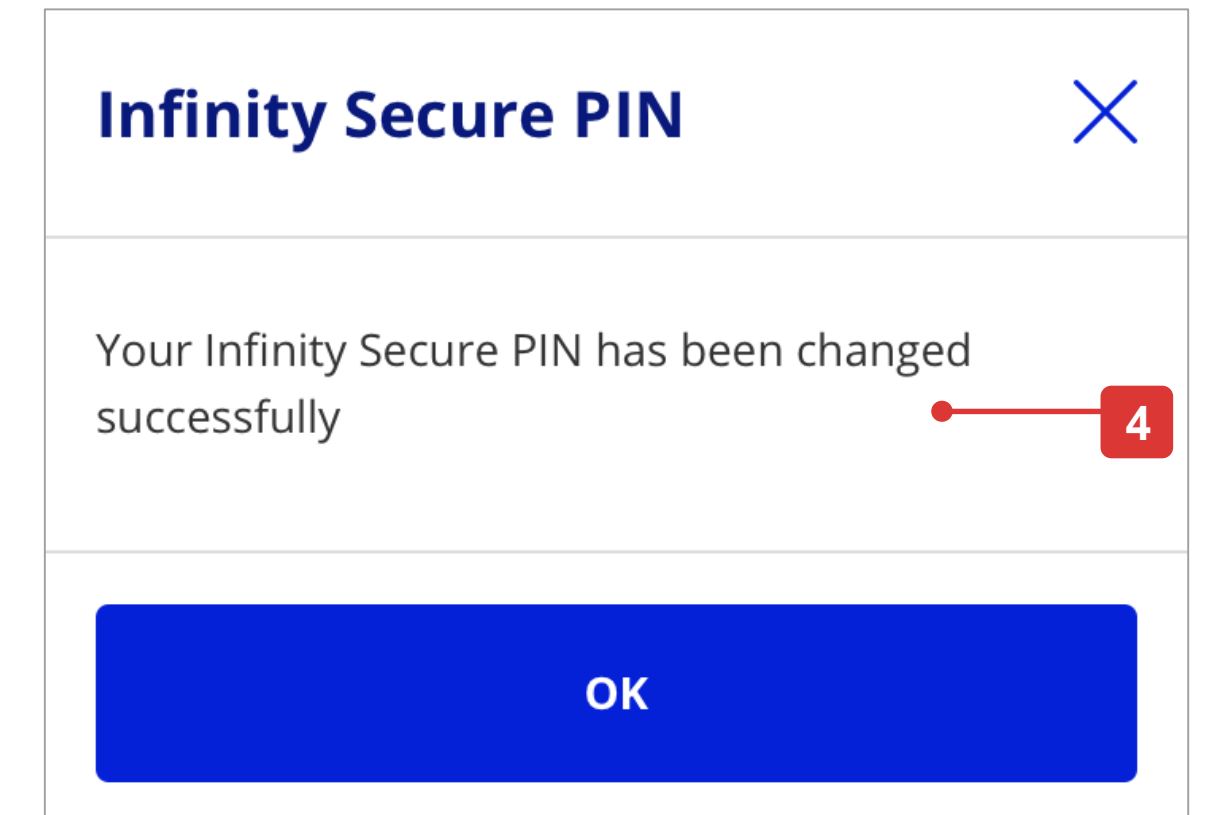
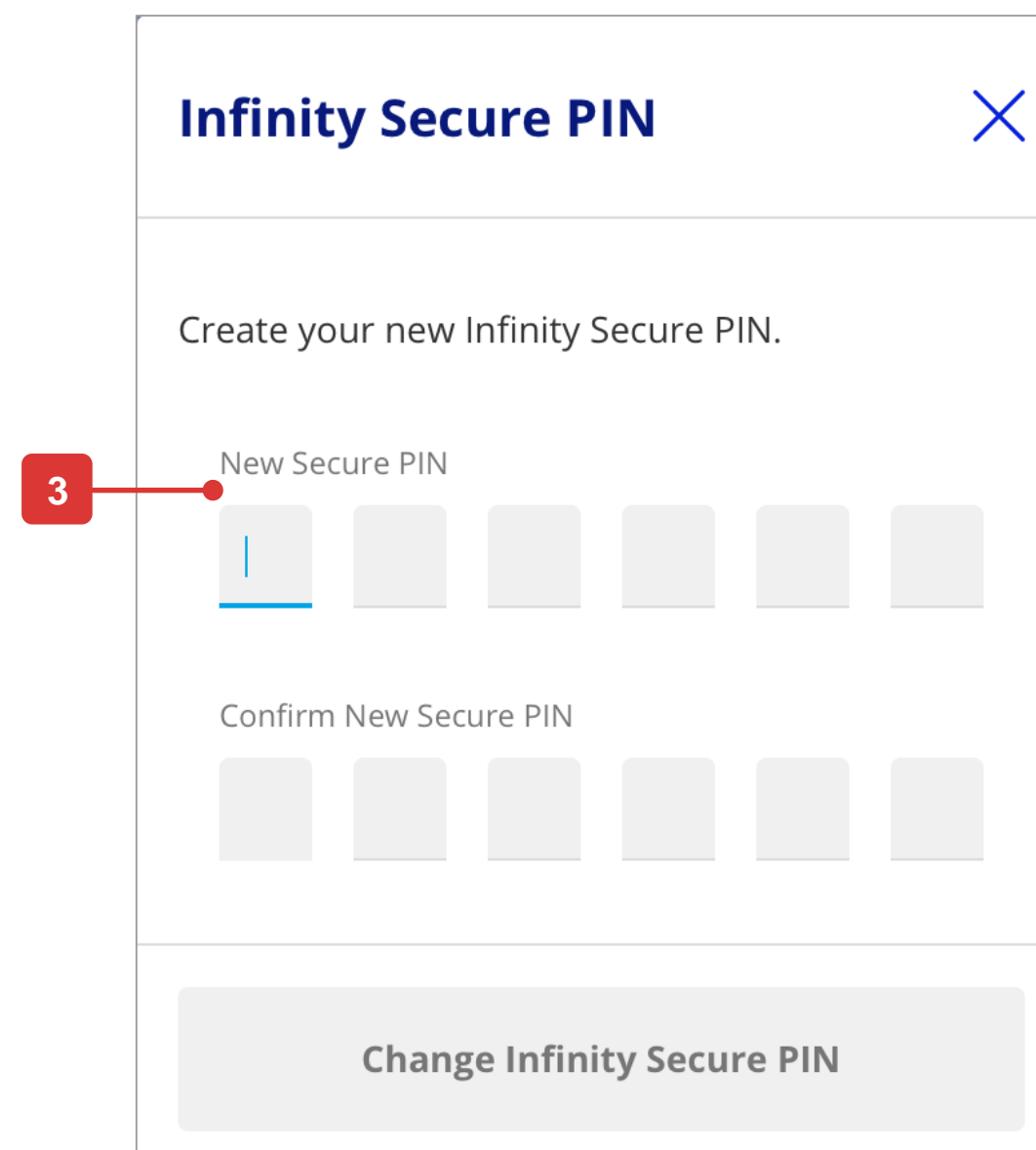
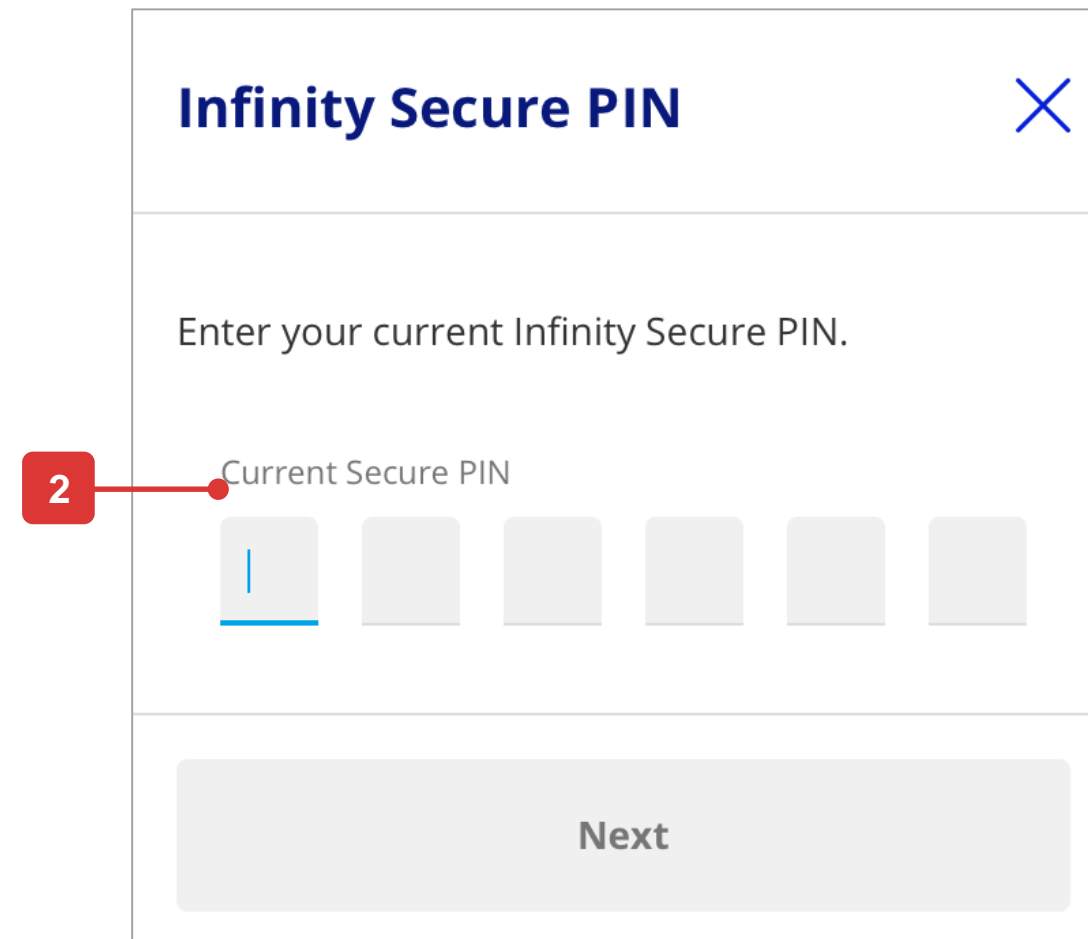
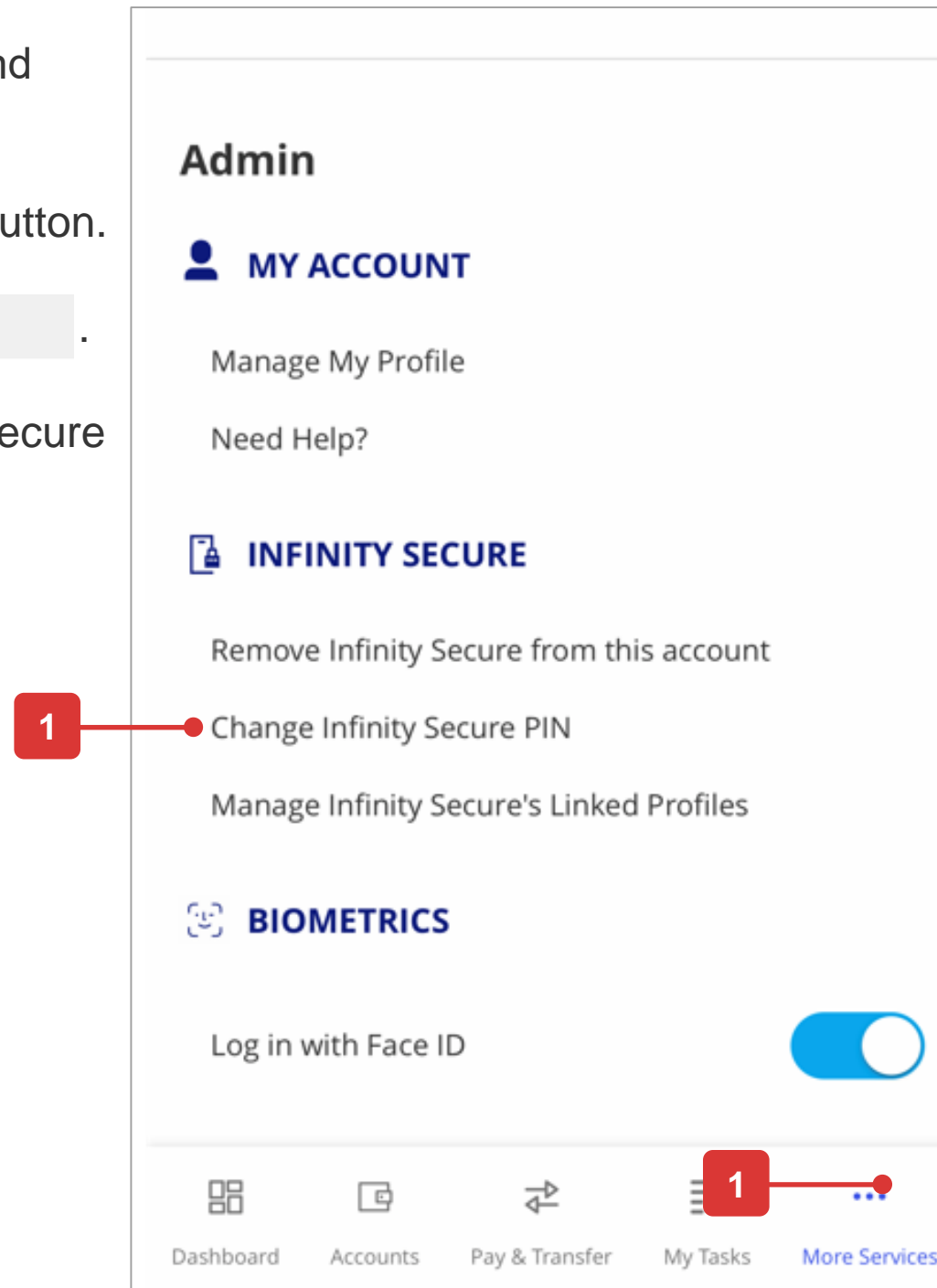
The screenshot shows a modal window titled "Activation Successful" with a close button (X) in the top right corner. Below the title, there is a text message: "You have successfully activated your Infinity Secure." followed by "You will need to turn on notifications to utilise Infinity Secure for transactions and authentications." and a blue link "Turn on notifications". At the bottom of the modal, there is a blue "OK" button. A red square with the number "2" and a line pointing to the title bar is positioned to the left of the modal.

3. How to Change Infinity Secure PIN

How to Change Infinity Secure PIN

Change Infinity Secure PIN

1. To change PIN, in Infinity App, select “More Services” and click “Change Infinity Secure PIN”.
2. Enter your current Infinity Secure PIN and click **Next** button.
3. Create new Infinity Secure PIN and click **Change Infinity Secure PIN**.
4. A confirmation message will be displayed once Infinity Secure PIN has been changed successfully.

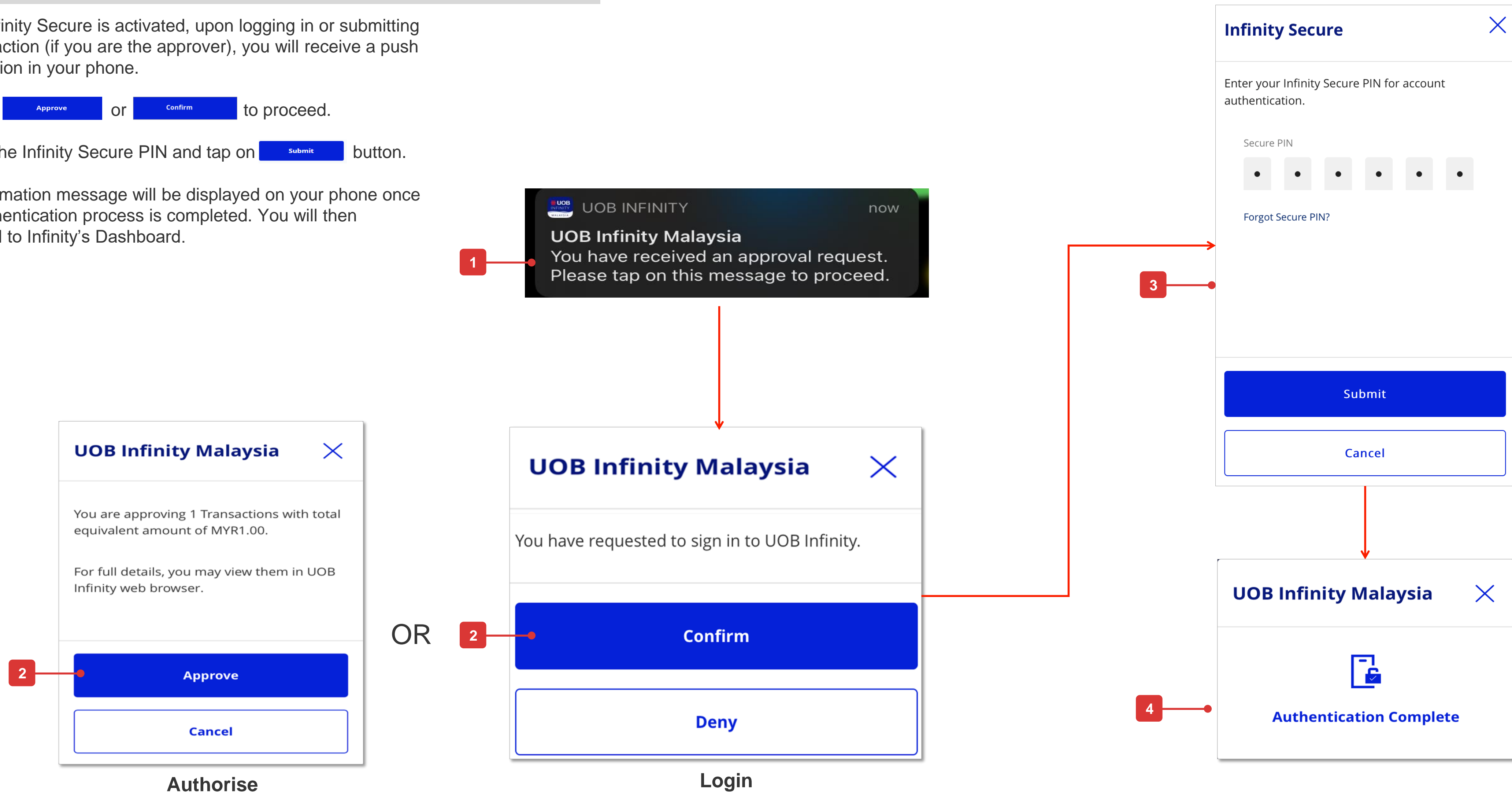


4. How to Use Infinity Secure

How to Use Infinity Secure

Self-Login/Authorise using Push Notification

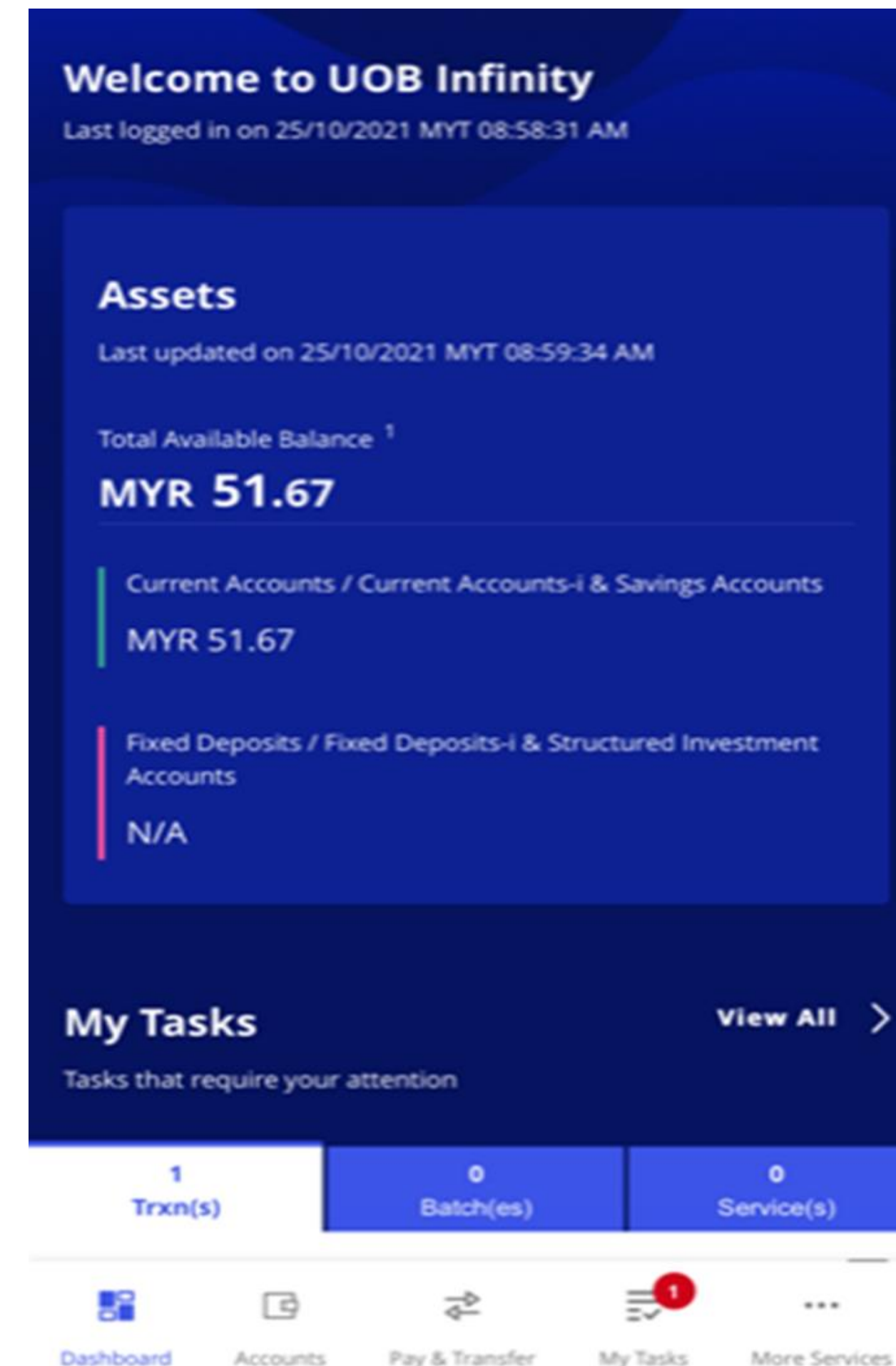
1. After Infinity Secure is activated, upon logging in or submitting a transaction (if you are the approver), you will receive a push notification in your phone.
2. Tap on **Approve** or **Confirm** to proceed.
3. Key in the Infinity Secure PIN and tap on **Submit** button.
4. A confirmation message will be displayed on your phone once the authentication process is completed. You will then proceed to Infinity's Dashboard.



How to Use Infinity Secure

Straight Through Login in Infinity App

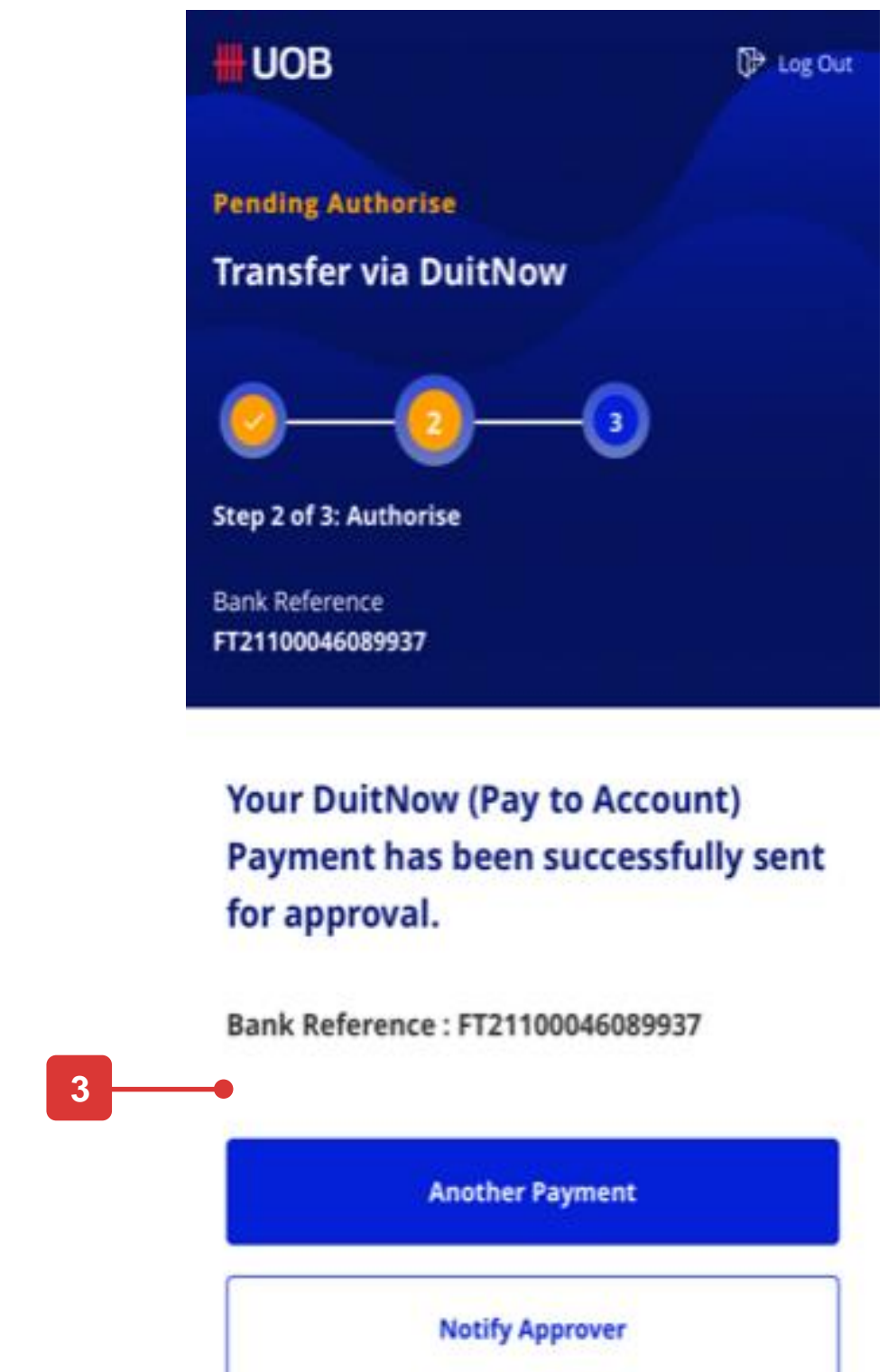
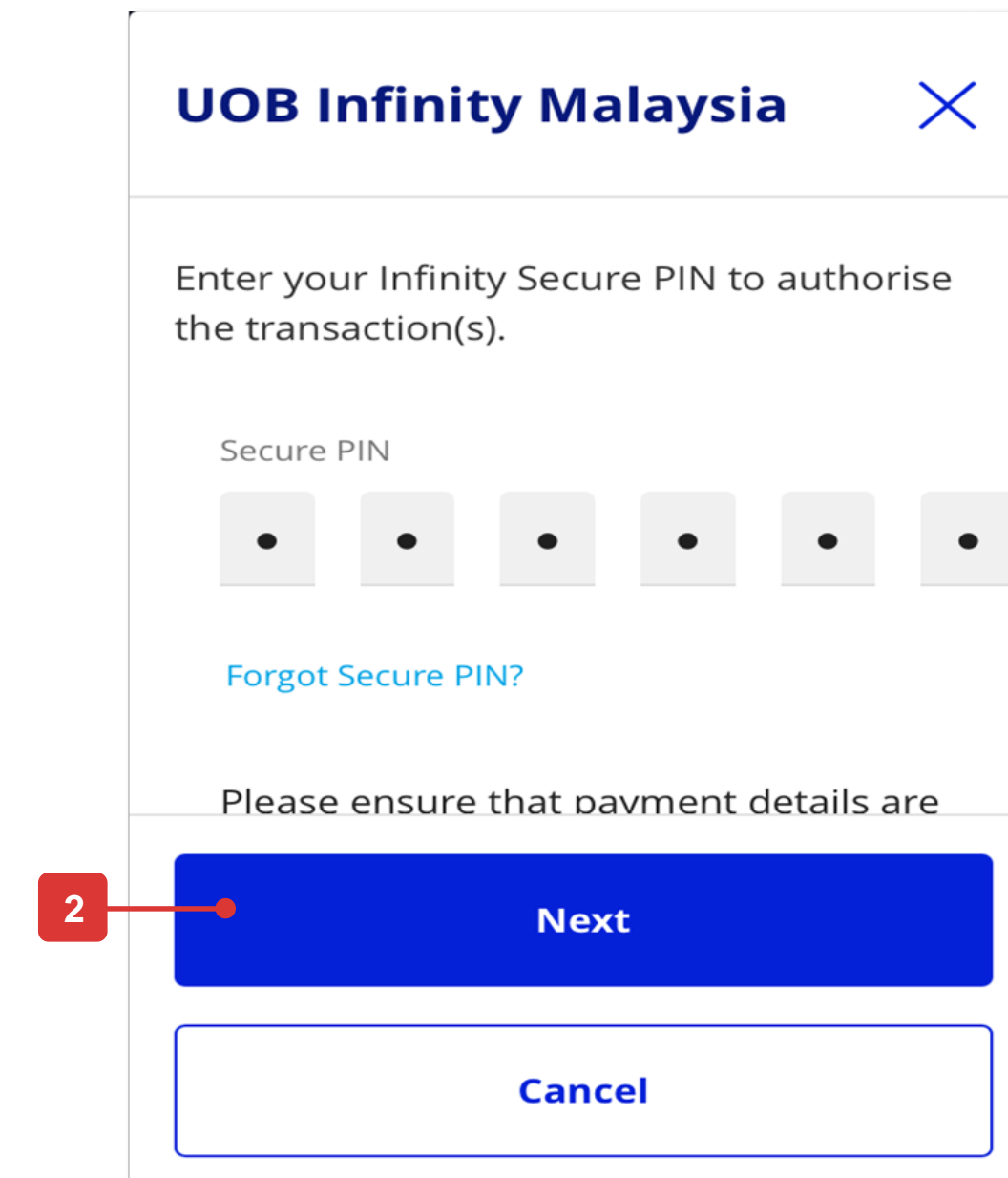
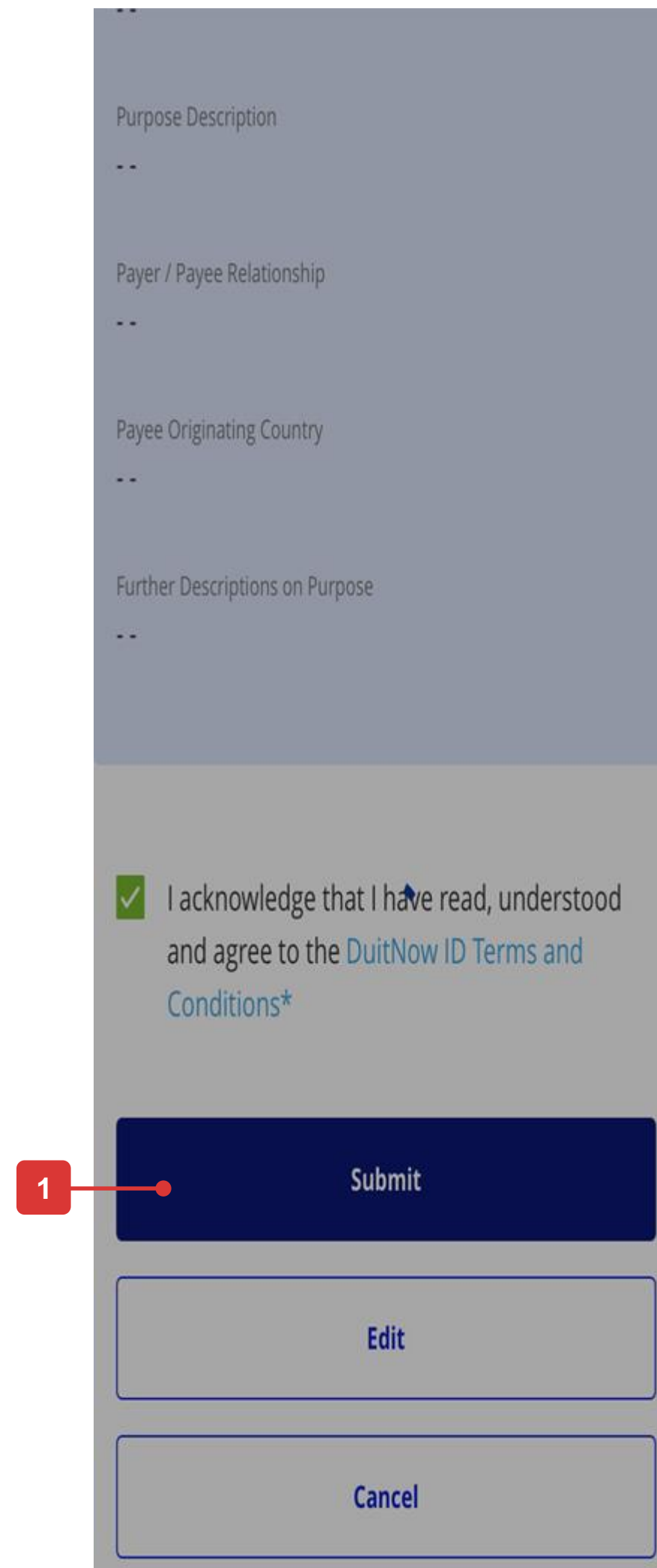
If you have activate the Infinity Secure on your Infinity mobile app, you will be able to login without having a token response prompt upon pressing “Log In”.



How to Use Infinity Secure

Straight Through Authorisation in Infinity App

1. Click **Submit** to approve/authorise the transaction.
2. If you have activated Infinity Secure on your Infinity mobile app, you will only require to enter the 6 digit Infinity Secure PIN to authorise the transaction.
3. A successful message will be displayed.



How to Use Infinity Secure

“Maker to Authoriser” Push Notification

After a transaction is created, the maker can select “Notify Approver” using either one of the two entry points:

- “Notify Approver” button at the transaction confirmation screen
- “Notify Approver” option available in the bulk upload’s action menu located at the landing page of “Upload Bulk File” screen.

Your Bulk Payment Transfer to UOB Account transaction has been successfully released to the bank.

Bulk Reference

BK19080000978890

Bulk Customer Reference

--

Bulk Description







--

View

Notify Approver

Another Bulk

Transaction Confirmation Page

	Bulk Upload Universal Format XML PA1130106088.xml	Current Account - Corporate	MYR	500.00	14/10/2021	1	● Pending 
	Bulk Upload Payment DuitNow PAITX1210002.txt	--	--	--	--	--	
	Bulk Upload Payment DuitNow PAITX1210001.txt	--	--	--	--	--	● Pending (Partial) 

List of Transactions at “Upload Bulk File”

How to Use Infinity Secure

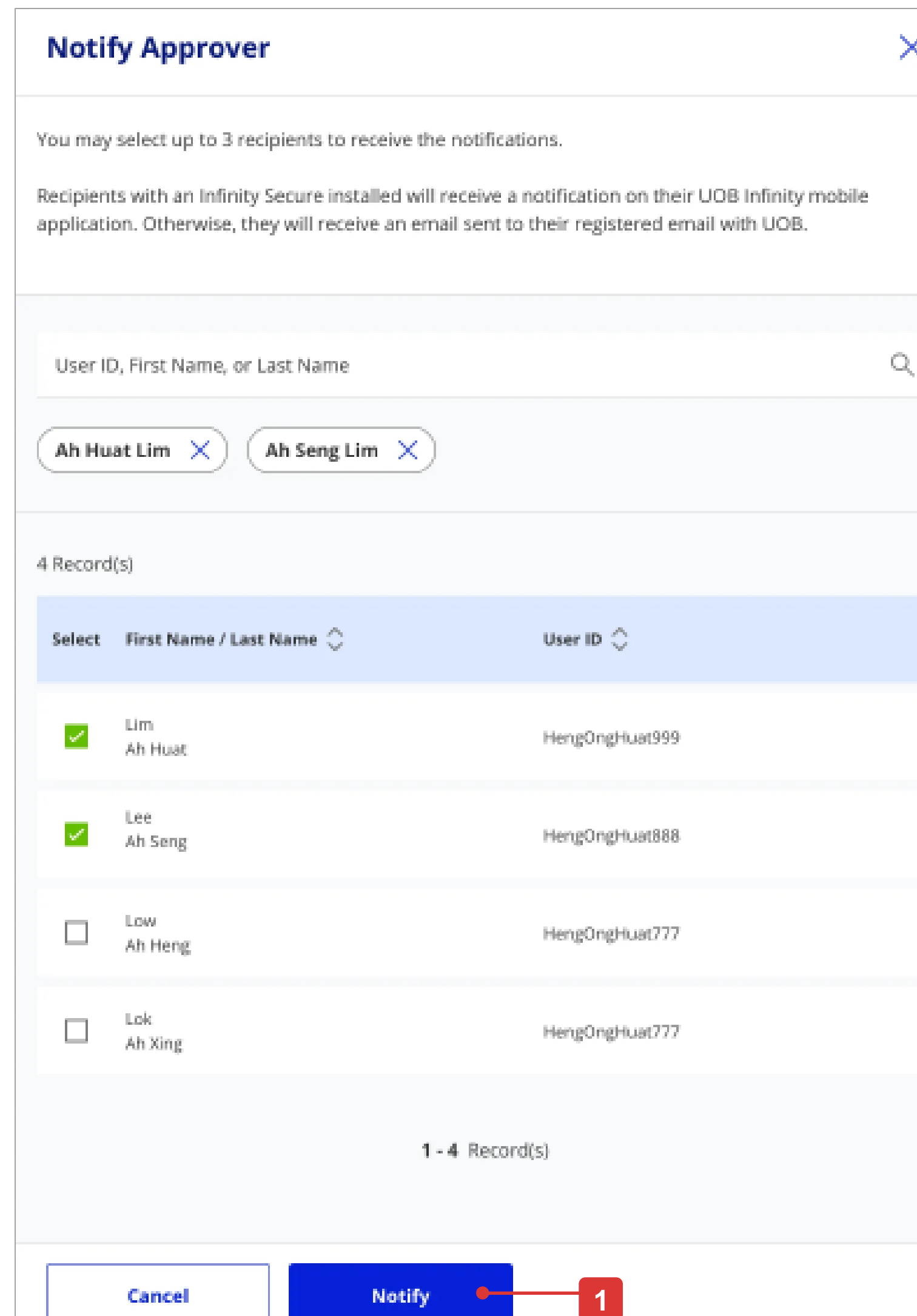
“Maker to Authoriser” Push Notification

1. Upon clicking the “Notify Approver”, the maker will be able to choose the recipient (authoriser) of the notification. Kindly take note that, only authorisers who have already activated their Infinity Secure will be displayed in this list.

Click 

2. The authorisers will receive a push notification on their mobile phone.

Upon tapping on the push notification, the Infinity mobile app will be launched and the authoriser will be required to login. Upon successful login, the authoriser will see the details of the “pushed” transaction which can be authorised using his/her Infinity Secure PIN (refer to page 10).



Notify Approver

You may select up to 3 recipients to receive the notifications.

Recipients with an Infinity Secure installed will receive a notification on their UOB Infinity mobile application. Otherwise, they will receive an email sent to their registered email with UOB.

User ID, First Name, or Last Name

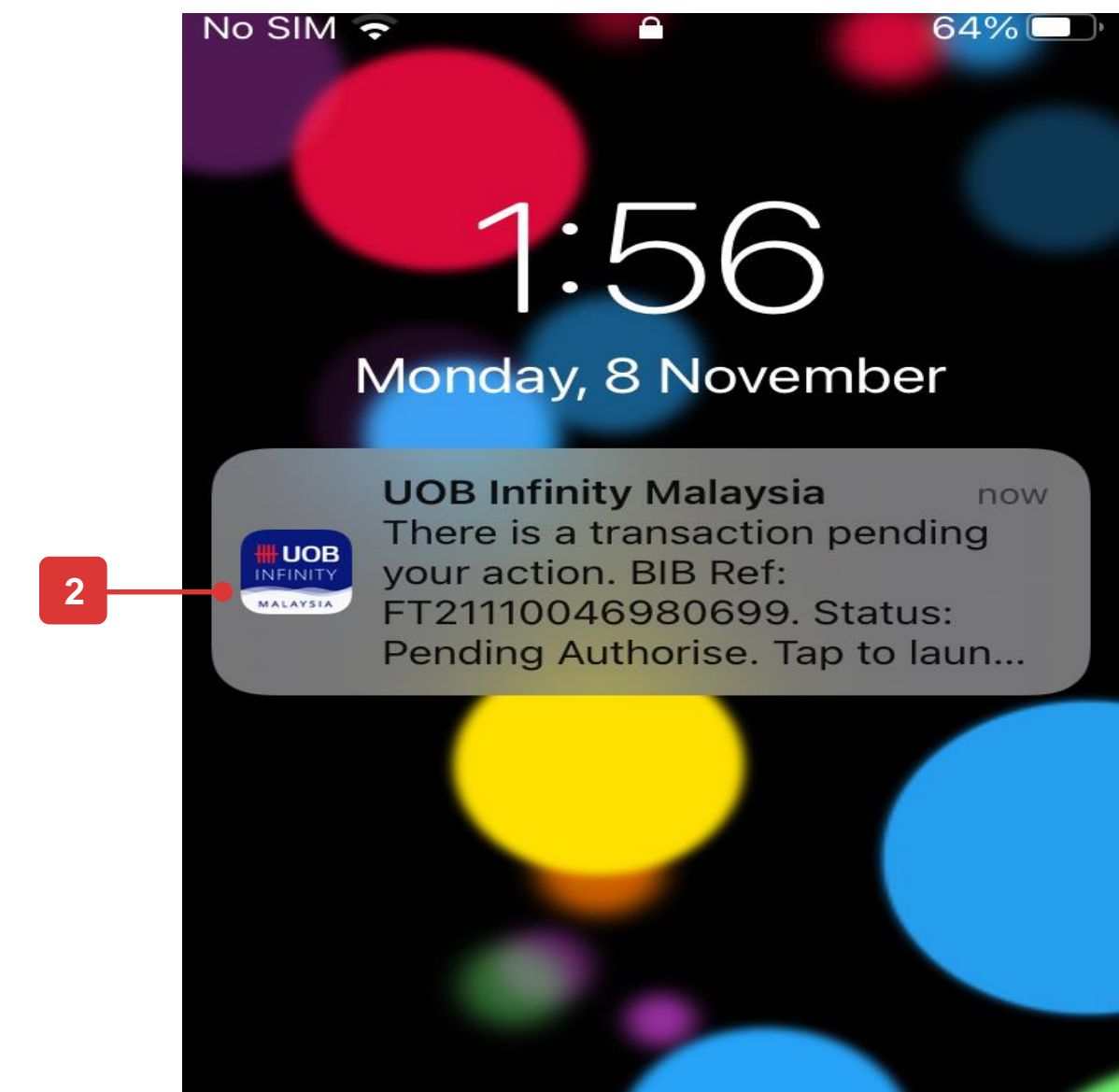
Ah Huat Lim X Ah Seng Lim X

4 Record(s)

Select	First Name / Last Name	User ID
<input checked="" type="checkbox"/>	Lim Ah Huat	HengOngHuat999
<input checked="" type="checkbox"/>	Lee Ah Seng	HengOngHuat888
<input type="checkbox"/>	Low Ah Heng	HengOngHuat777
<input type="checkbox"/>	Lok Ah Xing	HengOngHuat777

1 - 4 Record(s)

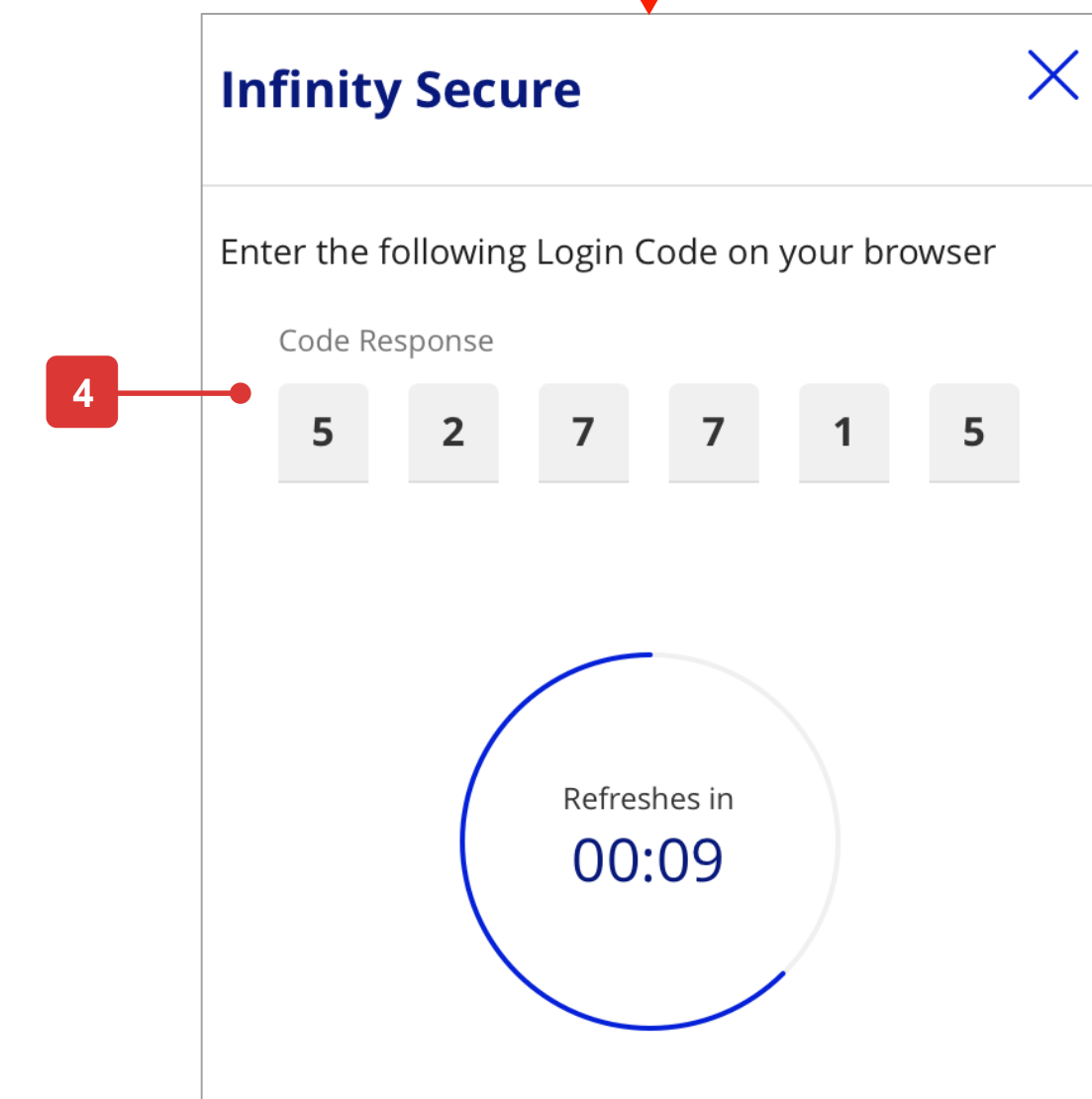
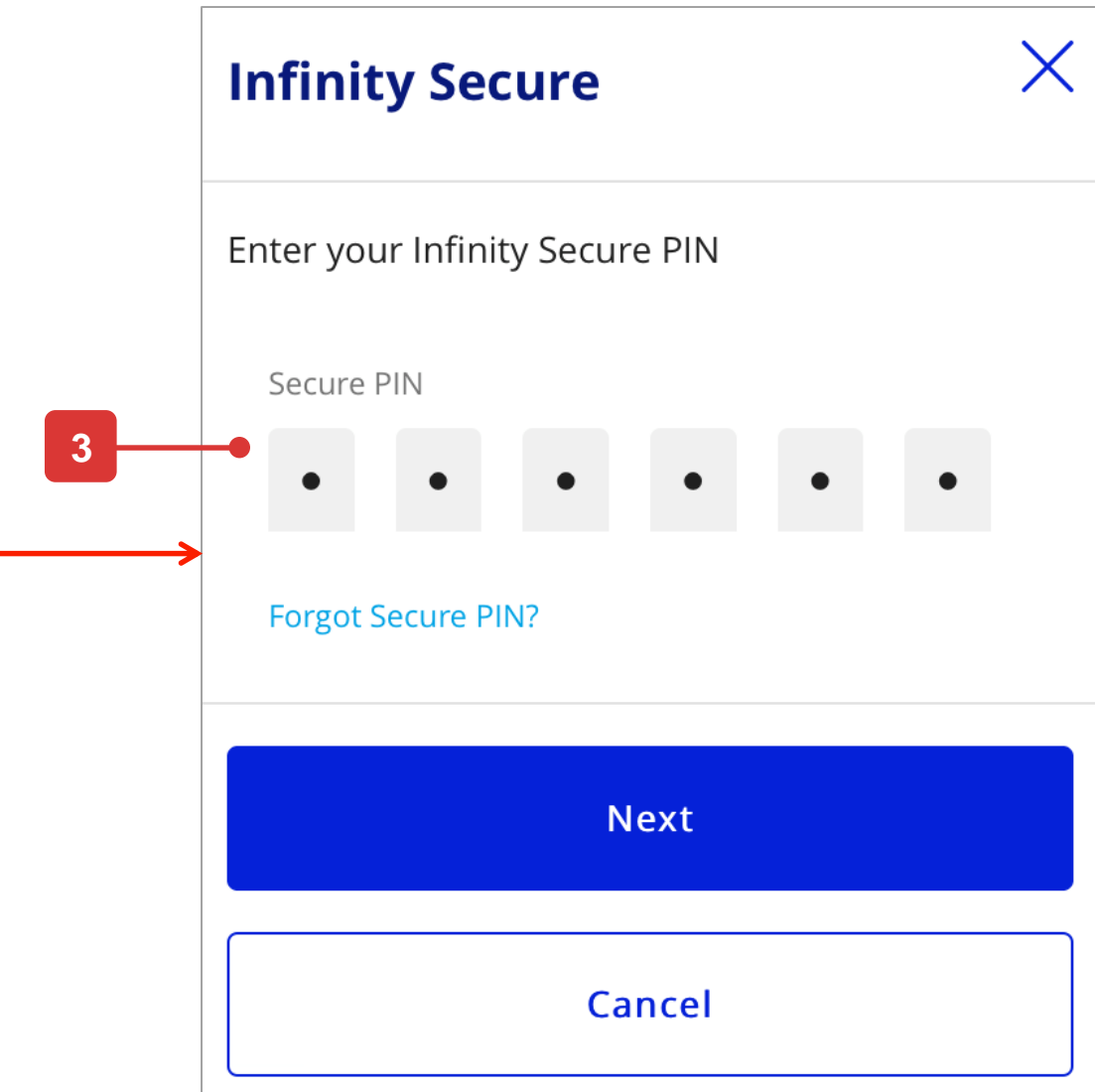
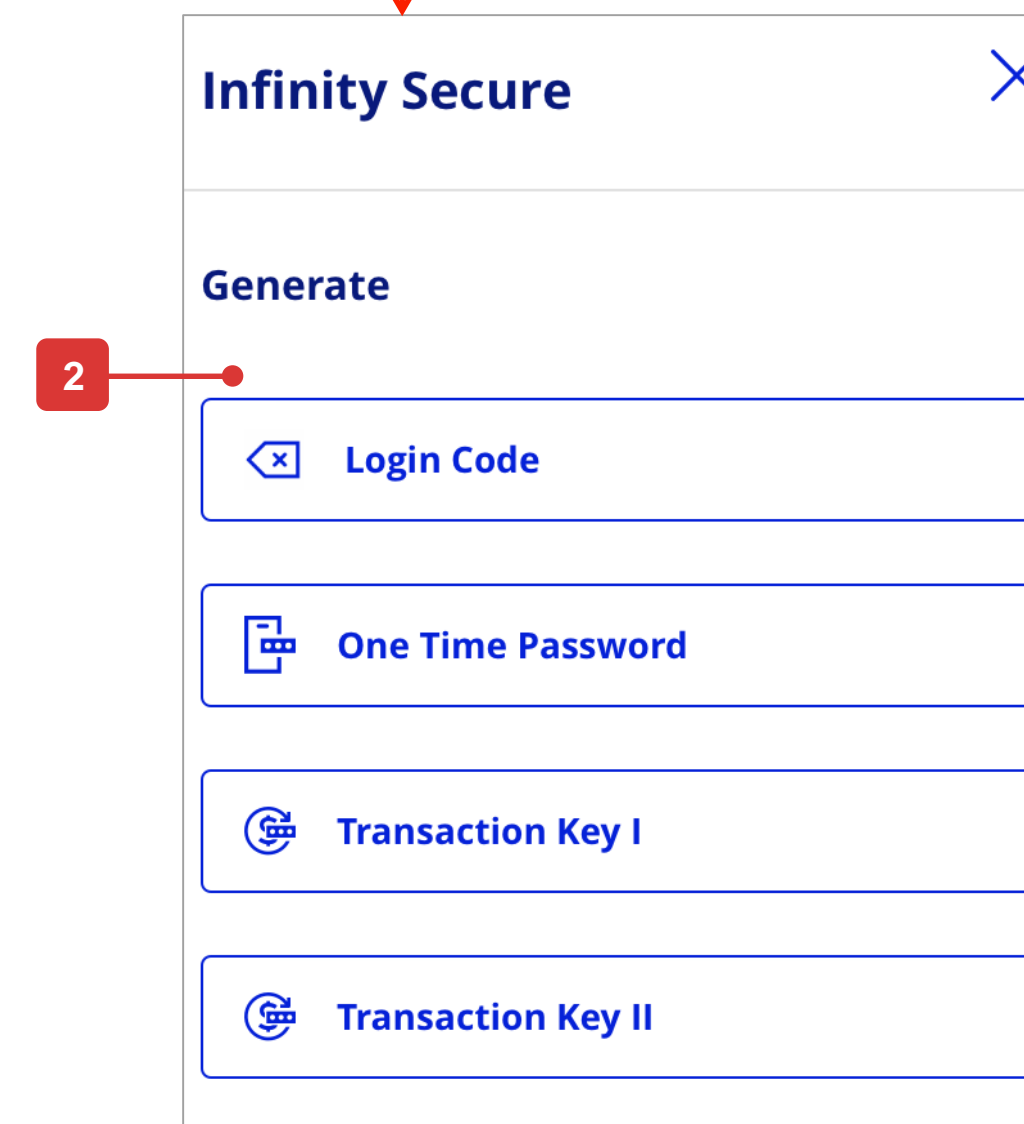
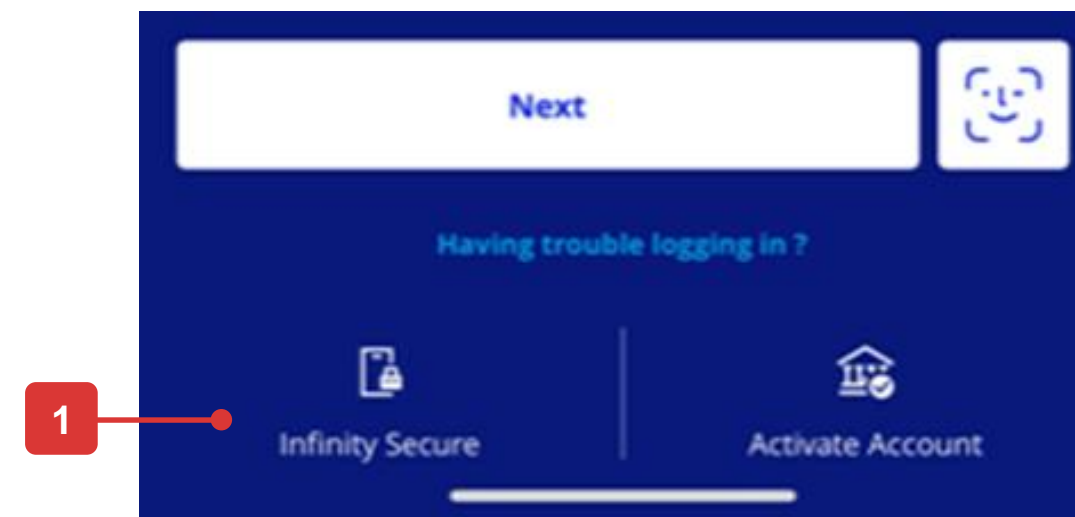
Cancel Notify **1**



How to Use Infinity Secure

Login/Authorise using OTP

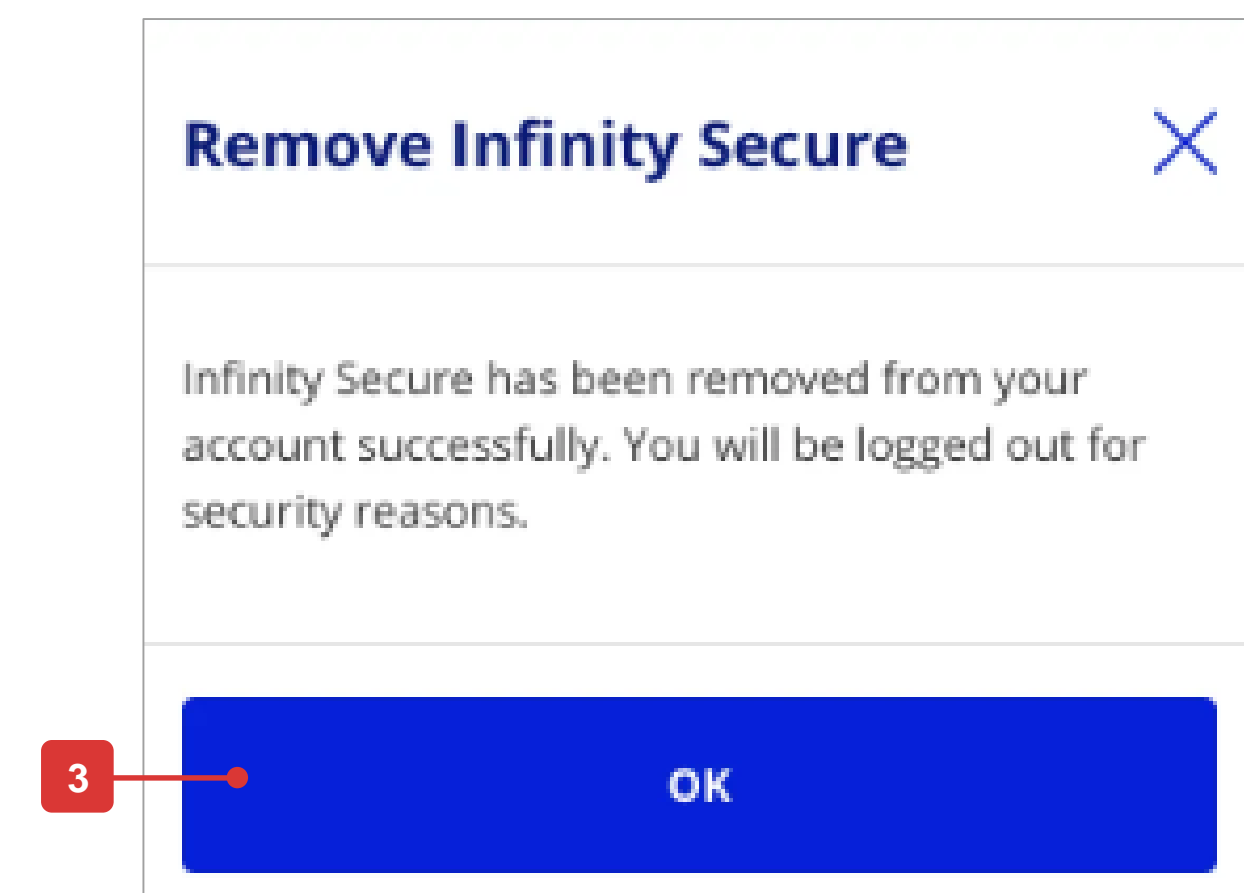
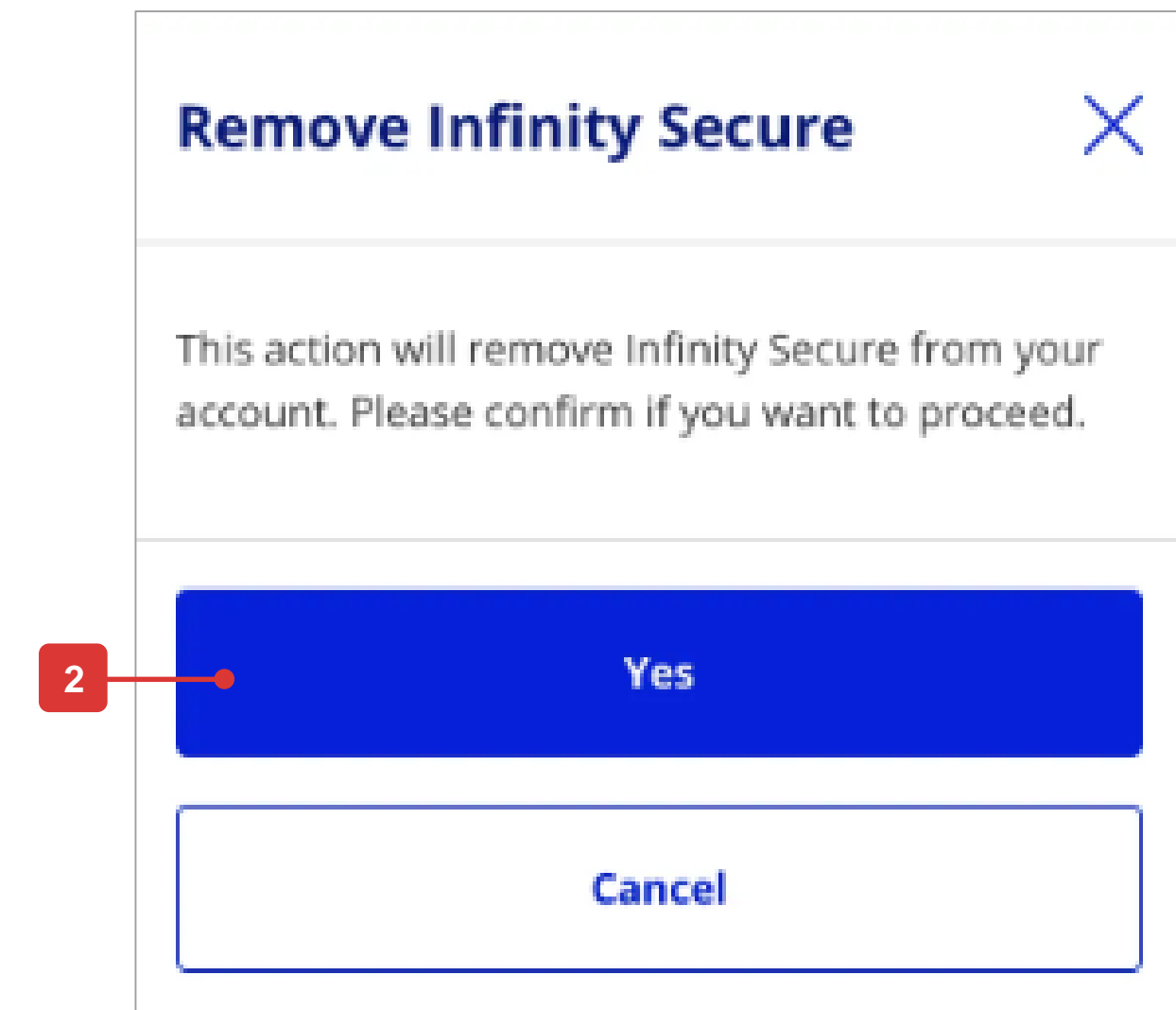
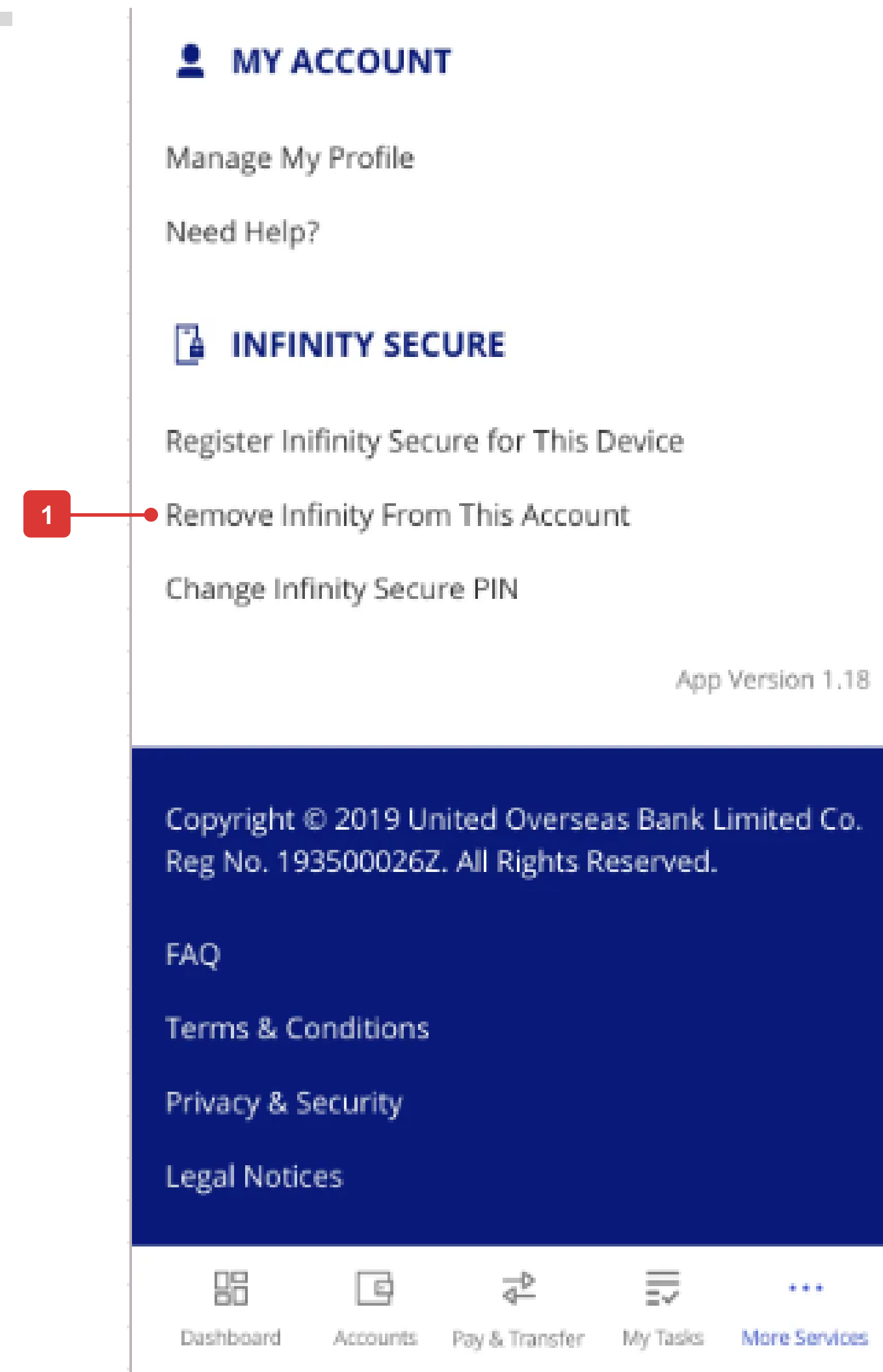
1. After Infinity Secure is activated, open the UOB Infinity mobile app and tap on “Infinity Secure” icon at the bottom left of the screen.
2. Select the code to be generated:
 - “Login Code” is used to generate OTP for login purpose.
 - “One Time Password” is used to generate OTP for admin-related authorisation request.
 - “Transaction Key 1” is used to generate OTP for transaction’s “Sign 1” key.
 - “Transaction Key 2” is used to generate OTP for transaction’s “Sign 2” key.
3. Key in the Infinity Secure PIN and tap on **Next** button.
4. Enter the OTP generated on the Infinity Secure screen into the UOB Infinity opened in your browser. You will then proceed to Infinity’s Dashboard.



5. How to Deregister Infinity Secure

How to Deregister Infinity Secure

1. After logging into Infinity app, go to “More Services” and select “Remove Infinity Secure From This Account”.
2. Select **Yes**.
3. A confirmation message will be displayed. Click **OK**.



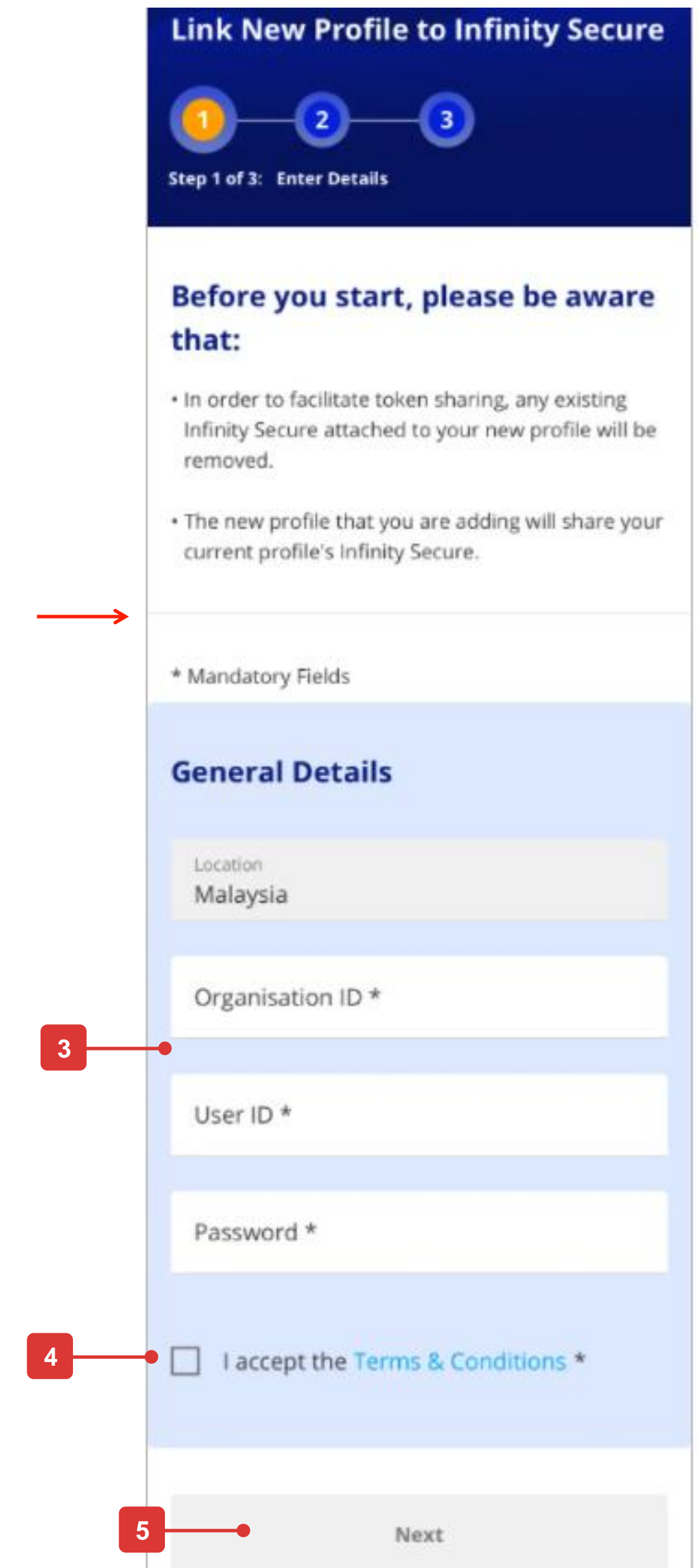
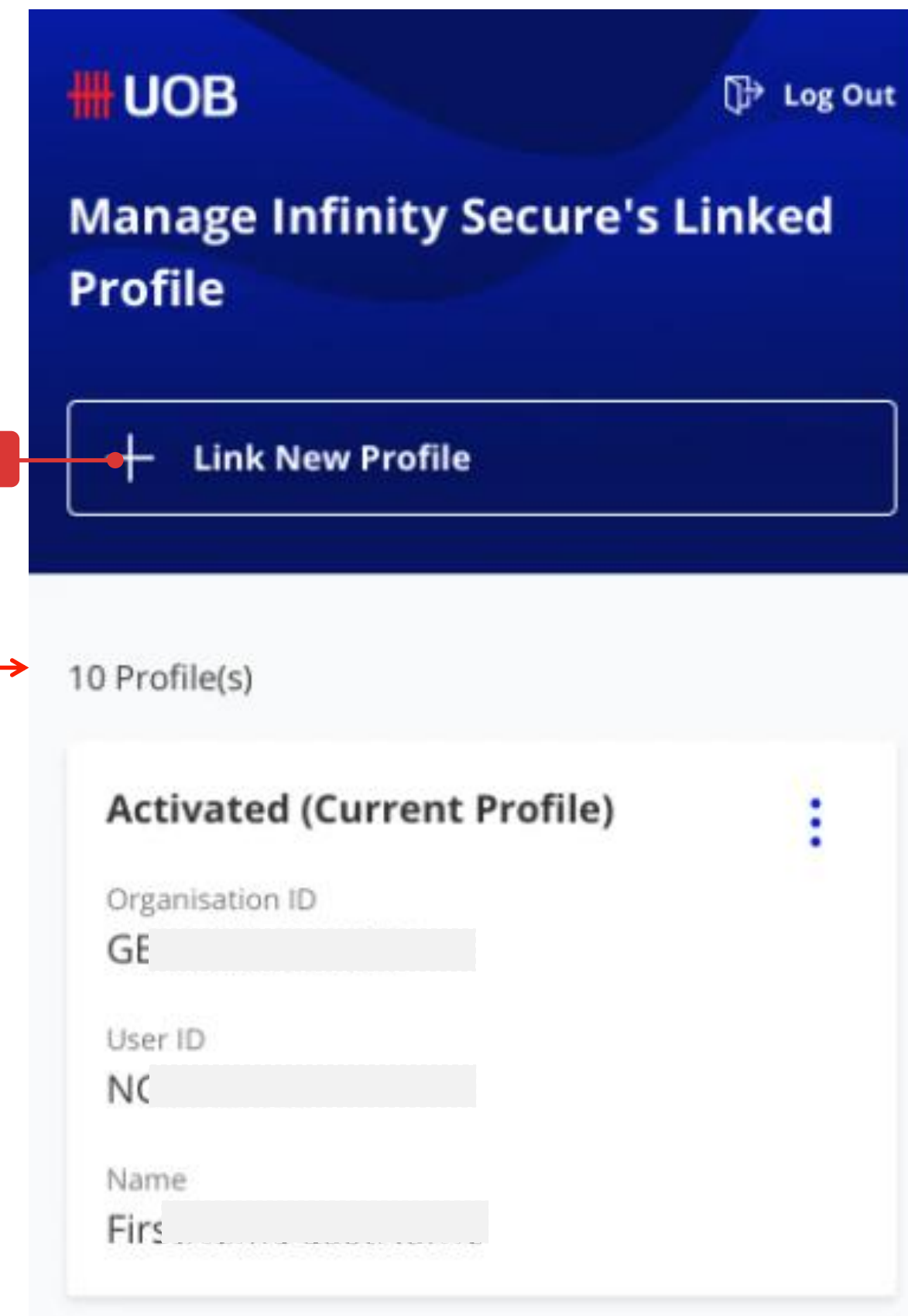
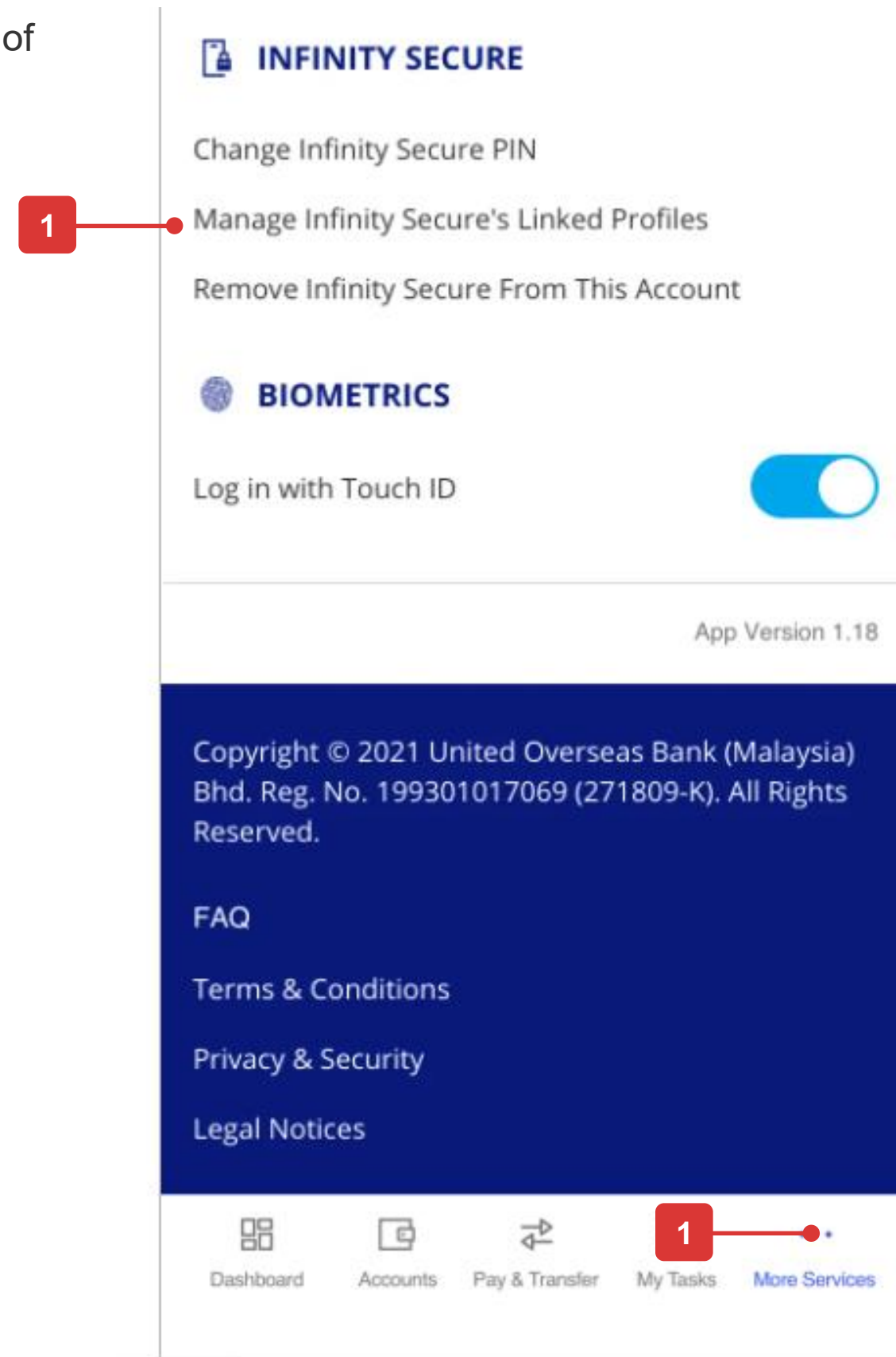
6. How to Manage Infinity Secure's Linked Profiles

How to Manage Infinity Secure's Linked Profiles

Link Multiple Profiles on Infinity Secure

This function allows you to link multiple profiles for Infinity Secure. With that you will be able to access to multiple profiles on the same mobile phone.

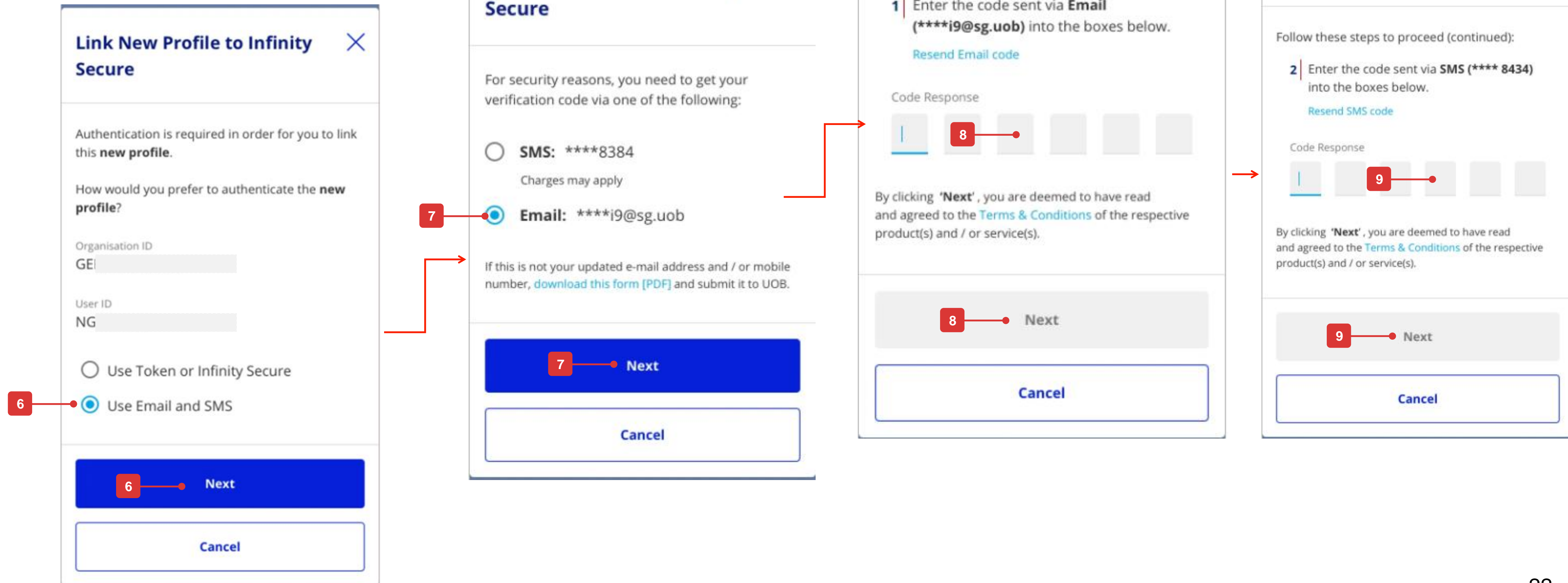
1. After logging into Infinity app, go to 'More Services' and select 'Manage Infinity Secure's Linked Profiles'.
2. Tap on 'Link New Profile'.
3. Insert 'Organisation ID', 'User ID' and 'Password' of the new profile.
4. Tick the box to accept the Terms and Conditions.
5. Tap on 'Next' to proceed.



How to Manage Infinity Secure's Linked Profiles

Link Multiple Profiles on Infinity Secure

- 6. Click 'Use Email and SMS' and tap 'Next'.
- 7. Click 'Email' and tap 'Next'.
- 8. Enter the code response sent via email into the boxes and tap 'Next'.
- 9. Enter the code response sent via SMS and tap 'Next'.



How to Manage Infinity Secure's Linked Profiles

Link Multiple Profiles on Infinity Secure

10. Enter the Infinity Secure PIN for current profile and tap 'Next'.

11. The profile has been successfully linked to your Infinity Secure.

Link New Profile to Infinity Secure [X]

Enter the Infinity Secure PIN for **this device (current profile)** to authenticate the request.

Organisation ID
GI

User ID
NI

Secure PIN
[•] [•] [•] [•] [•] [•]

[Forgot Secure PIN?](#)

10 [Next]

Cancel

UOB [Log Out]

Done

Link New Profile to Infinity Secure

[✓] [✓] [✓]

Step 3 of 3: Done

2 The following profile has been successfully linked to your Infinity Secure.

Organisation ID
GI

User ID
NI

Infinity Secure activation is required for this new profile linkage.

Please log in to this **new profile** via UOB Infinity App on this device to activate Infinity Secure.

Done

Note: Legal ID of the new user profile must be matching with the new profile to link Infinity Secure.

Legal ID Mismatch [X]

We are unable to link this new profile.

The Legal ID registered under the new profile does not match that of the profile you are currently logged in to.

If you require further assistance, please call [<country contact number>](#).

OK

6. How to Remove Infinity Secure's Linked Profiles

How to Remove Infinity Secure's Linked Profiles

Remove Linked Profiles on Infinity Secure

1. Tap 'More Services' and click 'Remove Infinity Secure from this Account'.
2. Click the button of the Infinity Secure to be removed and tap on 'Remove'.
3. Click to 'Remove from the **current profile only**' OR 'Remove from **all linked profiles**'. Tap 'Next'.
4. Tap 'Yes' if confirm to proceed.
5. Infinity Secure has been removed from selected profile.

Admin

MY ACCOUNT

Manage My Profile

Need Help?

INFINITY SECURE

Change Infinity Secure PIN

Manage Infinity Secure's Linked Profiles

Remove Infinity Secure from this Account

BIOMETRICS

Log in with Face ID

App Version 1.18

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FAQ

Terms & Conditions

Privacy & Security

Legal Notices

Dashboard Accounts Pay & Transfer My Tasks More Services

Manage Infinity Secure's Linked Profile

+ Link New Profile

10 Profile(s)

Activated (Current Profile)

Organisation ID: GE

User ID: NC

Name: Fir

Not Activated

Organisation ID: EBNE

User ID: NG

Name: Fir

Remove

Remove Infinity Secure

Which profile(s) would you like to remove Infinity Secure from?

Remove from the **current profile only**

Remove from **all 20** linked profile(s)

Next

Cancel

Remove Linked Profile

This profile will no longer be able to utilise Infinity Secure if you remove it.

Are you sure you want to proceed?

Organisation ID: GE

User ID: NC

Yes

No

Remove Linked Profile

Infinity Secure has been removed from the selected profile successfully.

OK



Right By You