




Maintenance for UOB Business Internet Banking (BIB) – Password and Token Request

1. Applicant's ("My") business details

 Registered Business Name

 Business Registration No.

 Authorised Contact Person

2. User access (Please tick where applicable)



User 1 Details

Name	Action	User Signature
_____	<input type="checkbox"/> Activate user ID	_____
User ID _____	<input type="checkbox"/> Get a new password	_____
Email Address _____	<input type="checkbox"/> Replacement of faulty token _____ (serial number)	_____
Mobile No. _____	<input type="checkbox"/> Replacement of lost token	_____

User 2 Details


Name	Action	User Signature
_____	<input type="checkbox"/> Activate user ID	_____
User ID _____	<input type="checkbox"/> Get a new password	_____
Email Address _____	<input type="checkbox"/> Replacement of faulty token _____ (serial number)	_____
Mobile No. _____	<input type="checkbox"/> Replacement of lost token	_____

User 3 Details

Name	Action	User Signature
_____	<input type="checkbox"/> Activate user ID	_____
User ID _____	<input type="checkbox"/> Get a new password	_____
Email Address _____	<input type="checkbox"/> Replacement of faulty token _____ (serial number)	_____
Mobile No. _____	<input type="checkbox"/> Replacement of lost token	_____

Note: 1. Each user can only tick either Activate my user ID or Get a new password. If both options are selected, the Bank will only issue a new password.
 2. For issuing of new passwords, User ID will only be activated upon the Bank's receipt of Password Acknowledgement Slip.
 3. By signing the above, the User(s) hereby agree to the Declaration in section 4.

3. New Token Request

 No. of tokens required for Company User(s) _____

- Note:
1. Please fill in this section to apply for new token(s) for use by Company User(s) to login to BIBPlus.
 2. A Company User is a person who is authorised by the Applicant to perform day-to-day transactions not requiring mandate authority such as account enquiries and creating but not approving transactions, and to receive, hold and/or use any token on the Applicant's behalf.
 3. Company Administrator needs to login to BIBPlus before he/she can assign the token(s) to Company User(s).
 4. The Applicant does not need to buy a new token for a Company User if the Company User is also the Company Administrator and/or Company Signatory and has an existing token.

4. Declaration by Applicant and/or User(s)

I/We, the User(s) and /or on behalf of the Applicant, hereby:

- a) make the above request(s).
- b) request the Bank to issue the number of Tokens as set out above.
- c) confirm that I/we have read, understood and accepted the terms and conditions in the UOB BIB Service Agreement ("BIB Agreement") at uob.com.my, and any amendment or variation thereof.
- d) confirm that I/we have read and understood the terms and conditions applicable to each of the services with the Bank, and agree to be bound by such terms and conditions and any amendment or variation thereof.
- e) confirm that all the information provided herein is true and accurate to the best of my/our knowledge as at the date of this application.
- f) authorise the Bank to debit all fees and charges relating to this application and/or use of the BIB Service from any account of the Applicant.
- g) agree so long as the Bank act in good faith in acting upon or carrying out any Instruction and provided I/we have fulfilled my/our obligation as provided in BIB Agreement, to indemnify and hold the Bank harmless from and against any and all costs, claims, demands, losses, charges and expenses howsoever and of whatsoever nature which the Bank may sustain, incur or be liable for in connection with, or arising as a consequence of this or any earlier application for, the use of the BIB Service.

Authorised Person(s)/Approved Person(s)

Name	Signature	Name	Signature
_____	_____	_____	_____
Date _____	_____	Date _____	_____

Note: Authorised Person's/Approved Person's signature is required for request for replacement of lost token and issuance of new token(s).

Please send the completed form to a UOB Branch near you.

- The Bank will process your application within 5 business days.
- Do call the Bank at **603-26128 121** (Kuala Lumpur), **604-2401 121** (Penang), **607-2881 121** (Johor Bahru), **6 082-287 121** (Kuching), **6 088-477 121** (Kota Kinabalu) if the user IDs/passwords/tokens are not received after 5 business days.

For Bank's Use Only

Attended by:

EWF Maker:

EWF Checker:

Name and Signature

Contact No. _____

Date _____

Name and Signature

Contact No. _____

Date _____

Job Batch No. _____

Name and Signature

Contact No. _____

Date _____

Total No. of Pages _____

Remarks

Token received