

UOB Lady's Card Terms and Conditions

Effective February 2025

General

These terms and conditions ("Terms and Conditions") shall apply to United Overseas Bank (Malaysia) Bhd's (271809-K) ("UOB") UOB Lady's Card issued by UOB to the Cardmember and are to be read together with the UOB VISA/MASTERCARD Cardmember Agreement ("Cardmember Agreement").

"**Annual Fee**" refer to the full annual fees payable for UOB Lady's Card in accordance with the credit card fees and charges table available at www.uob.com.my/personal/useful/fees/creditcard-annualfee.page (UOB Website);

"**Annual Retail Spend Requirement**" refer to the minimum annual spend as stipulated under the UOB Product Disclosure Sheet and UOB Credit Card Fees & Charges table, available at UOB Website; The Annual Retail Spend Requirement shall be calculated based on the 12-month period preceding the cardholder's annual fee anniversary date.

For the avoidance of doubt, "Lady's Card" refer to Lady's Basic Card, Lady's Platinum Card and/or Lady's Solitaire Card and "Cardmember" shall mean both the principal and supplementary cardmembers.

Unless defined differently in these Terms and Conditions, words and expressions used in these Terms and Conditions will have the same meaning as in the Cardmember Agreement.

UOB reserves the right to decide on all matters pertaining to the reward or use of any or all of the benefits and privileges stated below and UOB's decision shall be final and binding on the Cardmembers. The benefits and privileges described below may be amended, supplemented or revoked by UOB with prior notice.

UOB Lady's Card Rewards Programme

1. The following are the rewards awarded under the Rewards Programme:

A. 10X UNIRinggit for Fashion Spend ("Fashion Ten")

- I. Subject to these Terms and Conditions, the Cardmembers will be entitled to 10X UNIRM for every RM1.00 spent on the Fashion purchases that falls under the Merchant Category Code ("MCC") enlisted in below table A classified under Retail

Fashion and Beauty. All transactions must be made directly or online to the enlisted MCC ("Eligible Spend").

Table A

Category	Merchant Category Code
Retail Fashion and Beauty	5611 Men's and Boys' Clothing and Accessories Stores 5621 Women's Ready to Wear Stores 5631 Women's Accessory and Specialty Stores 5641 Children's and Infants' Wear Stores 5651 Family Clothing Stores 5655 Sports Apparel, and Riding Apparel Stores 5661 Shoe Stores 5681 Furriers and Fur Shops 5691 Men's and Women's Clothing Stores 5697 Alterations, Mending, Seamstresses, Tailors 5698 Wig and Toupee Shops 5699 Accessory and Apparel Stores-Miscellaneous 5941 Sporting Goods Stores 5944 Jewellery, Watches and Silverware stores 5094 Precious Stones/Watches and Jewellery 5977 Beauty/Cosmetics Stores
Groceries	5411 Supermarket/Grocery Stores

- II. The Eligible Spend must be recorded as approved by the credit card system maintained by UOBM for the Cardmember to be entitled to the 10X UNIRM.
- III. For the avoidance of doubt, the Eligible Spend made by the supplementary Cardmembers will be combined with the principal Cardmember's Eligible Spend, but the UNIRM will be credited to the principal Cardmember's card account.
- IV. The UNIRM will be credited into the Cardmember's card account within two (2) months from the month of Eligible Spend was made. The UNIRM will be reflected in the monthly Statement of Account that follows after the date of the crediting of UNIRM.
- V. The total UNIRinggit payout per month to all Cardmembers with Eligible Spend shall be capped as enlisted as below table B which will be awarded on a first - come, first- served basis subject to availability. UOBM does not have any obligation to inform the Cardmembers should the monthly UNIRinggit payout reach the maximum payout limit.

Table B

Cardtype	Capping per month
Lady's Classic	Maximum 8,000 UNIRM per month

Lady's Platinum	Maximum 15,000 UNIRM per month
Lady's Solitaire	Maximum 20,000 UNIRM per month
Total Lady's Cards Capping	Maximum 20,000,000 UNIRM per month

- VI. At the time of crediting of the UNIRinggit, the Cardmembers' UOB Lady's Card Account(s) must be valid, current, subsisting and in good credit standing as may be determined by UOBM and not in breach of any of these terms and conditions and the terms and conditions of the UOB Visa/MasterCard Cardmember Agreement.

B. 5X UNIRinggit for Groceries Spend ("Groceries Five")

- I. Subject to these Terms and Conditions, the principal and supplementary card members will be entitled to 5X UNIRM for every RM1.00 spent in supermarkets and hypermarkets with 5411 MCC ("Eligible Spend"). The Eligible Spend must be recorded as approved by the credit card system maintained by UOBM for the Cardmember to be entitled to the 5X UNIRM.
- II. For the avoidance of doubt, the Eligible Spend made by the supplementary Cardmembers will be combined with the principal Cardmember's Eligible Spend, but the UNIRM will be credited to the principal Cardmember's card account within two (2) months from the month of Eligible Spend was made. The UNIRM will be reflected in the monthly Statement of Account that follows after the date of the crediting of UNIRM.
- III. The total UNIRinggit payout per month to all Cardmembers with Eligible Spend shall be capped as enlisted at below table C which will be awarded on a first - come, first- served basis subject to availability. UOBM does not have any obligation to inform the Cardmembers should the monthly allocated UNIRinggit payout reach the maximum payout limit.

Table C

Cardtype	Capping per month
Lady's Classic	Maximum 8,000 UNIRM per month
Lady's Platinum	Maximum 15,000 UNIRM per month
Lady's Solitaire	Maximum 20,000 UNIRM per month
Total Lady's Card Capping	Maximum 20,000,000 UNIRM per month

- IV. At the time of crediting of the UNIRinggit, the Cardmembers' UOB Lady's Card Account(s) must be valid, current, subsisting and in good credit standing as may be determined by UOBM and not in breach of any of these terms and conditions and the terms and conditions of the UOB Visa/MasterCard Cardmember Agreement.

C. 5X UNIRinggit for Solitaire Card Overseas Spend ("Overseas Five")

- I. Subject to these Terms and Conditions, the Cardmembers will be entitled to 5X UNIRM for every RM1.00 spent overseas including online transactions where the transactions are in currencies other than Ringgit Malaysia ("Eligible Spend"). The 5X UNIRM will be based on the conversion of Eligible Spend to Ringgit Malaysia. The 5X UNIRM Reward Points will be awarded by the credit card system maintained by UOBM and reflected in the following month's Statement of Account.
- II. For the avoidance of doubt, the Eligible Spend made by the supplementary Cardmembers will be combined with the principal Cardmember's Eligible Spend, but the UNIRM will be credited to the principal Cardmember's card account.
- III. At the time of crediting of the UNIRinggit, the Cardmembers' UOB Lady's Solitaire Card Account(s) must be valid, current, subsisting and in good credit standing as may be determined by UOBM and not in breach of any of these terms and conditions and the terms and conditions of the UOB Visa/MasterCard Cardmember Agreement.

D. UNIRinggit Reward Points Programme ("UNIRM Points")

- I. 1X UNIRM Point will be awarded for any spend using UOBM Lady's Card except for the items stated in Clause 1A till 1C mentioned above.
- II. Redemption of the UNIRM Points shall be subject to the Terms and Conditions of UNIRinggit Rewards Programme at https://www.uob.com.my/assets/pdf/UNIRinggit/ur_tnc.pdf ("Terms and Conditions for UNIRinggit Rewards")
- III. The UNIRM Points accumulated by both the principal and supplementary Cardmembers will be credited into the principal Cardmember's card account and will be reflected in the principal Cardmember's monthly Statement of Account.
- IV. The total UNIRM Points earned each month will be reflected in the principal Cardmember's monthly Statement of Account. In the event the system supporting this automated process becomes unavailable, the UNIRM Points earned will be manually fulfilled and reflected in the principal Cardmember's Statement of Account in the following month.
- V. Any accumulated UNIRM Points including UNIRM Points which are pending crediting into the principal Cardmember's card account shall immediately cease to be valid upon occurrence any of the following:
 - a) Any cancellation of Lady's Card;
 - b) Any conversion from Lady's Card to any other UOBM Credit Cards; or
 - c) Lady's card account becomes delinquent as may be determined by UOBM.

VI. Subject to redemption of the points through the UNIRinggit Rewards Redemption website at <https://www.uob.com.my/personal/cards/rewards/uniringgit-rewards-redemption.page>, the UNIRM Points are non-transferable to any other party and not exchangeable for other goods or cash.

VII. The UNIRM Points earned by the principal and supplementary Cardmembers have no monetary value.

VIII. The following transactions shall be excluded from earning UNIRM Points:

- a) Balance Transfers;
- b) Easi Payment Plans;
- c) 0% Interest-Free Instalment Payment Plans;
- d) Flexi-Credit Plans;
- e) Refunded, disputed, unauthorized or fraudulent retail transactions;
- f) Cash withdrawals;
- g) Alimony and child support;
- h) Fines by Court, government, State authorities or local authorities;
- i) Bail or bond payments;
- j) Payment of taxes to the government;
- k) Payment to any government department;
- l) Petrol transactions;
- m) Transportation transactions;
- n) Top-up transactions;
- o) Utility bills;
- p) Charity bodies; and
- q) Payment of annual card membership fees, interest payments, late payment fees, charges for cash withdrawals, taxes and any other form of service or miscellaneous fees using UOBM Lady's Card.

E. Luxepay Easi Payment Plan ("Luxepay EPP Plan")

- I. Under this Plan, the Cardmembers will be able to convert their Luxury Brand Watches, Jewelleries, Shoes, and/or Bag retail purchases worth RM2,000 and above using the Lady's Card, to be made payable via 6- or 12-months instalments, or any other tenure that UOBM may decide from time to time ("Plan Tenure"), subject to fulfilling the following:-
 - a) the purchases must be made either online at official website stores or at any retail store worldwide as per below Merchant Category Code table ("MCC table") that sells Jewelleries, shoes, and/or bag as its main business activity;
 - b) for international transactions, it shall be converted to Ringgit Malaysia (RM) to determine whether it qualifies under this Luxepay EPP Plan and shall be based on UOBM's transaction records only within the period mentioned in General Terms and Conditions for Easi Payment Plan clause II below;
 - c) the purchases must be paid using a current, valid and subsisting Lady's Card;

- d) the purchases must be in a single receipt transaction;
- e) it is within the Credit Limit of the Lady's Card Account; and
- f) the purchases must have been debited to the Credit Card Account, recorded in the current Statement of Account forming part of the current outstanding balance due and has not passed the Payment Due Date at the time of the application mentioned in clause II below.

Category	Merchant Category Code
Retail Fashion and Beauty	5611 Men's and Boys' Clothing and Accessories Stores 5621 Women's Ready to Wear Stores 5631 Women's Accessory and Specialty Stores 5641 Children's and Infants' Wear Stores 5651 Family Clothing Stores 5655 Sports Apparel, and Riding Apparel Stores 5661 Shoe Stores 5681 Furriers and Fur Shops 5691 Men's and Women's Clothing Stores 5699 Accessory and Apparel Stores-Miscellaneous 5941 Sporting Goods Stores 5944 Jewellery, Watches and Silverware stores 5094 Precious Stones/Watches and Jewellery

F. Health and Beauty Easi Payment Plan ("Health and Beauty EPP Plan")

- I. Under this Plan, the Cardmembers will be able to convert their health and beauty purchases worth RM2, 000 and above using the Card, to be made payable via 6 months instalments and RM4, 000 and above using the Card to be made payable via 12-months instalments, or any other tenure that UOBM may decide from time to time ("Plan Tenure"), subject to fulfilling the following:-
 - a) the purchases must be made either online at official website stores or at any retail store worldwide that is under health and beauty as its main business activity;
 - b) for international transactions, it shall be converted to Ringgit Malaysia (RM) to determine whether it qualifies under this Health and Beauty EPP Plan and shall be based on UOBM's transaction records only within the period mentioned in General Terms and Conditions for Easi Payment Plans clause II below;
 - c) the purchases must be paid using a current, valid and subsisting Card;
 - d) the purchases must be in a single receipt transaction;
 - e) it is within the Credit Limit of the Credit Card Account; and
 - f) the purchases must have been debited to the Credit Card Account, recorded in the current Statement of Account forming part of the current outstanding balance due and has not passed the Payment Due Date at the time of the application mentioned in General Terms and Conditions for Easi Payment Plans clause II below.

Category	Merchant Category Code
Health and Beauty	8071 Dental and Medical Laboratories 7298 Health and Beauty Spas 7297 Massage Parlors 7230 Barber and Beauty Shops

	5977 Cosmetic Stores 8099 Health Practitioners, Medical Services—not elsewhere classified 8062 Hospitals
--	---

General Terms and Conditions for Easi Payment Plans (EPP) in E and F above

- I. The transactions that are not eligible for the Plan includes Cash Advance, Balance Transfers, Instalment Payment Plans, Interest Free Loans, Smart Pay, Bill Pay Service, any existing instalment payment schemes of UOBM or other financial institutions, annual fees, outstanding balances or other charges that may be imposed by UOBM under the Agreement, fee or interest related transactions and such other promotions and transactions as the Bank may determine.
- II. **The Cardmembers may apply for the Plan within sixty (60) days from the date of purchase ("Transaction Date")** by calling UOBM's Contact Centre and/or submitting the application form prescribed by UOBM via fax to UOB Contact Centre at +603-2690 0121, or by such other means as may be specified by UOBM at any time.
- III. UOBM may, approve or reject any application without giving any reason for the decision, and determine the amount allowed to be converted under the Plan, which will be subject, amongst others, to -
 - a) the status of the Credit Card Account; and
 - b) the available Credit Limit of the Credit Card Account.
- IV. No further interest amount will be charged if the monthly instalment amount is paid in full before the due date stated in the Statement of Account. If not, the applicable fees and charges stated in Visa/Mastercard Cardmember Agreement will be charged on the outstanding amount.
- V. Upon approval of the application, the Cardmember's available Credit Limit will be reduced by an amount equal to the retail purchases converted under the Luxepay or Health and Beauty EPP Plan ("the Amount"). UOBM will not be liable to the Cardmember for any transactions rejected by merchants because of a resulting insufficiency of Cardmember's available Credit Limit. Credit Limit definition available in Visa/Mastercard Cardmember Agreement.
- VI. During the repayment period, the Amount will be repaid by way of equal instalments ("the Payment Instalment"). The Payment Instalment will be debited to the Credit Card Account immediately following the approval of the application, and will be reflected in the following month's Statement of Account, and to be paid in accordance with the Agreement. After each Payment Instalment is repaid, the amount equivalent to such payment will be restored to the Cardmember's available Credit Limit.
- VII. The Payment Instalment is calculated by dividing the Amount by the number of months of the Plan Tenure. In the event of a default under clause IX below, the entire amount will be payable immediately in accordance with the Cardmember's Agreement.

- VIII. Cardmember is required to make a minimum monthly repayment which will include the total amount of the Payment Instalment and other related amount including partial payments as stated in the Cardmember Agreement, before the Payment Due Date specified in the Statement of Account. In the event of any delay or failure to pay the Payment Instalment and other related amount (including making partial payment) as specified in the Statement of Account, or otherwise where repayments are insufficient to settle the Payment Instalment amount, on or before the due date, the Cardmember will be deemed to have committed an event of default and UOBM will levy finance charges on the outstanding balances and other applicable fees and charges.
- IX. **The Cardmember can cancel its participation in the Plan subject to UOBM's receipt of one (1) week's prior written notice (such notice to be given to UOBM Contact Centre) and a cancellation fee of RM50 (or such other rate as determined by UOBM). Such amount shall be debited to the Cardmember's Credit Card Account.**
- X. The Cardmember can apply for the Plan more than once, subject to the Cardmember's eligibility under these terms and conditions.
- XI. If any or a combination of the following occurs, the total outstanding under the Plan will immediately be due and payable and the applicable finance and late payment charges will be payable in accordance with the Cardmember's Agreement:
- a) There is a breach of any of these terms and conditions;
 - b) An event of default occurs pursuant to the Cardmember's Agreement;
 - c) There is a delay or failure to pay the Payment Instalment or any sums due under the Plan;
 - d) There is a failure to pay on the due date any money or to discharge any obligation or liability payable from time to time to UOBM for any banking/credit facilities granted;
 - e) The Plan is terminated for any reason whatsoever;
 - f) The Card is terminated or the Credit Card Account is closed for any reason whatsoever; or
 - g) It becomes impossible or unlawful for UOBM to make available or continue to make available the Plan.
- XII. The events above will also entitle UOBM to cancel, revoke, suspend or restrict the use of the Card, and to consolidate all outstanding amounts into the principal Credit Card Account.

UOB Lady's Solitaire Card Access to Airport Lounge ("Airport Lounge Access")

Access to Airport Lounge ("Airport Lounge Access")

1. UOB Lady's Solitaire cardmembers are also eligible to the following benefit/privilege as set out in Table D below:

Table D

	<u>Airport Lounge Access Fee</u>	<u>Eligible Airport Lounge Location</u>
<u>Cardmember</u>	<ul style="list-style-type: none"> • <u>First 6 visits :</u> <u>Complimentary</u> <u>(maximum 3 hours</u> <u>lounge usage)</u> • <u>7th and subsequent visit:</u> <u>Payable as per</u> <u>published rate</u> 	<u>Plaza Premium Lounge (PPL) in Malaysia</u> <u>Kuala Lumpur International Airport</u> <u>Terminal 1 (KLIA T1)</u> <ul style="list-style-type: none"> • Plaza Premium Lounge CP21 (International Departures, Main Terminal) <u>Kuala Lumpur International Airport</u> <u>Terminal 2 (KLIA T2)</u> <ul style="list-style-type: none"> • Plaza Premium Lounge (Next to Aerotel Kuala Lumpur, gateway@KLIA2) <u>Locations not listed: Access fee applies.</u>
<u>Accompanying guest</u> <u>(aged 12 years old above)</u>	In the company of Cardmember, <ul style="list-style-type: none"> • 50% off published rate: Plaza Premium Lounge in Malaysia (as above) 	Plaza Premium Lounge in Malaysia: as above

2. Subject to further terms and conditions appearing herein, the Eligible Cardmember is entitled to enjoy the Plaza Premium Lounge complimentary access as per the terms below:
 - a. The Eligible Cardmember's admission to a Lounge is subject to the presentation of their UOB Lady's Solitaire Card and boarding pass upon arrival at the reception of the said Lounge and availability of space in the Lounge as determined by the Plaza Premium Lounge.
 - b. For admission, Plaza Premium Lounge's frontline staff in the Lounge will swipe the UOB Lady's Solitaire Card on an E-slip terminal and the Eligible Cardmember is required to sign on the E-slip. A copy of the E-slip will be retained by Plaza Premium Lounge and the client copy of the E-slip will be given to the Eligible Cardmember.
 - c. For Malaysia Plaza Premium Lounges located at KLIA and KLIA2, each accompanying guest of the Eligible Cardmember who are at least 12 years old and above shall be entitled to a 50% discount off the applicable charges and the payment shall be settled by the Eligible Cardmember at the point of admission into the Lounge with their UOB Credit Card.
 - d. Their visit into the Lounge will be according to the applicable charges by Plaza Premium Lounge and the payment shall be settled at the point of admission into the Lounge by the Eligible Cardmember with their UOB Credit Card.

- e. There is no limit to the number of guests who can accompany the Eligible Cardmember into the Lounges who are utilizing the Privilege under this Program so long as the payment conditions as above are met.
- f. The total complimentary visits are aggregated throughout all Lounges. If Eligible Cardmember has utilized all complimentary visits, the Eligible Cardmember subsequent visits will be subject to applicable charges by the applicable Lounges.
- g. The complimentary access is provided on an "As Is" basis and subject to what is provided/is available by the Service Providers at the Lounges at the time of the Eligible Cardmember's complimentary visit.
- h. Each Eligible Cardmember is entitled to one (1) access per day. Any subsequent visit on that day and any visit exceeding 3 hours limit may be subject to applicable charges by the applicable Lounges.
- i. The complimentary access is not transferable and cannot be exchanged for cash, credit or in kind.
- j. UOB Malaysia does not guarantee or warrant the quality of or the services performed by Plaza Premium Lounge and shall not be liable for any deficiency, delay or imperfection of such services or for any mishaps, injuries or accidents that may occur in the course of redemption or usage for this Program.
- k. The Privilege does not include any accessories or items that are shown in any marketing and/or communication materials, as they are for illustration purposes only.
- l. The Eligible Cardmember agrees that he/she will indemnify UOB Malaysia from all liabilities, damages, losses, claims, suits, judgments, costs and expenses (including legal fees) for injury to or death of any person or damage to or destruction of any property arising out of the use of the Plaza Premium Lounge Program by the Eligible Cardmember or any accompanying guests(s) of the Eligible Cardmember.
- m. UOB Malaysia will not be liable to the Eligible Cardmember for any disputes between the Eligible Cardmember and Plaza Premium Lounge on matters such as admission into the Lounge, provision and use of facilities in the Lounge, any charges for subsequent visit or visits over the 3 hour limit or charges for the accompanying guest of the Eligible Cardmember.
- n. The Airport Lounge Access are provided solely by third party service provider ("Service Provider"). UOB Malaysia is not an agent of and not affiliated with the Service Provider. UOB Malaysia does not make representation or warranty with respect to the quality of service provided by the Service Provider. UOB Malaysia assumes no liability or responsibility for any act, omission, default or defects of the Service Provider in the services offered. Any dispute about the quality or the service standard must be resolved directly with the Service Provider. UOB Malaysia shall not be responsible for:
 - i. any injury, loss or damage suffered from the redemption or usage of the services provided by the Service Provider; AND

- ii. any unexpected incident such as delay, traffic congestion, natural disaster or any event that would affect the normal business operations of the Service Provider

UOB Lady's Card Annual Fee

1. Unless otherwise stated, Annual Fee is payable to your principal and supplementary UOB Lady's Card annually regardless of whether the Cardmembers use the said UOB Lady's Card.
2. Notwithstanding the above, the Annual Fee may be waived subject to the Cardmembers meeting the minimum Annual Retail Spend Requirement.
3. UOB Malaysia reserves the right to revise, amend or cancel the waiver and/or the waiver criteria, including the Annual Retail Spend Requirement with prior notice to the Cardmember.
4. For the purpose of calculation of the minimum Annual Retail Spend Requirement, the following transactions shall be excluded: -
 - a) Balance-transfers
 - b) Easi-Payment Plans
 - c) Flexi Credit Plans
 - d) Cash withdrawals
 - e) Balance conversion
 - f) Refunded, disputed, unauthorized or fraudulent transactions.
 - g) Payments of annual fee, finance charges, interest, late payment fee, cash withdrawal fee, SST and any other form of service or miscellaneous fees using the Card.

General Terms and Conditions

- I. UOBM reserves the right to cancel, terminate or suspend the Rewards Programmes in whole or in part, at any time with prior notice. For the avoidance of doubt, cancellation, termination or suspension by UOBM of the Rewards Programmes shall not entitle the Cardmember to any claim or compensation against UOBM for any and all losses or damages suffered or incurred by the Cardmembers whether as a direct or indirect result of such cancellation, termination or suspension.

- II. The Cardmembers are eligible to participate in the Rewards Programmes provided that the Cardmembers have not defaulted on any terms and conditions of the Cardmember Agreement.
- III. Without prejudice to the generality of the foregoing, in the event that the rewards are awarded to and received by persons who have committed or are suspected of committing any fraudulent or wrongful act in relation to the use of their UOBM Lady's Card and/or any transaction made using their UOBM Lady's Card, UOBM reserves the right to disqualify such persons from earning or utilizing the UNIRinggit and Discount.
- IV. The events above will also entitle UOBM to cancel, revoke, suspend or restrict the use of the UOBM Credit Card and to consolidate all outstanding amounts into the principal UOBM Credit Card account (if applicable).
- V. By participating in the respective Rewards Programmes, the Cardmembers agree to be bound by the terms and conditions of the Rewards Programmes and the Visa Mastercard Cardmember Agreement. If there is any inconsistency between the terms and conditions of the Rewards Programmes and the Eligible Card T&Cs in connection with the Rewards Programmes, the terms and conditions of the Rewards Programmes shall prevail.
- VI. UOBM's decision on all matters relating to the Rewards Programmes shall be final, conclusive and binding the Cardmembers. UOBM shall not be obliged to give any reasons or entertain any correspondence with any person on any matter concerning the Rewards Programmes.
- VII. UOBM shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by Visa International Incorporated, MasterCard Worldwide, merchant establishments, postal or telecommunication authorities or any other party which may result in the Cardmembers' failing to be entitled to the rewards under the Rewards Programmes.
- VIII. UOBM shall not be responsible nor shall accept any liability of any nature and however arising or suffered by the Cardmembers and/or third parties resulting directly or indirectly from the Rewards Programmes unless it arises from UOBM's gross negligence or willful misconduct specifically related to the Rewards Programmes.
- IX. UOBM is not affiliated with the participating merchants and/or outlets and makes no representation or warranty with respect to the quality of the items and/or services supplied by the participating merchants and/or outlets.
- X. UOBM shall not be liable for any defect or dissatisfaction with the quality of the items and/or services supplied by the participating merchants and/or outlets.

- XI. UOBM shall not be liable for any misrepresentation or misinterpretation of facts by any unauthorized third party in respect of the Rewards Programmes which is published in any mass media, marketing or advertising materials.
- XII. To the fullest extent permitted by law, UOBM expressly excludes and disclaims any representation, warranty or endorsement, express or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose in respect of the Rewards Programmes.
- XIII. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with this Rewards Programmes, the terms and conditions of these Rewards Programmes shall prevail.
- XIV. UOBM reserves the right to add, delete and/or vary the Rewards Programmes' terms and conditions, from time to time, wholly or in part, by providing twenty-one (21) days' prior notice to the Cardmembers via posting on UOBM's website, displaying a notice at any of UOBM's branches, a statement insert in the Statement of Account or any other manner as may be determined by UOBM from time to time.
- XV. UOBM reserves the right to cancel, terminate or suspend the Rewards Programmes with prior notice. For the avoidance of doubt, any cancellation, termination or suspension by UOBM of the Rewards Programmes shall not entitle the Cardmembers to any claim or compensation against UOBM for any and all losses or damages suffered or incurred by the Cardmembers whether as a direct or indirect result of such cancellation, termination or suspension, unless it arises from UOBM's gross negligence or willful misconduct specifically related to this Programme.
- XVI. Cardmembers are eligible to participate in the Programme provided that the Cardmembers have not defaulted on any terms and conditions of the Cardmember Agreement.
- XVII. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Cardmembers agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.

- End -