



UOB INFINITY - CUSTOM MAINTENANCE


Note:

1. This application allows access to business internet banking via all platforms (desktop, tablet and mobile app).
2. It is mandatory for **Approved Person and Authoriser** to present themselves at Home / nearest Branch to perform **biometric authentication** together with Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.

Security Alert: Be aware of threats in the cyberspace.

For more information about the threats and how you can be protected, please visit http://www1.uob.com.my/security_alert.html


1. Applicant's ("My") business details

 Registered Business Name

Business Registration No.

Existing Organisation ID


2. Update my contact person's details

 Name

Contact No. (For clarifications on Infinity application and setup) Email Address (This is required to receive Infinity Email notifications)


(Country Code) (City/Area Code) (Contact No.)

3. My accounts to be linked to Infinity (Please tick where applicable)

 Link all active accounts held as at the Bank's processing date of this application. OR

Link only the accounts listed below

Account No. <input type="text"/>	Account No. <input type="text"/>
Account No. <input type="text"/>	Account No. <input type="text"/>


 Delink the accounts listed below

Account No. <input type="text"/>	Account No. <input type="text"/>
Account No. <input type="text"/>	Account No. <input type="text"/>

Designated account for physical token and Infinity services charges (where applicable)

Account No.	Currency			
<input type="text"/>	<table border="1"><tr><td>M</td><td>Y</td><td>R</td></tr></table>	M	Y	R
M	Y	R		

4. Additional Infinity Services (Fees may apply. Please refer to the Infinity Pricing Guide at UOB.my/Infinity-Guides for details) (Please tick where applicable)

 <input type="checkbox"/> Add	Cash Transactions (For customers upgrading from Enquiry Only services)		
<input type="checkbox"/> Add OR <input type="checkbox"/> Remove	Trade Transactions (For customers upgrading from Enquiry and Cash only services)		
<input type="checkbox"/> Add OR <input type="checkbox"/> Remove	FSCM Services		
<input type="checkbox"/> Add OR <input type="checkbox"/> Remove	MT103 Copy (To download a copy of the SWIFT MT103 message for remittances)		
<input type="checkbox"/> Add OR <input type="checkbox"/> Remove	SWIFT gpi Credit Confirmation Report (Select one report type only)	CSV type (open in Excel)	Text type (open in NotePad)
<input type="checkbox"/> Add OR <input type="checkbox"/> Remove	DuitNow QR Merchant Registration	DuitNow QR Crediting Account No. 1	DuitNow QR Crediting Account No. 2 (if applicable)

4. Additional Infinity Services (Continued)

Add OR Remove

DuitNow QR Profile Registration and Image Download (Applicable to Static QR only).

I would like to update the following channel when I received funds via DuitNow QR (leave blank if no notification required).

Add OR Remove

SMS Mobile No. 1 Email Email Address 1
 Mobile No. 2* Email Address 2*

* Only applicable if there is more than 1 recipient to be notified for the same account

5. Add new users / Update existing users

 **For Company Administrator Approval Control (tick one)**
 Can Administrator approve own transactions?

NO - DUAL CONTROL
 Administrative setup by an administrator requires another administrator to approve.

YES - SINGLE CONTROL
 Administrator can create and approve the same administrative setup.
 (This is the default option if this section is left blank)

Please read the notes below before filling this section.

- ▶ **Enquirer:** View Account Summary/ Statement and Transactions.
- ▶ **Maker:** Create all types of transactions (except payroll) and view account details.
- ▶ **Authoriser:** Create/approve transactions (except payroll), and view account details.
- ▶ **Payroll Maker:** Create payroll transactions, upload payroll files and view payroll details.
- ▶ **Payroll Authoriser:** Create/approve payroll transactions and view payroll details.

- ▶ **Administrator:**
 - Create/maintain all user and access profiles except Trade role assignment.
 - Maintain user passwords and assign tokens to all users except Administrators and Authorisers.
- ▶ **Verifier:** Create/amend/verify transactions inputted by Maker before approval.
- ▶ **Sender:** Create/amend/release fully authorised transactions to the Bank after authoriser approval.

Important:

- New users will be required to register for digital tokens, it is mandatory to provide mobile number and email address.
- The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated.
- By selecting Payroll role, you will be subscribed to Bulk Services for which fees may apply. Please refer to the Infinity Form Guide for details.
- It is mandatory for Approved Person and Authoriser to present themselves at Home/nearest Branch to perform biometric authentication together with Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.
- Optional roles will not be applicable to FSCM.

User 1 Details

Please select one option. Default to Add user if left blank.

New User

Update User (User details and selected roles will supersede existing setup.)

Assign existing token from Company
 (Applicable to new users only)

Token Serial Number (Optional)

Name
 (Underline surname)

Designation
 (This is mandatory for all authorisers)

NRIC/Passport/FIN
 (Default NRIC)

Country of Issuance
 (Default MY)

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address

Preferred User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)

All Cash Trade FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

Enquirer

Payroll Maker

Maker

Payroll Authoriser (Select one only)

Full Access

Authoriser

View Employee Details Only

View Payroll Amount Only

Optional Roles

Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

Verifier

Sender

Administrator

Authoriser Group:

(Please tick where applicable. Default Group = A)

A

B

C

D

E

Daily Approval Currency & Limit:
 (Default MYR and unlimited if left blank)

C C Y

LIMIT

For FSCM, only MYR is permitted.

5. Add new users / Update existing users (Continued)

User 2 Details

Please select one option. Default to Add user if left blank.

New User

Update User (User details and selected roles will supersede existing setup.)

Assign existing token from Company _____
(Applicable to new users only.) Token Serial Number (Optional)

Name (Underline surname) _____

Designation (This is mandatory for all authorisers) _____

NRIC/Passport/FIN (Default NRIC) _____ Country of Issuance (Default MY) _____

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address _____

Preferred User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.) _____

All Cash Trade FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

<input type="checkbox"/> Enquirer	<input type="checkbox"/> Payroll Maker
<input type="checkbox"/> Maker	Payroll Authoriser (Select one only)
<input type="checkbox"/> Authoriser	<input type="checkbox"/> Full Access
	<input type="checkbox"/> View Employee Details Only
	<input type="checkbox"/> View Payroll Amount Only

Optional Roles
Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

Verifier Sender Administrator

Authoriser Group: (Please tick where applicable. Default Group = A) A B C D E

Daily Approval Currency & Limit: (Default MYR and unlimited if left blank) For FSCM, only MYR is permitted.
C C Y _____ LIMIT _____

User 3 Details

Please select one option. Default to Add user if left blank.

New User

Update User (User details and selected roles will supersede existing setup.)

Assign existing token from Company _____
(Applicable to new users only.) Token Serial Number (Optional)

Name (Underline surname) _____

Designation (This is mandatory for all authorisers) _____

NRIC/Passport/FIN (Default NRIC) _____ Country of Issuance (Default MY) _____

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address _____

Preferred User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.) _____

All Cash Trade FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

<input type="checkbox"/> Enquirer	<input type="checkbox"/> Payroll Maker
<input type="checkbox"/> Maker	Payroll Authoriser (Select one only)
<input type="checkbox"/> Authoriser	<input type="checkbox"/> Full Access
	<input type="checkbox"/> View Employee Details Only
	<input type="checkbox"/> View Payroll Amount Only

Optional Roles
Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

Verifier Sender Administrator

Authoriser Group: (Please tick where applicable. Default Group = A) A B C D E

Daily Approval Currency & Limit: (Default MYR and unlimited if left blank) For FSCM, only MYR is permitted.
C C Y _____ LIMIT _____

Note: if you have more than 3 users, you can add more users in Appendix 1 - Add/Update Infinity Users

6. Authoriser approval controls

Note: 1. Authoriser Group refers to authorisation level of the respective Company Authoriser (please reference to selection in Section 5.)
 2. If Sequential Approval is selected below, it is required to indicate sequence of Authoriser Group approval (e.g. 1A > 1B denotes that the transaction needs to be approved by one Group A Authoriser followed by one Group B Authoriser) in Section 7a.

For Company Authoriser – Can authoriser approve own transactions?

(Select one only)

- NO - Dual Control: Authoriser can create a transaction BUT cannot approve the same transaction which must be approved by another Authoriser.
- YES - Single Control: Authoriser can create AND approve the same transaction.
 (The Applicant's account(s) may be more susceptible to account fraud as compared to Dual Control, where another person can verify and confirm the transaction)

Sequential Approval:

(Select one only)

- NO - Does not require the authorisation process to be performed sequentially. E.g. A or B in any order.
- YES - Requires the authorisation process to be performed sequentially. E.g. A followed by B as opposed to A or B in any order.

Bulk Services Controls (applicable for Bulk Services only)

Bulk Authorisation Limit: (Select one only)

- Total Bulk Amount - Bulk authorisation limit validation using the Total Value of ALL the transactions in the Bulk.
 (This is the default option if this section is left blank)
- Highest Transaction Amount - Bulk authorisation limit validation using Highest Transaction Value within the Bulk .

7a. My transaction approval settings (The details provided below will supercede your current approval settings)

Authorisation Profile

- Note:
- If Section 7a is left blank, the default Approval Settings for the newly linked account(s) in Section 3 will follow your default Approval Settings in Infinity, if any.
 - Foreign currency transactions will be calculated based on the MYR-equivalent of the Approval Limit indicated below according to the exchange rate as determined by the Bank.
 - Trade approval settings apply to all accounts and cannot be set at account level. To indicate Trade approval settings separately from Cash approval settings, please select 'All Trade Transactions'.
 - For FSCM Services, Transactional Approval Limits can only be set up in MYR.

Apply to the following account mandates: (Please tick where applicable)

- All transactions (includes Payment, Collection, Payroll and Trade Services and FSCM Services) (Default)
- All Cash transactions (includes Payment, Collection and Payroll)
- All Trade transactions (includes Trade Services and FSCM Services)

OR

Applicable Accounts:

Applicable to All Accounts

All Accounts Specific Account(s): _____

Not Applicable

Trade transactions only: Trade Services FSCM Services

Not Applicable

Cash transactions only: Payment Payroll Collection

All Accounts Specific Account(s): _____

Additional options: (Please tick if required) Verify Send

- Note: 1. If Verify/ Send option(s) is not selected in Section 7a, but Verifier/ Sender roles are selected in Section 5, the transaction approval setup with Verify/ Send option(s) will not be enforced.
 2. Verify/send option(s) applies to all Authorisation Profiles indicated in Section 7a and Appendix 2.
 3. Transactions will be released in the following sequence based on roles selected:
 Maker > Verifier > Authoriser (based on mandate) > Sender > Bank.
 4. These options will not be applicable to FSCM.

Transaction Approval Limit
 Currency (Default MYR if left blank)

C C Y

Transaction Approval Limit
 Amount (Based on Approval
 Limit Currency above)
 Up to:

Number of Authoriser(s) from Group
 (Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

(and/or) (and/or)

Transaction Approval Limit
 Amount (Based on Approval
 Limit Currency above)
 Up to:

Number of Authoriser(s) from Group
 (Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

(and/or) (and/or)

Transaction Approval Limit
 Amount (Based on Approval
 Limit Currency above)
 Up to:

Number of Authoriser(s) from Group
 (Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)

(and/or) (and/or)

Note: To add more Authorisation Profile, please use Appendix 2 - Add Authorisation Profile

7b. Remove Verify/Send options for all existing authorisation profile

(Please tick where applicable)

Remove Verify option Remove Send option

Note: It is advisable to remove Verifier/ Sender roles for designated users under Section 5.

8. Delete users

Note: Deleted User(s) will be removed from all his/her other roles and all linked entities.

Name	User ID
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

9. Other instruction

(Please tick where applicable)

- I would like to terminate my Infinity service.
- I would like to de-register Infinity Secure (digital token) for the following users:

Name	User ID
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

- I would like to enable suspended login access for the following users:

Name	User ID
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Important:

- New users will be required to register for digital tokens, it is mandatory to provide mobile number and email address.
- The Bank will assign an ID at its sole discretion if the Preferred User ID is left blank or cannot be allocated.
- By selecting Payroll role, you will be subscribed to Bulk Services for which fees may apply. Please refer to the Infinity Form Guide for details.
- It is mandatory for Approved Person and Authoriser to present themselves at Home/nearest Branch to perform biometric authentication together with Infinity Application Form. Additional proof of residential address (e.g. recent utility or phone bill) is required from foreigners.
- Optional roles will not be applicable to FSCM.

User 1 Details

Please select one option. Default to Add user if left blank.

New User Update User (User details and selected roles will supersede existing setup.)

Assign existing token from Company (Applicable to new users only.)
Token Serial Number (Optional)

Name (Underline surname)

Designation (This is mandatory for all authorisers)

NRIC/Passport/FIN (Default NRIC) Country of Issuance (Default MY)

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address

Preferred User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)

All Cash Trade FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

<input type="checkbox"/> Enquirer	<input type="checkbox"/> Payroll Maker
<input type="checkbox"/> Maker	Payroll Authoriser (Select one only) <input type="checkbox"/> Full Access
<input type="checkbox"/> Authoriser	<input type="checkbox"/> View Employee Details Only <input type="checkbox"/> View Payroll Amount Only

Optional Roles
Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

Verifier Sender Administrator

Authoriser Group: (Please tick where applicable. Default Group = A) A B C D E

Daily Approval Currency & Limit: (Default MYR and unlimited if left blank) C C Y L I M I T
For FSCM, only MYR is permitted.

User 2 Details

Please select one option. Default to Add user if left blank.

New User Update User (User details and selected roles will supersede existing setup.)

Assign existing token from Company (Applicable to new users only.)
Token Serial Number (Optional)

Name (Underline surname)

Designation (This is mandatory for all authorisers)

NRIC/Passport/FIN (Default NRIC) Country of Issuance (Default MY)

Mobile No. (Please indicate both mobile number and email address to self-register for free digital token.)

(Country Code) (City/Area Code) (Mobile No.)

Email Address

Preferred User ID (Minimum 8 characters with no spacing or special characters. For existing users, User ID cannot be changed.)

All Cash Trade FSCM

Roles (By selecting Payroll roles with combination of Enquirer, Maker and/or Authoriser, the User will be able to perform payroll and non-payroll roles. Bulk Services fees will apply)

<input type="checkbox"/> Enquirer	<input type="checkbox"/> Payroll Maker
<input type="checkbox"/> Maker	Payroll Authoriser (Select one only) <input type="checkbox"/> Full Access
<input type="checkbox"/> Authoriser	<input type="checkbox"/> View Employee Details Only <input type="checkbox"/> View Payroll Amount Only

Optional Roles
Note: Verifier and Sender roles may only be added if user is maker and/or authoriser [payroll/ non payroll].

Verifier Sender Administrator

Authoriser Group: (Please tick where applicable. Default Group = A) A B C D E

Daily Approval Currency & Limit: (Default MYR and unlimited if left blank) C C Y L I M I T
For FSCM, only MYR is permitted.

Authorised Person(s)/Approved Person(s)

Name	Signature	Name	Signature
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Date	<input type="text"/>	Date	<input type="text"/>

- Foreign currency transactions will be calculated based on the MYR-equivalent of the Approval Limit indicated below according to the exchange rate as determined by the Bank.
- Trade approval settings apply to all accounts and cannot be set at account level. To indicate Trade approval settings separately from Cash approval settings, please select 'All Trade Transactions'.
- For FSCM Services, Transactional Approval Limits can only be set up in MYR.

Apply to the following account mandates: (Please tick where applicable)	Applicable Accounts:
<input type="checkbox"/> All transactions (includes Payment, Collection, Payroll and Trade Services and FSCM Services) (Default)	OR
<input type="checkbox"/> All Cash transactions (includes Payment, Collection and Payroll)	
<input type="checkbox"/> All Trade transactions (includes Trade Services and FSCM Services)	Applicable to All Accounts
Trade transactions only: <input type="checkbox"/> Trade Services <input type="checkbox"/> FSCM Services	<input type="checkbox"/> All Accounts <input type="checkbox"/> Specific Account(s): _____
Cash transactions only: <input type="checkbox"/> Payment <input type="checkbox"/> Payroll <input type="checkbox"/> Collection	Not Applicable
	<input type="checkbox"/> All Accounts <input type="checkbox"/> Specific Account(s): _____

Transaction Approval Limit Currency (Default MYR if left blank)	C C Y	_____	_____	_____			
Transaction Approval Limit Amount (Based on Approval Limit Currency above)	Number of Authoriser(s) from Group (Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)						
Up to:	_____	_____	_____	_____	_____	_____	_____

Transaction Approval Limit Amount (Based on Approval Limit Currency above)	Number of Authoriser(s) from Group (Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)						
Up to:	_____	_____	_____	_____	_____	_____	_____

Transaction Approval Limit Amount (Based on Approval Limit Currency above)	Number of Authoriser(s) from Group (Please define A/B /C/D grouping eg 1A or 1B, 1A and 1B, 2B and 1D , etc.)						
Up to:	_____	_____	_____	_____	_____	_____	_____

Authorised Person(s)/Approved Person(s)

Name	Signature	Name	Signature
_____	_____	_____	_____
Date	_____	Date	_____
_____	_____	_____	_____