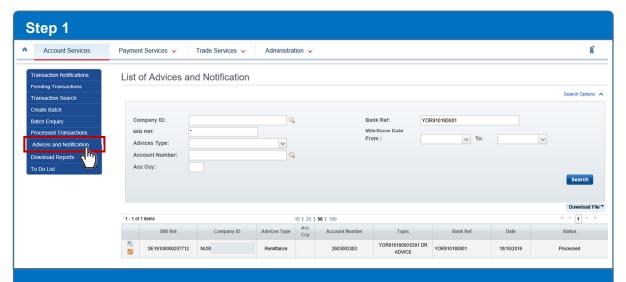
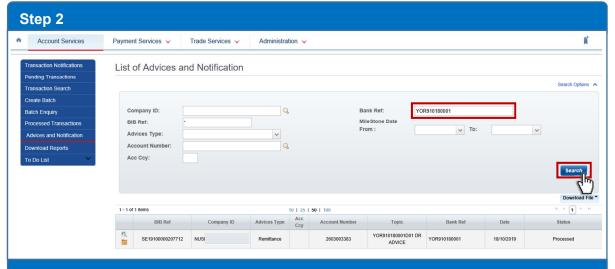


USER GUIDE: RETRIEVING MT103 ACKNOWLEDGEMENT COPY VIA BIBPLUS

MT103 is a standardised SWIFT payment message used specifically for cross border/international wire transfers. This guide will assist you to retrieve your MT103 acknowledgement copy via BIBPlus.

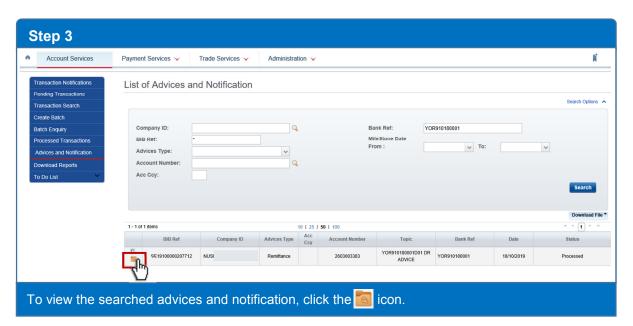


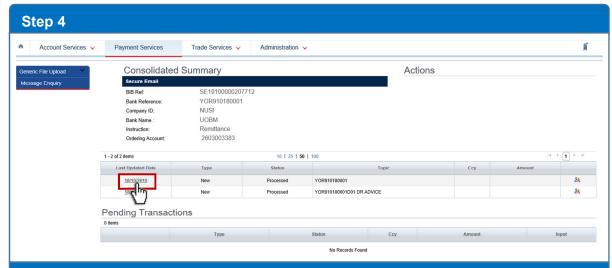
To get to the Advices and Notification page, from the side bar, select Account Services → Transaction and Reports → Advices and Notification.



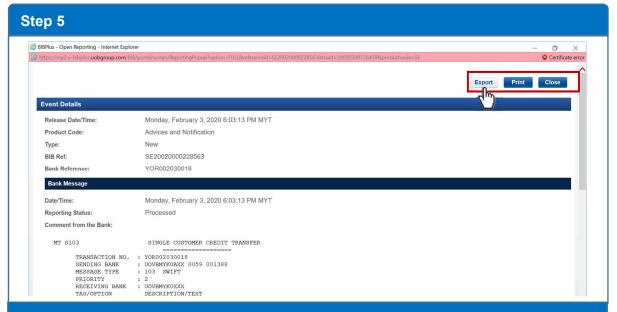
At Bank Ref, enter your bank reference number that can be found from your account statement. Then, click "Search".







To retrieve the MT103 acknowledgement copy, click on the link at the "Last Updated Date" column.

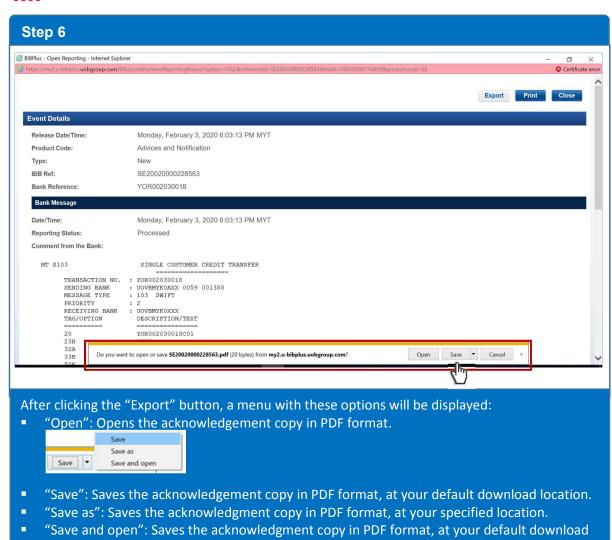


You will then be able to view the selected MT103 acknowledgement copy.

Please click the "Export" button to view the acknowledgement copy in PDF format or save the acknowledgement copy.

To print the acknowledgement copy, please click the "Print" button.





location, and automatically opens the PDF file upon saving.