

Revision of Hardcopy Credit Card Statement Fee

UOBM CREDIT CARDS

Effective 20 August 2021, Credit Card hardcopy statement fee will be revised to RM2.00 per month.

The hardcopy statement fee is applicable to the following UOB Credit Cards:

- UOB Visa Infinite Metal Card
- UOB Visa Infinite Card
- UOB PRVI Miles Card
- UOB Preferred Platinum Card
- UOB ONE Card
- UOB Lady's Card
- UOB Yolo Card
- UOB Basic Card

Frequently Asked Questions

1. How can I avoid the hardcopy statement fee?

Switch to eStatement today to receive your Credit Card statement at no cost. Refer to **Question 4** below for step-by-step guidelines.

2. How do I pay the hardcopy statement fee?

The hardcopy statement fee will be charged to your UOB Credit Card account per statement month.

3. Who will be exempted from the hardcopy statement fee?

- Customers aged 65 and above (effective month of 65th birthday)
- Customers with disabilities and difficulties to access to e-statement (subject to customer's self-declaration)

4. How do I switch to eStatement?

For **non-UOB Personal Internet Banking ("PIB") / UOB Mighty Mobile App User:**

a. Register for PIB, with any of the methods below



OR

Download **UOB Mighty Mobile App** from Apple App Store or Google Play Store > Click 'Bank' > Select 'Sign Up' > complete the form

- b. Upon your login, your accounts statement will be auto-enrolled to eStatement. You will start being able to view your eStatements from the next statement date. We will notify you when your statement is ready to be viewed in UOB PIB via SMS.

5. I would like to learn more about eStatement.

Log on to uob.my/estatement to find out more.