

# UOB MALAYSIA X FIREFLY PROMOTION TERMS AND CONDITIONS

United Overseas Bank (Malaysia) Bhd (Company Reg No. 199301017069 (271809-K)) ("**UOB Malaysia**") is organizing a "UOB Malaysia x Firefly Promotion" ("**Promotion**") from 1 February 2023 to 30 April 2023 (both dates inclusive) or such other date(s) as may be determined by UOB Malaysia from time to time ("**Promotion Period**").

## Eligibility

- 1. The Promotion is open to Firefly customer who is either new or existing UOB Malaysia individual customer and meets <u>ALL</u> of the following conditions:
  - a) without any saving/current account with UOB Malaysia for the past 12 months prior to starting date of the Promotion Period.
  - b) 18 years of age and above.
  - c) opens a UOB One Account, Stash Account, Lady's Savings Account or ProSave Account-i via UOB Mighty app ("Participating Account") with promotion code 'FIREFLY' under referral ID field of UOB Mighty app during the Promotion Period.
  - d) has account(s) with UOB Malaysia which are current, subsisting and not in default in any manner as may be determined by UOB Malaysia.
- 2. Customers shall **not** be eligible to participate in this Promotion if they fall within **ANY** of the following:
  - a) Private Banking customers of UOB Malaysia.
  - b) Non-individual customers of UOB Malaysia.
  - c) Customers whose Participating Account is pledged, charged or assigned under loan/financing facilities.
  - d) Persons who are or become mentally unsound, deceased, adjudicated bankrupt or have legal proceedings of any nature instituted against them.
  - e) Customers whose Participating Account held with UOB Malaysia are terminated or closed within the Promotion Period.
  - f) Customers whose Participating Account held with UOB Malaysia that are delinquent or unsatisfactorily conducted as determined by UOB Malaysia.
  - g) Permanent and contract employees of UOB Malaysia (including UOB Malaysia's subsidiaries and related companies).

#### **Promotion Mechanics**

3. Participating customers should fulfil the criteria listed in Table A ("Qualification Criteria") to be entitled to receive Ringgit Malaysia One Hundred (RM100) credited into FY e-wallet ("Reward"). FY e-wallet is a prepaid deposit account that will be kept with Firefly and can be used anytime to purchase Firefly's Flight tickets as well as any of Firefly's add on products. Customer who fulfils the Qualification Criteria are hereinafter referred to as "Eligible Customers".



#### Table A - Qualification Criteria

Steps	Qualification Criteria
1	Open any Participating Account with promotion code "FIREFLY" under referral ID field of UOB
	Mighty app during Promotion Period; and
2	Deposit and maintain a minimum balance of Ringgit Malaysia Two Thousand (RM2,000) in the
	Participating Account by the Balance Date as indicated in Table B.

#### Table B - Balance Date

Participating Account Opening Date	Balance Date
1 – 28 February 2023	31 March 2023
1 – 31 March 2023	28 April 2023
1 – 30 April 2023	31 May 2023

- 4. For the purpose of this Promotion, all deposits must be made using Fresh Funds. The term 'Fresh Funds' means monies or funds in Ringgit Malaysia howsoever transferred, credited, or paid into the Participating Account of the Eligible Customer from other bank(s) and/or financial institution(s) through whatever means including but not limited to cash, Inter Bank Giro transfers, instant fund transfers between banks and collection and payment of cheques drawn on such other bank(s) and where such monies or funds paid or credited into the Participating Account of the Eligible Customer is utilized by the Eligible Customer to make placements pursuant to the terms and conditions herein within seven (7) Business Days after such monies or funds have been paid or credited into the relevant Participating Account of the Eligible Customer. The term "Business Day" shall mean a day on which UOB Malaysia is open for business in Kuala Lumpur, Malaysia.
- 5. Funds transferred from any existing UOB Malaysia's savings / current / fixed deposit / foreign currency account(s) or in the form of UOB Malaysia's cheques, cashier's orders or demand drafts shall not be considered as Fresh Funds.
- 6. Each Eligible Customer is entitled to a maximum of one (1) unit of Reward ONCE throughout the Promotion Period irrespective of the total number of Participating Accounts opened throughout the Promotion Period. The Reward shall be awarded to the first Participating Account opened during Promotion Period.

#### For example

Customer A opens UOB One Account on 1 February 2023 and subsequently opens ProSave Account-i on 27 February 2023. Customer A's One Account shall be deemed as the Participating Account entitled for the Reward.

7. Total Reward allocated for this Promotion is RM80,000 which will be awarded on first-come, first-served basis, subject to availability. UOB Malaysia does not have any obligation to inform the Eligible Customer in the event the Reward has been fully redeemed.

- 8. The Reward is subject to **ALL** of the following conditions:
  - a) Eligible Customer will receive the Reward within ninety (90) days from the end of Balance Date corresponding to the Participating Account Opening Date. The Reward will be credited into the Eligible Customer's FY e-wallet as per the email address filled up in the Digital Form of this Promotion. In the event that the Reward is not received by the Eligible Customer, the Eligible Customer shall be fully responsible to promptly notify UOB Malaysia no later than 31 August 2023, failing which thereafter UOB Malaysia shall not be liable for non-receipt of Reward by the Eligible Customer. The Reward awarded is non-transferable to any other party or parties and not exchangeable for other goods or credit, whether in part or in full.
  - b) The Reward must be utilized within the stipulated validity period stated on Eligible Customer's FY e-wallet, failing which the unutilized Reward shall expire and be automatically forfeited by Firefly without prior notice from Firefly. The Eligible Customer shall have no claim whatsoever against UOB Malaysia and UOB Malaysia has no obligation to replace such Reward under any circumstances.
  - c) The Reward awarded is non-transferable to any other party or parties and not exchangeable for other goods or credit, whether in part or in full.
  - d) UOB Malaysia is not affiliated with the organization whose products are given out as the Reward in this Promotion.
  - e) UOB Malaysia reserves the right to substitute or vary the Reward at any time with prior notice for another reward which is similar or equivalent with the value of the Reward.
  - f) In the event that the Participating Account is suspended or frozen or closed during Promotion Period for whatsoever reasons, UOB Malaysia reserves the right to forfeit the Reward.
  - g) UOB Malaysia is not liable for any dissatisfaction with the Reward.
  - h) The Reward is subject to Firefly Terms and Conditions which can be found at https://www.fireflyz.com.my/flights/terms-and-conditions#ewallet.
- 9. This Promotion is valid in conjunction with UOB Malaysia "Save and Win Fan-CASH-tic reward Campaign" ("Other Campaign"). In the event the Eligible Customer has received Reward from this Promotion, Eligible Customer will still be eligible to participate in Other Campaign and vice versa, subject to the respective terms and conditions governing the Other Campaign.

### **General Terms and Conditions**

- 10. By participating in this Promotion, the Eligible Customers agree to be bound by this terms and conditions and **ALL** of the following terms and conditions where applicable, including but not limited to:
  - a) Terms and Conditions Governing Accounts and Services (Conventional Banking).
  - b) Terms and Conditions Governing Islamic Accounts and Services.
  - The terms and conditions listed above shall include any amendments or variations to them respectively and the decision of UOB Malaysia in connection with any matter relating to the Campaign shall be final, conclusive and binding on the Eligible Customers. If there is any inconsistency between this terms and conditions and the terms and conditions listed above, this terms and conditions will prevail.
- 11. Customers shall seek clarification from UOB Malaysia's authorized representative if there are any terms and conditions that the customers do not understand.

- 12. Unless specifically mentioned in this terms and conditions, this Promotion is not valid with other UOB Malaysia's campaigns, promotions and no other special, additional, preferential rates and/or gift shall be given to the Eligible Customers in addition to this Promotion.
- 13. The record of deposit transactions maintained by UOB Malaysia and UOB Malaysia's decision in all matters (including but not limited to any dispute arising therefrom) relating to this Promotion shall be final, conclusive and binding on the Eligible Customers. UOB Malaysia shall not be obliged to give any reason or entertain any correspondence with any person(s) or any party(ies) on any matter concerning this Promotion.
- 14. To the fullest extent permitted by law and unless due to UOB Malaysia's gross negligence or wilful misconduct, UOB Malaysia expressly excludes and disclaims any representations, warranties or endorsements, expressed or implied, written or oral, without limitation to those published in any mass media, marketing or advertising materials, including but not limited to, any warranty of quality, merchantability or fitness for a particular purpose.
- 15. UOB Malaysia shall not be liable for any misinterpretation or misrepresentation of facts by any unauthorized third party in respect of the Promotion offered and published in any media, marketing or advertising materials.
- 16. UOB Malaysia shall not be responsible nor shall accept any liabilities of any nature and however arising or suffered by the Eligible Customers or any third parties resulting directly or indirectly from this Promotion, unless due to UOB Malaysia's gross negligence or wilful misconduct specifically related to this Promotion.
- 17. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and the other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
- 18. Deposit placed with UOB Malaysia are protected by Perbadanan Insurans Deposit Malaysia ("PIDM") up to Ringgit Malaysia Two Hundred Fifty Thousand (RM250,000) for each depositor. Eligible Customers may obtain a copy of the PIDM brochure from any of UOB Malaysia's branches. UOB Malaysia is a member of PIDM.
- 19. To the fullest extent permitted by Shariah, UOB Malaysia reserves the right to cancel, withdraw, suspend, extend or terminate the Promotion prior to the expiry of the Promotion Period, wholly or in part, at any time, with prior notice. For the avoidance of doubt, cancellation, withdrawal, suspension, extension or termination by UOB Malaysia of the Promotion shall not entitle the Eligible Customers to any claim or compensation against UOB Malaysia for any and all losses or damages suffered or incurred by the Eligible Customers whether as a direct or indirect result of such cancelation, withdrawal, suspension, extension or termination.
- 20. To the fullest extent permitted by Shariah, UOB Malaysia reserves the right to add, delete, suspend or vary the Promotion terms and conditions, from time to time, wholly or in part by providing prior notice to the Eligible Customers via posting on UOB Malaysia's website, displaying a notice at any of UOB Malaysia's branches and/or a statement insert in the Statement of Account or any other manner as determined by UOB Malaysia from time to time.
- 21. These terms and conditions shall be governed by and construed in accordance with the laws of Malaysia and the Eligible Customers agree to submit to the non-exclusive jurisdiction of the courts of Malaysia.