



Stay connected to your business

UOB eAlerts!

Monitoring of company accounts and trade finance transactions made easy with UOB eAlerts! Receive email and SMS notifications wherever you are.



Right By You

About UOB eAlerts!

UOB eAlerts! is an email/SMS alert service that informs you of your account balances and alerts you of specific account and trade finance activities, to help you better manage your accounts.

Types of Alerts



Cash Alerts

- **Account Balance**

Receive notifications regarding your account balance up to two times a day

- **Account Balance Below/Above Threshold**

Receive real-time alerts when your account balance goes below/above your designated threshold, enabling you to make timely decisions to manage your account and disbursements

- **Incoming Funds**

Receive real-time notifications on incoming funds to your account for all payment types exceeding your designated threshold amount

- **Debit Notification**

Receive real-time notifications on any debits to your account exceeding your designated debit threshold amount

- **SWIFT gpi Alert**

Receive real-time notifications when the telegraphic transfer is successfully credited into your beneficiary's account



Trade Alerts

- **Import Letter of Credit (LC)**

Receive notifications when your LCs are issued, amended or cancelled

- **Letter of Credit Advising**

Receive notifications when we advise you on the Letter of Credit

- **Inward Bills (Letter of Credit and non-Letter of Credit)**

Receive notifications on your bill arrival, payment reminders and bill settlements

- **Outward Bills Collection**

Receive notifications for unaccepted/unpaid bills and when your disposal instruction has been processed

- **Export Document Handling (Letter of Credit and non-Letter of Credit)**

Receive notifications on documents sent, bill maturity and bill settlements

- **Export Proceeds (Letter of Credit and non-Letter of Credit)**

Receive notifications when export proceeds are credited

- **Import/Export Trade Financing**

Receive notifications on your trade financing approval, payment reminders, repricing and bill settlements

- **Shipping Guarantee (SG)**

Receive notifications when your SG has been issued or when your SG has not been returned to the Bank

- **Banker's Guarantee (BG)/Standby Letter of Credit (SBLC)**

Receive notification when your BG/SBLC has been issued or when a BG claim is received

- **Bankers Acceptance/ Accepted Bills (BA/AB-i)**

Receive notifications on your trade financing approval, payment reminders and bill settlements

- **Buyer Financing/ Vendor Financing/ Export Credit Refinancing**

Receive notifications on your trade financing approval, payment reminders and bill settlements



Financial Supply Chain Management (FSCM) Alerts

• Accounts Receivable Purchase

Receive notifications on your successful document uploads, receivables purchase request approvals, payment reminders, payments received.

• Distributor Finance (Post-Shipment)

Receive notifications on your successful document uploads, pending invoice acceptances, financing request approvals, extension request approvals, payment reminders, and bill settlements.

• Supplier Finance (Post-Shipment)

Receive notifications on your successful document uploads, buyer acceptance statuses, financing request approvals, payment reminders and bill settlements.

• Supplier Finance (Pre-Shipment)

Receive notifications on your successful document uploads, buyer amendments to Purchase Orders (POs), financing request approvals, extension and loan amendment request approvals, payment reminders and bill settlements.

Benefits



Ease of monitoring cash flow and trade transactions on-the-go



Flexibility to customise your alerts according to your preferred parameters*



Choice of 2 convenient modes of notifications

- email and/or
- SMS alerts



Better cash flow management with real-time notifications*



Manage your trade transactions more efficiently with notifications on the status of your trade transaction at every stage



Waiver of monthly subscription for all Trade Services and FSCM alerts^



Supports both local and overseas mobile numbers

* Available for selected account related activities

^ Charges apply for Cash alerts

To find out more about UOB eAlerts!, please contact your Relationship Manager or email us at uobcustomerservice@uob.com.my

You can also visit our website at uob.com.my/business/digitalise/banking/ealerts.page for more information.

As a reminder, UOB will never direct you to a website asking for your personal/ corporate banking details, including username, password, OTP or Card PIN

Disclaimer

This brochure is for information only and is designed to serve as a general overview of Transaction Banking Services. The information in this brochure relates to services offered to clients as of March 2024 and may be subject to change in the future; it is purely illustrative in nature and therefore does not contain or cannot result in any contractual or non-contractual obligation or liability of United Overseas Bank Limited and/or any of its affiliates.